

Once Wood Inc

USE AND CARE MANUAL

Our doors are built with superior quality and craftsmanship which results in architecturally correct details and a product that will last a lifetime. Following these simple handling and finishing instructions will preserve the quality appearance of your doors and ensure that you meet the warranty requirements.

Three Points for Attention

- Do not trim the door
- Do not put doors in direct contact with water
- Do not subject doors to extremes of heat, dryness or humidity

CARE & MAINTENANCE

- Allow doors to acclimate to the temperature and humidity of the installation location before installation (minimum of 24 hours or longer when heat and/or humidity extremes exist compared to storage location) .
- Relative humidity should not be less than 25% or more than 55% in door storage area, during installation or during use. Temperature should not exceed 90 degrees Fahrenheit in storage area, during installation or during use. Extremes in Relative Humidity outside of the prescribed range can cause significant damage to the doors including cracking of panels and checking of veneers.
- warp, twist, swelling, or shrinking in any wood product is 45% – 60%. Anything outside these parameters and their effects are the responsibility of the customer.
- Immediately clean spills with terry cloth or micro fiber to avoid damaging the surface. Do not use any hard tools or such that may scratch the surface, including pressure washers.
- All doors should be handled with clean gloves and equipment to prevent dirt and oil from penetrating the surface of the door face. Bare hands can leave soil and oil stains.
- Install indoors only.
- Lift and install with two people.