

Little Alexandra Cottage



Product Warranty

We take great pride and care in crafting your playhouse. We have a quality control to assure that buying one of our playhouse will be a great experience.

Wood can bend , crack and change color over time. This should not be considered as a manufacturing defect because it's common to all wood products .

We offer a **30 days warranty** on all manufacturing defects. It doesn't cover abuse or damages due to poor assembly. If there is damages we may ask for a picture of it in order to assess it. Parts will be sent to your residence, free of charge by common carrier usually within 5 business days after approval.

We will cover the playhouse against rot for a period of 1 year from the purchase date. Please ensure proper surface and built the playhouse according to our instruction. We cannot cover the playhouse against damages from insects like termites, spiders and any other animal ...

Liability waiver

We, and/or our retailers, cannot be held liable for any accidents, injuries, death or damages that could arise from using this playhouse regardless of the reason.

Always keep your children under supervision. Play safe!