

Shipping and Fulfillment

No Minimum Order Requirement

Purchase Orders

Purchase orders may be submitted online at www.euro.style, emailed to cs@euro.style, or faxed to 415.455.8033.

Order Confirmations

Each order will receive a confirmation via email from Eurø Style. Customer is responsible for all address correction fees billed by the shipping carrier.

Eurø Style strives to process and ship all orders for in-stock items within 1 business day.

We keep a 90% in stock for our active items. If an item is out of stock, Eurø Style will provide Customer a new sales order for the backordered item with an expected ship date.

Shipping Fees

The Customer will pay all shipping and freight fees on orders placed with Eurø Style.

If the Customer does not provide a shipping carrier account, Eurø Style will prepay the freight and add the freight fees to the sales invoice.

Drop Shipping

Eurø Style has drop shipping capabilities. In order to drop ship, Eurø Style must approve the Customer for drop shipping.

Sales tax must be paid on drop ship in accordance with applicable laws.

Special Orders

Customer can place Special Orders at the Minimum Order Quantity (MOQ) for an item.

Estimated lead time for Special Order items is 60-90 days.

Cancellations

Cancellations are approved on a case-by-case basis. If Eurø Style agrees to cancel a processed order, a 25% restocking fee will be charged.

Warranty and Returns

Warranty

All Eurø Style products have a 1 year limited warranty.

Warranty is voided when residential products are used for commercial purposes or when the product is altered in any way. In order to maintain the warranty, products must be properly assembled and maintained. Normal wear and tear is not a defect.

Retailer is responsible for shipping charges of replacement items under warranty including broker or duty fees for international shipments.

Return Policy

Eurø Style will accept returns of unopened products within 30 days of receipt for a 30% restocking fee. The Customer is responsible for the return shipping fees.

All returns must be approved by Eurø Style on a case-by-case basis. Approved returns will be posted as a credit to the Customer's account with Eurø Style.

Claim and Parts Requests

Claim and parts requests can be submitted online at www.euro.style or emailed to cs@euro.style.

Payment

Orders must be paid before shipment via Check, Credit Card, Wire Transfer, or ACH Bank Transfer.

NSF Checks will incur a \$35 charge.

Customer may apply for credit terms. Approval will take into account purchasing history and credit score.

Pricing Policy

MAP (Minimum Advertised Price)

Eurø Style items may not be advertised below the designated MAP price. For more information see our MAP policy at www.euro.style/map.

Sign below to agree to the Terms and Conditions

Signature _____ Full Name _____ Today's Date _____

Company Name _____