

WARRANTY ACTIVATION / SERVICE CLAIMS

Warranty claims can be serviced by contacting NUWATT LED either by phone at 1-909-294-9722, or by email at nuwattlighting@gmail.com (If you are unsure whether a situation exists that is covered by the warranty, contact the Quest LED corporate office for assistance.)

RETURN OF DEFECTIVE PRODUCT

After obtaining a return authorization number (RMA), product should be shipped freight pre-paid to the address provided with your RMA. Failure to follow this procedure shall void this warranty. NUWATT LED reserves the right to (i) examine all failed LED fixtures to determine the cause of failure and patterns of usage and (ii) be the sole judge as to whether an LED fixture is defective and covered under warranty.