

## **N K S Designs Warranty**

### **Defining the Warranty**

N K S Designs proudly provided you, the original retail purchaser of the gift recipient, with the limited warranties on your N K S Designs product described herein. These warranties apply to the products purchased from the Home Depot.com or N K S Designs, and apply only under normal conditions, indoor, residential use, unless the item is specifically designated as suitable for outdoor or commercial use, subject to certain limitations and exclusions. Our residential products are not designed for commercial settings.

### **Warranty Limitations and Exclusions**

Because of the natural variations in wood and the hand - finishing techniques used to create many of the N K S Designs products, finish colors may vary piece to piece. These warranties do not cover such variations or any difference between swatches, or printed illustrations and your item(s). N K S Designs is also not responsible for color variations in wood, fabric, leather, or dye lot variations that may or may not occur with nonconcurrent orders. These warranties do not cover products sold "as is" purchased from a source other than an authorized N K S Designs retailer, used in a commercial or nonresidential setting or shipped outside the contiguous U S by you or a freight forwarder. Any product modification by retailer or consumer, or use of non-N K S Designs parts, voids this warranty.

The remedies provided in this document are exclusive and, to the extent allowed by applicable law, are in lieu of all other remedies, warranties or representations, express, implied or statutory, including but not limited to any implied warranty of merchantability or fitness for a particular purpose and all other obligations and liabilities, whether in contract or tort, all of which are expressly disclaimed herein. In no event shall N K S Designs be liable for special, consequential, incidental or other damages.

This Warranty is valid only for products purchased in the contiguous United States after January 2018.

## **Your Rights**

This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusions and limitations on incidental and consequential damages or the limitations on implied warranties, so the described limitations may not apply to you. However, proper care and use are essential for preserving your rights under this warranty. For complete use and care instructions, please refer to the N K S Designs Use & Care document or instructions. **These products (N K S Designs "Closet Storage Systems" ) freestanding are not intended for use of children 15 years of age or younger unless mounted to a wall for extra safety.**

## **Warranty Services**

If you have an issue with your N K S Designs product that you feel is covered by this warranty, contact the Home Depot.com where you made your purchase or the N K S Designs retailer. You will need a dated sales receipt to initiate your warranty claim; it will also be helpful to have your delivery ticket, if applicable, as the warranty period begins at the time you receive the product in your home. If you live outside of our delivery service area then you may be responsible to pay service fees or you may be required to return the product to the Home Depot. The sole remedy provided by N K S Designs under this warranty will be to repair or replace product or any part thereof. N K S Designs reserves the right to decide the appropriate remedy at its sole discretion. If we decide to replace a product we no longer sell, we will replace it with a comparable product of equal or lesser value which is of like kind, age and quality. Returns are valid up to 60 Days from purchase date. Refunds, if any, will be adjusted for the product 's use and age. If your product is repaired or replaced, the limited warranty will not be renewed or extended. Should you have any questions or concerns, please contact your local Home Depot.com.

## **General Warranty Coverage**

Our Products are warrantied to be free from material defects in workmanship and construction from date of delivery for the number of years noted below when used for normal, residential indoor use.

Exclusions: Our products are not warrantied against normal wear and tear, commercial use, accidents, abuse or neglect or from damage resulting from improper use, care, or storage. Our warranty does not cover products used in commercial, nonresidential settings. Because our products are made of handcrafted and natural made materials, variations in size, shape, and color can be expected. Our warranty does not include damages for child safety, because wall mounting obligations of customer should be adhered to.

***Wood Furniture Material*** - 2 year Warranty

Warranty does not cover expansion, contraction, or effects of extreme high/ low humidity. Some wood materials used for furniture will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and / or pitch pockets. Warranty does not cover darkening of wood or finish, which occurs naturally over time. Do not slam close.

***Mechanical Components***- 2 year Warranty ( drawers, slides, door hinges, lightening components, rotating apparatuses, locks) locks

***Marble/ Stone Tops*** - 2 year Warranty

Warranty does not include or cover stains, or changes in color/ texture. Natural variations in both color and veining are to be expected. Drop and breaks. Do not sit on tops.

***Glass and Mirror Components*** - 1 year Warranty

Small air bubbles, surface waviness, and lightly pitted areas may occur naturally as part of the glass manufacturing process and are not considered quality defects. Do not cover drop, slam, and breaks. Do not slam close. Close with care. Do not sit on glass tops.

**RETURNS:** 60 Days

