



FAQ

RIGID CORE WATERPROOF PLANK FLOORING

- I. Is the Rigid Core flooring waterproof? *Yes*
- II. Do you have coordinating moldings? *Yes*
- III. Are Samples Available? *Yes, samples are available on HomeDepot.com*
- IV. Is this a click lock installation? *Yes, it is.*
- V. Do I need a Moisture Barrier? *No, there is an attached pad (IXPE) and the flooring itself is waterproof.*
- VI. What is the warranty? *Residential Lifetime limited Warranty, Light commercial 10 year limited structural and finish warranty*
- VII. How much waste should I plan for in my installation? *We recommend 10%*
- VIII. How do I clean the floor? *Periodic cleaning with approved cleaners will be necessary to help maintain the floor's appearance. Always pre- vacuum or dust mop before any type of wet cleaning. Appropriate Rigid Core flooring cleaning agents are recommended.*
- IX. Can I use a steam cleaner on this floor? *No*
- X. Is this flooring suitable for large Pets? *Yes, our flooring is commercial grade.*

ENGINEERED HARDWOOD PLANK FLOORING

- I. Do you have coordinating moldings? *Yes***
- II. Are Samples Available? *Yes, samples are available on Home Depot.com***
- III. Is this a click lock installation? *No, you would need to do a glue down, nail or staple installation.***
- IV. Do I need a moisture barrier? *We recommend one if this goes down over a concrete subfloor. Adhesives have moisture barriers in the adhesive itself, that would be sufficient.***
- V. What is the warranty? *50 Year Residential Finish, 5 Year Light Commercial Finish, Lifetime Structural Warranty***
- VI. How much waste should I plan for in installation? *We recommend 10%***
- VII. Is this flooring compatible with radiant heat? *The only Hardwood flooring that is not compatible would be the Hickory, all others are ok.***
- VIII. How do I clean the floor? *Periodic cleaning will be necessary to help maintain the floor's appearance. Always pre- vacuum or dust mop before any type of wet cleaning. Appropriate engineered hardwood flooring cleaning products are recommended.***
- IX. Can I use a steam cleaner on the floor? *No***
- X. Is this flooring suitable for large pets? *Yes, the UV Aluminum Oxide finish is exceptionally durable.***