

Warranty Returns

All ASI products carry a 1-year warranty against defects in materials and workmanship unless otherwise specified. If a product fails to perform properly within 1 year from the date of purchase, we will repair or replace it at our option. Warranties do not apply to products that have been abused or used outside of the recommended product specifications. To return a product which you are not satisfied with you must first call ASI Customer Service to obtain a Return Material Authorization (RMA) number. The product must be returned, with shipping cost paid by the customer, to ASI, 4700 Westport Drive, Mechanicsburg, PA 17055. You must include the RMA number and proof of payment along with your packing slip for proper processing by ASI.