

Love — your — LUX Guarantee



We're proud to provide exceptional cleaning performance, outstanding customer reviews, and products that are perfectly engineered to fit your space. We stand by the quality and performance of our products and are confident you'll be happy with your purchase. If for any reason, you are not completely satisfied, we offer a 60-day money back guarantee (less a \$149 handling fee).

This guarantee is valid on new Electrolux Laundry Towers™ purchased between September 1, 2023 through October 31, 2024 from participating authorized Electrolux retailers. Qualifying models include: ELTE7300AW, ELTG7300AW, ELTE7600AT, ELTE7600AW, ELTG7600AT, ELTG7600AW.

Return Instructions and Important Information:

1. If you are unsatisfied and determine the product is unsuitable, complete and sign the form to invoke this guarantee within 60 days of purchase or install date (whichever is later).
2. You will need a copy of your sales receipt dated between September 1, 2023 and October 31, 2024 and proof of delivery date.
3. Forms must be submitted online at link below.
4. Once you receive an email stating your claim is approved, you must initiate a return with the retailer where you purchased your Laundry Tower™.
5. Reimbursement, less a \$149 handling fee, will be provided by the retailer once the product has been returned.
6. Offer excludes products damaged as a result of improper disassembly/assembly or installation. Guarantee is not transferable.
7. This offer does not impact Electrolux's standard limited warranty.

[Consumer return form ▶](#)

[Retailer return form ▶](#)

Guarantee is subject to further restrictions as set forth in the Love Your Lux Form

In filling out the Customer return form, you will be required to certify that you (i) purchased the appliance; (ii) will return the appliance to the participating retailer or dealer from whom you purchased it or have the retailer or dealer pick up the appliance within 30 days; and (iii) understand that the retailer or dealer identified below will make all arrangements to refund you the purchase price of such products less a \$149 handling fee, plus sales tax paid by you. All other fees will be your responsibility.

Instructions: PLEASE KEEP A COPY OF YOUR SALES RECEIPT, THE CUSTOMER RETURN FORM, AND ALL INSTALLATION DOCUMENTS FOR YOUR RECORDS. Selected new Electrolux Laundry Towers™ listed along the right side of the Customer return form that are purchased between September 1, 2023 and October 31, 2024 from participating retailers and authorized dealers are eligible for this money back guarantee. No substitution of other models is permitted. This offer applies only to the purchase price plus sales tax paid for the eligible product, and does not include additional fees or charges that may have applied to your original purchase such as finance, shipping, delivery, installation or appliance removal charges. Additional charges for de-installation. Amount of de-installation charge varies by retailer. Check with your retailer. If you determine that your Laundry Tower purchase is unsuitable, as set forth herein, present the original purchase receipt to the retailer from whom the appliances were purchased within 30 days of purchase installation. This guarantee is VOID in the event your appliance is not returned within 30 days of claim approval and Electrolux and/or dealer reserves the right to not issue the refund for failure to return. Offer applies to retail customer purchasing through participating authorized retailers only. Contact your local retailer to determine participation in the Love your Lux Guarantee. This offer is applicable to individual sales only for personal household use. Bulk or multi-unit sales to apartments, condominiums, subdivisions, and wholesalers do not qualify. Only one claim per household is eligible for this offer. This guarantee is non-transferable. Completed materials will not be returned. Owner Warranty is neither expanded nor superseded by this Love your Lux guarantee, which guarantee is available for a limited time only as set forth herein. Any damage resulting from improper disassembly/assembly or installation of product is not covered by this guarantee. Void where prohibited, taxed or otherwise restricted by law. Offer good only in 48 contiguous United States and the District of Columbia.

