



Homacer Warranty

Upon the purchase of Homacer product, the buyer/original owner accepts this warranty and agrees to it. All warranty written is declared by Homacer only and will be subject to change without further notice. Any claim must be given in writing to Homacer by the original owner within the period of the warranty, otherwise will not be honored. Our warranty starts from the date of delivery counting onwards following the below different warranty specific time frame. This warranty determines to exclude any installation, finishing, labor and any sort of service charges used on our products out of our control which will be the responsibility of the owner, and cost in relation to converting in to a different kit or asking for any add on that was not associated with the order.

Barn Door Hardware Warranty

Homacer offers a 3 year warranty from the date of purchase by the original owner only and does not include finishes of the product or any product that is not from us. Homacer is warranted to be against defects in material and workmanship affected by natural wear and tear, for the limited life span of these products which includes all parts provided from us. We determine that any hardware that is defective will, at its option to replace the defective part(s). This warranty does not cover any external causes such as abuse, mishandling, improper installation or use, incidental or coincidental damage, operational failures caused by supporting structures, surrounding structures, personal equipments, improperly used in an application beyond the manufacturer's intended or recommended use, modification and customization of hardware or acts of Nature. Hardware maintenance and adjustments are owners responsibility, we do not cover any maintenance or adjustment services.

Barn Door Warranty

Homacer offers 1 year warranty from the date of purchase by the original owner and is warranted against defects in workmanship and material for intended use only. Finishes and products not from us will not be covered by this warranty. Homacer is warranted to be against defects in material and workmanship affected by natural wear and tear, for the limited life span of these products which includes all parts provided from us. We determine that any hardware that is defective will, at its option to replace the defective part(s). This warranty does not cover any external causes such as abuse, mishandling, improper installation or use, incidental or coincidental damage, operational failures caused by supporting structures, surrounding structures, personal equipments, improperly used in an application beyond the manufacturer's intended or recommended use, modification and customization of hardware or acts of Nature. Hardware maintenance and adjustments are owners responsibility, we do not cover any maintenance or adjustment services.

Wood is a material that has natural properties and flaws so the following are not considered as defects:

1. Warp of up to 1/4" in any plane of the door for any 7 foot tall door up to 24"~36" wide (FRAME DOOR ONLY) . Warp of up to 1/2" in any plane of the door for doors 7 foot tall and up to 42"~48" wide (FRAME DOOR ONLY). Warp of up to 1/4" in any plane of the door for any 7 foot tall door up to 24"~36" wide (FRAMELESS DOOR ONLY) . Warp of up to 3/4" in any plane of the door for doors 7 foot tall and up to 42"~48" wide (FRAMELESS DOOR ONLY) . Surface checks of scratches & splits in the doors that are less than 1/8" in width or less than 2" in length.
2. Normal wear of the door, natural variation in wood color or texture, and the physical appearance of the door. Appearance or performance of a wood knot . (Only if the wood knot is coming off of the panel which causes a hole all the way through the panel you may ask for a replacement of the panel not the whole door.)
3. Damage caused beyond the control of Homacer, including but not limited to damage caused by misuse, abuse, accident, or mishandling, or by fire, flood, earthquake, hurricane, storm, tornado, or other acts of nature.
4. All custom alteration of door and hardware inclusive of any cutting or finishes that has already been applied.
5. Damage caused by any installation of the door or door hardware.

If you have any questions please contact us at:

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 770-864-5437
 www.homacer.com