

WARRANTY

This charcoal offset vertical smoker and grill is warranted against broken or damaged parts at the time of purchase. All parts carry a one (1) year limited warranty. Paint is warranted to be free of defects for 90 days except for rust, which may appear after repeated use.

This warranty does not cover damage or issues related to neglect, abuse or modifications to the appliance. Repair labor is not covered.

All parts that meet the warranty requirements will be shipped at no charge via the discretion of GHP Group Inc. (ground shipments, US Mail or Parcel Post ONLY). Any special handling charges (i.e. Second Day, Overnight, etc.) will be the responsibility of the consumer.

All warranty claims apply only to the original purchaser and require a proof of purchase verifying purchase date. Do not return parts to GHP address without first obtaining a return authorization number from our customer service. This service is available by calling toll free 1-877-447-4768, 8:00 a.m. – 4:30 p.m. CST, Monday – Friday.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

GHP Group Inc.
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Item name: Heavy-Duty Charcoal Offset Vertical Smoker
Model #: DGSS1382VCS / DGSS1382VCS-D