

Warranty

100%
GUARANTEED
TO STICK



Smart Tiles® will stick on your walls for as long as you wish them to, that's our guarantee!

We offer replacement of defectives Smart Tiles following file investigation and depending on below conditions.

Smart Tiles® also guarantee the products for a period of thirty (30) days starting from the date of purchase and applies only to design or manufacture defects, excluding any hue or color change and labour expenses.

**For the warranty to be valid,
certain conditions apply.**

Here are some of our recommendations:

Wait a period of **three (3) weeks** before affixing Smart Tiles® on a **freshly painted wall** to allow the paint to penetrate and dry thoroughly.

The surface must be **smooth** and **undamaged**.

The surface must be **clean** and **dry**.

You should **clean the surface** with a **degreaser** such as **T.S.P.** (trisodium phosphate).

During installation, the ambient temperature must be **at least 65 °F (18 °C)** and should **not exceed 95 °F (35 °C)**.

Smart Tiles® should not be exposed to **direct steam**, or be in direct contact with a **heat source** and should not be **submerged in water** (do not install in the shower).

To install behind a gas range without a protective rear panel, allow a height of **8" (20 centimeters)** above the surface to prevent the tiles from coming in contact with open flame and we recommend to install our Smart Panel. If there is a wall to the right or left side of the range, Smart Tiles must be installed at least **2" (6 centimeters)** away.

Keep a distance of **2" (6 centimeters)** between an **oven toaster grill** and wall covered with Smart Tiles®.

If you decide to remove the Smart Tiles® once they have been firmly applied, they cannot be reused.

Smart Tiles® are not designed to cover a **floor**, **countertop** or **work surface**, or to serve as a **trivet**.

For maintenance, you should only use a **mild non-abrasive** product.

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thesmarttiles.com