

Frequently Asked Questions: Sewage Pump

Question	Answer
What size solids will my sewage system handle?	It can pass up to 2" solids through it.
When you say "solids" what do you mean?	"Solids" do not mean things like bolts and stones. We are talking about things that normally get passed through drains or flushed down a toilet. Most sewage pumps have a thermoplastic impeller that could be damaged by very hard items. In general, we're talking about things that could be broken up by human hands.
Do I have to use such a large discharge pipe or can I use smaller?	Never use a smaller diameter pipe than the size of the pump's discharge. Use minimum 2" pipe.
Can I plug this pump into an extension cord?	We very strongly recommend that you NOT use an extension cord. It is MUCH better to plug the pump into a dedicated outlet that is fed by a circuit breaker or fuse that feeds power ONLY to that outlet. This ensures that the pump will receive proper voltage. If there is no outlet nearby, we recommend you have one installed there by a professional electrician.
Can the pump handle feminine products that have been flushed down a toilet?	No. Feminine products should not be flushed when a sewage pump has to handle that. Sewage pumps can have problems passing those items and could become jammed.
Do I need to register my pump for warranty?	No. Since the pump is a Home Depot exclusive product, you do not need to register for warranty. The proof of purchase (receipt) should be kept if you need to claim for warranty in the future.

How long should my sewage pump last?

This is almost impossible to answer. It's much like asking how long your sofa, your sink, or your car will last. It simply depends too much on how often the pump has to run. If you have a small sewage pit, and you have several people in the home, the pump will have to run a lot more than someone with a larger pit and one or two people in the house.