

# Troubleshooting

## **Problem A: There is leakage on the roller arm assembly.**

	Cause	Solution
1.	The roller arm seal is backwards.	Turn the seal around.
2.	The roller arm seal was not properly cleaned.	Clean and properly lubricate.
3.	The roller cover is worn or damaged.	Replace the roller cover*.

## **Problem B: Handle is difficult to pull/push.**

	Cause	Solution
1.	The plunger O-rings are not lubricated.	Lubricate the plunger O-rings (see <b>Lubrication</b> , page 6)

## **Problem C: The main tube will not fill, or there is leakage from the fill adapter.**

	Cause	Solution
1.	Fill adapter not properly installed	Re-install the fill adapter (see <b>Filling the Paint Tube</b> , page 3).
2.	Valves missing or dirty.	Clean or replace.

\* Replacement parts available by calling customer service



**Have you tried the recommendations above and are still having problems? In the United States, to speak to a customer service representative, call our Technical Service at 1-800-760-3844 Monday through Friday between 8:00 AM and 4:30 PM Central time.**

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