

7 Troubleshooting

Message Displayed	Probable Cause / Event	Corrective Action
Cross Outside	The Perimeter Wire is too close to the edge.	Move the wire towards the inner side of the lawn.
	The lawn slope near the edge is too big and causes the mower to slip outside.	Do not include areas with very steep slopes.
	The lawn's edge is too bumpy.	Fill holes and pits along the edge till level with the ground.
Stuck In Place	The mower got stuck in place. It cannot continue driving.	Check the ground for holes or indentations. Fill it with some earth.
		Check if the Perimeter Wire is not too close to the edge. Move the wire towards the inner side of the lawn.
Check Mow Height	Mowing system is in overload due to very tall grass or an obstacle that is stuck or wrapped around	Switch off the Safety Switch and inspect the blades. Remove any foreign object or excessive clogging inside the mowing deck.
	the blades.	Raise the mowing height and switch the TurboMode on.
Check Power	There is a temporary power cut.	Confirm that the Power Supply unit is plugged in into mains.
	The Power Supply unit is not plugged in properly.	Confirm the Power Supply is plugged in.
	There is no charging source detected.	Clean the charging contacts on the Base Station and verify proper connection of the Base Station to the Power Supply unit.
No Wire Signal / Waiting for Signal	Power Supply unit is unplugged or there is a temporary power cut.	Make sure the Base Station is connected to the mains supply,
	Signal generator may need to be restarted.	Disconnect the Power Supply from the mains supply and reconnect after 10 seconds.
	The Perimeter Wire is not connected to the Base Station.	Check the connection of the Perimeter Wire to the Base Station.
	The Perimeter Wire is cut.	Check for cuts in the Perimeter Wire.