

TROUBLESHOOTING

PROBLEM	SOLUTION
THE MOTOR WILL NOT START	
The extension cord is not securely connected to the unit or power source	Make sure each plug is securely connected
The GFCI in the outlet has tripped (if used)	Reset the GFCI
The breaker switch has tripped	Reset the breaker switch in the home electrical panel
The trigger lockout was not pressed	Press and hold the trigger lockout before squeezing the trigger
The unit is damaged	Refer to <i>Service</i> information
THE MOTOR LACKS POWER OR STALLS	
The extension cord wire size is inadequate	Use an extension cord with the necessary wire size. Refer to the wire size table in the <i>Safety</i> section.
THE SAW CHAIN COMES OFF THE GUIDE BAR	
The saw chain tension is too loose	Adjust the saw chain tension
The guide bar and saw chain are assembled incorrectly	Refer to <i>Removing and Installing the Guide Bar and Saw Chain</i>
THE GUIDE BAR AND SAW CHAIN ARE RUNNING HOT, SMOKING OR STUCK	
The saw chain tension is too tight	Adjust the saw chain tension
The saw chain and guide bar lack sufficient oil	Fill the chain oil reservoir
The guide bar groove and oil passages are dirty	Clean the guide bar and oil passages
THE SAW CHAIN DOES NOT ROTATE	
The saw chain tension is too tight	Adjust the saw chain tension
The guide bar and saw chain are assembled incorrectly	Refer to <i>Removing and Installing the Guide Bar and Saw Chain</i>
The guide bar and saw chain are damaged	Inspect the guide bar and saw chain for damage. Replace them if necessary
The drive assembly is damaged	Refer to <i>Service</i> information
THE SAW CHAIN ROTATES, BUT DOES NOT CUT	
The saw chain is dull	Sharpen or replace the saw chain
The saw chain is on backwards	Check and correct the saw chain direction

If further assistance is required, contact an authorized service center.