

LIMITED WARRANTY ~ ELECTRIC AND GAS EQUIPMENT



WINCO® warrants to the original purchaser of new electrical and gas equipment of our manufacture, when installed properly within USA and Canada, and subjected to normal use, is free from defects in material or workmanship for a period of one (1) year. Coverage for customers outside of the USA and Canada will be for parts only.

Determination of repair or replacement will be at the sole discretion of Winco.

EXCLUSIONS: Light bulbs, blades or coatings are not covered under said warranty. The labor warranty is one (1) year from original purchase date, or 18 months from actual factory shipment date, whichever date occurs first.

WINCO'S OBLIGATION AND LIABILITY UNDER THIS WARRANTY IS EXPRESSLY LIMITED TO REPAIRING AND REPLACING EQUIPMENT THAT PROVES TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP, WITHIN THE APPLICABLE WARRANTY PERIOD.

IN NO EVENT SHALL WINCO BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO BUYER OR ANY THIRD PARTY, INCLUDING AND WITHOUT LIMITATION: LOSS OF PROPERTY, PERSONAL INJURY, LOSS OF BUSINESS OR PROFITS, OTHER ECONOMIC LOSSES, OR STATUTORY OR EXEMPLARY DAMAGES, WHETHER IN NEGLIGENCE, WARRANTY, STRICT LIABILITY, OR OTHERWISE.

This warranty applies only to the first purchaser from a retail dealer. No warranty is given to subsequent transferees. A copy of the original receipt or proof of purchase directly from Winco or Winco's authorized dealer/distributor is required for warranty coverage. **This warranty is not in force until such time as a properly completed and digitally signed Installation/Warranty Registration has been received by WINCO within 30 days from the date of installation.**

This warranty is void or does not cover damage caused by improper installation and/or use, neglect, failure to properly maintain, modifications, damage due to excessive water or fire, serial plate is defaced, product is installed in a prison or correctional facility, or normal wear. Periodic maintenance is not covered.

DO NOT send unit to WINCO without first contacting our customer service department.

To submit an EQUIPMENT warranty claim, contact Winco through the Warranty/Service Online Portal:
www.wincous.com/contact-us/product-technical-support

LIMITED WARRANTY ~ SHELVING

WINCO® warrants that **shelving products** of our manufacture, when properly installed within USA and Canada, and subjected to normal use, are free from defects in material or workmanship for a period of up to five (5) years.

Determination of repair or replacement will be at the sole discretion of Winco.

This warranty does not cover damage caused by improper installation and/or use, overloading, accident, improper storage, or neglect, alterations, modifications, or additions.

LIMITED LIFETIME WARRANTY ~ CUTLERY AND TURNERS

All WINCO® **Acero™, Stal™, and CoolHeat™ products** are guaranteed against defects in workmanship and material for the life of the product.

Our products are designed to last when used as intended. The sole and exclusive remedy under this warranty is the replacement or repair of the defective product. Winco reserves the right to inspect products for misuse.

WARRANTY EXCLUSIONS

This warranty does not cover against misuse or any other subsequent conditions such as those attributable to the use of the product for purposes other than in accordance with generally accepted best industry practices. This includes, but is not limited to neglect, accident, alterations, surface markings, minor imperfections and normal wear.



To submit a non-equipment warranty claim, contact Winco at: **cs@wincous.com**