

AREA RUG PAD WARRANTY

Oriental Weavers USA, Inc. area rug pad products are of the finest quality, and as such, we guarantee our area rug pads will maintain their non-slip properties and performance characteristics for the life of the warranty. If these products fail to perform due to poor workmanship or manufacturing defect within the period of time set forth below, Oriental Weavers will repair or replace the pad at no charge.

In addition, Oriental Weavers USA, Inc. warrants that our products may be used on all standard indoor flooring surfaces and finishes without chemically marring such floors when used according to surface/finish manufacturers' specifications.

While we are confident Oriental Weavers USA, Inc. rug pads will perform as warranted, should a problem arise, please contact our corporate office and provide a sample of the product claimed to have failed and proof of purchase.

All Oriental Weavers USA, Inc. area rug pads will maintain dimensional integrity and will not buckle due to changes in temperature or humidity.

Wear or damage from tears, cuts, burns, pets, improper cleaning, improper use and not following flooring or radiant heat system manufacturers' recommendations and specifications is specifically excluded.

Wear Warranty Years by Specific Product

Non-Slip Hard Surface Rug Pad- Guaranteed for up to 5 years.

Premium Cushion- Guaranteed for up to 15 years.

All Surface Rug Pad- Guaranteed for up to 10 years.

Premium All Surface Rug Pad - Guaranteed for up to 20 years.