

ChargeHub X5 Elite+ 3005 FAQ's

Q. Does the unit have an on/off switch so that power is not drained with when not in use?
A. No, there is not a Power On/Off Switch.

Q. How many devices can I charge at once with the ChargeHub X5+ Elite 3005?
A. The ChargeHub X5+ Elite 3005 can charge up to 6 devices at once using the 4 USB Ports, 1 Type-C Port, and 1 Wireless Charging Pad.

Q. What is SmartSpeed™ Technology?
A. Our patented & award winning SmartSpeed™ Technology ensures a fast and optimal charge by detecting how much power each connected device requires.

Q. What is USB-C?
A. USB-C, also known as Type-C, is the latest connector developed and utilized by the consumer electronics community. A Type-C connector and charging port is a small, reversible plug that provides that is compatible with the fastest power delivery on the market.

Q. How fast does the Type-C Port charge my device?
A. The Type-C port is equipped with power delivery and provides an impressive 27W of charging power. The rate of charge will depend on the connected device.

Q. What does the Type-C Port work with?
A. The Type-C port is designed to charge devices that use USB-C including mobile devices laptops. See the graph below for a sampling of compatible devices:

TYPE-C		
Samsung - Phones	Apple	LG - Phones + Tablets
Note 9, Note 8, S9, S9 Plus, S8, S8 Plus, A8	MacBook Pro, MacBook 2016, iPad Pro 2018	V20, V30, V30 Plus, V35, G4, G5, G6, G7, G Pad X II, Pad X III
Samung - Tablets	Google - Phones + Tablets	Motorola/Microsoft - Phones
Tab S3, Tab S4, Book, 9, Notebook 9 Pro	Pixel, XL, 2, 2 XL, 3, 3 XL, C, Slate, Chromebook	Moto Z Force, Moto Z2 Force, Lumia 950, Lumia 950 XL
One Plus/HTC - Phones	Others	
2, 3, 3T, 5, 6 HTC 10, U11, U11 Plus, U12, U12 Plus	Nokia 8, Nokia N1, ZenPad S 80, Zen AiO, HP Pavilion X2, Nitendo Switch	

Q. How fast will my device charge when using the wireless charging pad?
A. The wireless charging pad on the ChargeHub X5+ Elite 3005 is equipped with 5W. This will provide a slower charge to a mobile device than if a device were connected using a charging cable.

- Q.** Can I leave my ChargeHub X5+ Elite 3005 plugged in all the time?
- A.** Yes, there is no harm done if the ChargeHub X5+ Elite 3005 is left on at all time.
- Q.** Will the ChargeHub X5+ Elite 3005 “overcharge” my cell phone or device?
- A.** ChargeHub X5+ Elite 3005 is designed to optimally charge your devices. This means it will charge them quickly, as well as safely.
- Q.** Can I use the ChargeHub X5+ Elite 3005 outdoors?
- A.** The ChargeHub X5+ Elite 3005 is designed for indoor use only in dry locations.
- Q.** What is the amp charge?
- A.** The ChargeHub X5+ Elite 3005 has a max output of 2.4 Amps per port.
- Q.** Is the ChargeHub X5+ Elite dual voltage?
- A.** Yes, the ChargeHub X5+ Elite 3005 is dual voltage and can be used while traveling international with our travel adapters.
- Q.** Do I have to charge the ChargeHub X5+ Elite 3005 before I use it? How long does the ChargeHub have to be plugged in before I can charge my phone?
- A.** No, the ChargeHub X5+ Elite 3005 is a charging station, not a power bank, and therefore does not need to be charged prior to using it but must remain plugged in while charging.
- Q.** How long does the ChargeHub X5+ Elite 3005 take to charge my phone?
- A.** Charging times vary depending upon the device, the age of the device and the level of current power. However, the ChargeHub X5+ Elite 3005 is equipped with SmartSpeed™ Technology to charge as fast as your device will allow, safely
- Q.** Is there a warranty?
- A.** Every ChargeHub X5+ Elite 3005 comes with a 1-Year Limited Warranty.
- Q.** Who do I contact if I have a question or issue with the ChargeHub X5+ Elite 3005?
- A.** For any inquiries regarding the ChargeHub X5+ Elite 3005, please contact our support team at LimitlessInnovations.com/Support , email us at Support@LimitlessInnovations.com, or call us at (855) 843-4828.
- Q.** Where can I find a copy of the user manual?
- A.** The ChargeHub X5+ Elite 3005 Terms and Conditions can found at: limitlessinnovations.com/manual/chargehub-elite.pdf