

AIR CONDITIONER LIMITED WARRANTY

Your product is protected by this Limited Warranty:

Warranty and service must be obtained from Toshiba through the Customer Care Center or Toshiba Lifestyle website.

Warranty

- **Two years full warranty from the date of delivery or the purchase date, whichever is later.**
- **The date of delivery establishes the warranty period, should service be required.**

Toshiba, through its authorized servicers will:

- Pay all costs for repairing or replacing parts of this appliance which prove to be defective in materials or workmanship.

Consumer will be responsible for:

- Diagnostics, removal, transportation and reinstallation cost required because of service.
- Costs of service calls that are a result of items listed under NORMAL RESPONSIBILITIES OF THE CONSUMER**

Toshiba replacement parts shall be used and will be warranted only for the period remaining on the original warranty.

NORMAL RESPONSIBILITIES OF THE CONSUMER**

This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:

1. Proper use of the appliance in accordance with instructions provided with the product.
2. Routine maintenance and cleaning necessary to keep a good working condition.
3. Proper installation in accordance with instructions provided with the appliance and in accordance with all local regulations.
4. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loosen connections or defects in house wiring.
5. Expenses for making the appliance accessible for servicing.
6. Damages to finish after installation.

EXCLUSIONS

This warranty does not cover the following:

- 1) Failure caused by damage to the unit while in your possession (other than damage caused by defect or malfunction), by its improper installation, or by unreasonable use of the unit, including without limitation, failure to provide reasonable and necessary maintenance or to follow the written Installation and Operating Instructions.
- 2) Damages caused by services performed by people other than authorized Toshiba service staff; use of parts other than Toshiba replacement parts; obtained from persons other than Toshiba; or external causes such as abuse, misuse, inadequate power supply, electrical surges or acts of God.
- 3) If the unit is put to commercial, business, rental, or other use or application other than for consumer use, we make no warranties, express or implied, including but not limited to, any implied warranty of merchantability or fitness for particular use or purpose.
- 4) Products without original serial numbers or products that have serial numbers which have been altered or cannot be readily determined.
- 5) Interior or exterior rust on the unit.

This warranty does not cover the following (cont.):

- 6) Failures to start due to interruption and/or inadequate electrical service, blown fuses, or open circuit breakers.
- 7) Service calls to instruct you on the use of your product.
- 8) Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 9) Product that have been moved outside the USA or Canada.
- 10) Products purchased "as-is" or refurbished are not covered by this warranty.

Note: Some states do not allow the exclusion or limitation of incidental or consequential damages. So this limitation or exclusion may not apply to you.

IF YOU NEED SERVICE

Keep your receipt, delivery slip, or some other appropriate payment record.

The date on the receipt establishes the warranty period, should service be required.

If service is performed, it is your best interest to obtain and keep all receipts.

This written warranty gives you specific legal rights. You may also have other rights that vary from state to state.

Service under this warranty must be obtained by following these steps, in order:

1. Contact Toshiba at **1-855-204-5313**.
2. If there is a question as to where to obtain service, contact our consumer relations Department.