

# 10 TROUBLE SHOOTING

Trouble	Cause	Remedy
The washing water does not spray	<ol style="list-style-type: none"> <li>1.The water tank is not filled.</li> <li>2.The shut off valve is closed.</li> <li>3. Freezing inside the main unit or the water supply pipe.</li> </ol>	<ol style="list-style-type: none"> <li>1. Wait about one minute.</li> <li>2.Press the desired washing button once again.</li> <li>3.Turn on the shut off valve to open.</li> <li>4.Heat the room (for about two hours). Operating the unit while parts are frozen will cause a malfunction.</li> </ol>
The unit is not operating	<ol style="list-style-type: none"> <li>1.Disconnected the power cord.</li> <li>2.The seat is not occupied.</li> <li>3. The battery of remote controller is exhausted. (Only BB-1000 model)</li> </ol>	<ol style="list-style-type: none"> <li>1.Connect the power cord.</li> <li>2. Check the power supply system in your house.</li> <li>3.Occupy the seat (The unit has an occupied sensor).</li> <li>4.Replace the battery.</li> </ol>
Water is leaking	<ol style="list-style-type: none"> <li>1.Check the water supply system</li> </ol>	<ol style="list-style-type: none"> <li>1. If water is leaking from the main unit, call the service center or the place you purchased unit.</li> </ol>
The washing water pressure is weak	<ol style="list-style-type: none"> <li>1.The water pressure level is set to "LOW".</li> <li>2.The strainer is clogged.</li> </ol>	<ol style="list-style-type: none"> <li>1.Set the water pressure to "HIGH".</li> <li>2.Clean the strainer.</li> </ol>
The washing water is not warm	<ol style="list-style-type: none"> <li>1.The water temperature is set to "LOW".</li> <li>2.Continuous operation has depleted the supply of warm water.</li> </ol>	<ol style="list-style-type: none"> <li>1.Set the water temperature to "HIGH"</li> <li>2. Wait about three minutes.</li> </ol>
The seat and dryer is not warm	<ol style="list-style-type: none"> <li>1.The seat &amp; dryer temperature is set to "LOW"</li> </ol>	<ol style="list-style-type: none"> <li>1. Set the seat &amp; dryer temperature to "HIGH".</li> </ol>