

Frequently Asked Questions

Question	Answer
Can I use this fan indoors?	<input type="checkbox"/> Yes, all outdoor ceiling fans can be used indoors.
What length downrod can I use with this fan?	<input type="checkbox"/> Most fans are compatible with a 48" downrod without the need to extend the wiring. The most important thing is that the downrod is 3/4" (.75") in diameter.
I don't like the sandstone glass that came with my fan can I buy a white one?	<input type="checkbox"/> Yes, you can call customer service 1-855-HD-HAMPTON or search www.homedepot.com for Havana replacement parts.
Is this fan compatible with a universal remote control?	<input type="checkbox"/> Yes, universal remotes and receivers are compatible with this fan. However if you are using the fan outside, you MUST use a wet rated remote and receiver.
Is the light dimmable?	<input type="checkbox"/> The light kit for this fan is not dimmable with the CFL bulbs. However, if you have installed a universal remote control, you are using incandescent bulbs, and have changed the "ON/DIM" dipswitch to "DIM" the remote, the lights will be dimmable.
Can I change my CFL or incandescent light bulbs to LED light bulbs?	<input type="checkbox"/> If you are operating your fan with pull chains, yes you can use LED bulbs. However due to inconsistencies in the manufacturing process of LED light bulbs, we do not recommend replacing your CFL or incandescent light bulbs with LED bulbs in ceiling fans with remote controls.
Can I use a dimmer switch to control my fan?	<input type="checkbox"/> NO , you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
I changed the light bulbs in my ceiling fan light kit, and now none of the lights work.	<input type="checkbox"/> Ceiling fans are required by law to have a light limiter built in prevent over lamping (180 watt maximum combined power draw). Refer to your ceiling fan owners manual for details about the maximum wattage bulb that you can put in your fan and not over lamp.
Can I use a different brand downrod with my Hampton Bay ceiling fan?	<input type="checkbox"/> Yes, any 3/4" (.75") diameter downrod will work with your ceiling fan.
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	<input type="checkbox"/> Yes, this fan can be mounted on a sloped or angled ceiling, installation will require the purchase of an extension downrod and on a vaulted ceiling (steep angle) you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from www.homedepot.com)
What are the blades made of?	<input type="checkbox"/> The blades of the the Havana ceiling fan are ABS plastic and are intended for outdoor use.
Why is my fan not blowing air?	<input type="checkbox"/> Turn off the fan, allow it to stop moving, then adjust the slide switch to the left, and turn the fan back on. The blades should be moving in a clockwise direction and the blades on the right side of the fan should be traveling towards you. <input type="checkbox"/> Do not stand directly under the fan and try to feel for air movement. Take a step so you are outside the radius of the fan.