CIELO breez™

SMART CONTROLLER

FOR AIR CONDITIONERS & HEAT PUMPS
(User Manual)
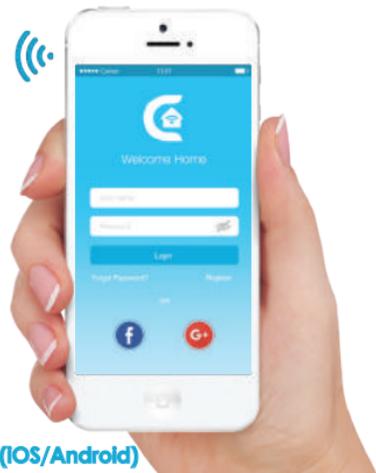
Every **WATT** Counts 🌿

www.cielowigle.com

(iOS/Android)

STEP 1A: UNPACKING AND PLUGGING IN-THE CIELO BREEZ SMART CONTROLLER

For best results, connect Cielo Breez Smart Controller with the provided USB cable and adapter. Mount or place your Breez on a wall or desk in AC/Heat Pump's line of sight and plug it into a power source.

For optimal placement and control:
• Place Breez around 6½ –13 feet (2 – 4 meters) away and within line of sight to your Air-Conditioner or Heat Pump.
• To avoid deviated sensor readings, do not place Breez where it may be exposed to excessive sunlight or other heat sources

Special Note: It is strongly advised that whenever there is a need to use Remote Controller for AC/Heat Pump, point it towards Breez while performing any operation. This way, your AC/Heat Pump and Cielo Home App will always be in sync.

STEP 1B: PRIOR TO APP INSTALLATION

Your Smart Phone
•Make sure Wi-Fi is turned ON in your Smart Phone
•Make sure you have internet access on your Smart Phone

Your Wi-Fi Router
•Make sure you have working internet connection on your Wi-Fi Router
•Make sure there is no proxy server or authentication server configured on your internet connection
•Make sure there is no captive portal on your Wi-Fi Router

Important : Make sure IP isolation or client isolation is turned OFF on your Wi-Fi Router.
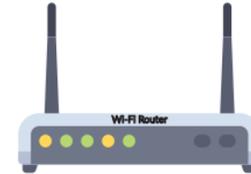
STEP 2A: APP INSTALLATION

• Go to the App Store / Play Store
• In "search" section type "Cielo Home"
• Once "Cielo Home" App is displayed, press the Install button
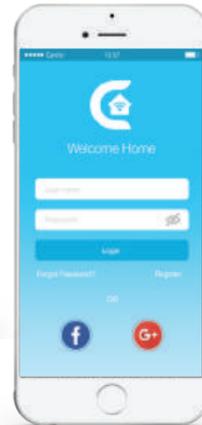• Open the App after installation is complete

STEP 2B: LOGIN / REGISTER

• You can either create a new user account or use the App as an existing user
• As an existing user, enter user name and password; Tap on "Login" button
• If you are a new user, Tap on "Register" button and fill in the information

Cielo Home App
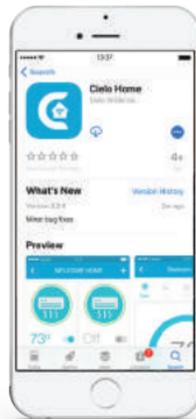
Login Screen

STEP 3A: REGISTER CIELO BREEZ SMART CONTROLLER - FOR iOS USERS

Note: Breez registration process is meant to connect the Breez to your home Wi-Fi network through the Cielo Home App

To begin registration:
 Step 1: After successful login, you are at the
   Home Screen
 Step 2: Go to your phone settings
 Step 3: Go to your phone's Wi-Fi settings
 Step 4: Connect your phone to Cielo Device
   Wi-Fi (Cielo_BE01_XXXXXX)
 Step 5: Go back to Cielo Home App

Step 1   Step 2   Steps 3, 4, 5

4

Step 6: Tap "+" on the Home Screen

Step 7: Wait for your phone to fetch the list of available Wi-Fi networks

Step 8: Select your Home Wi-Fi network from the list (Please ensure that there is NO Captive Portal or port blocking on your selected network)
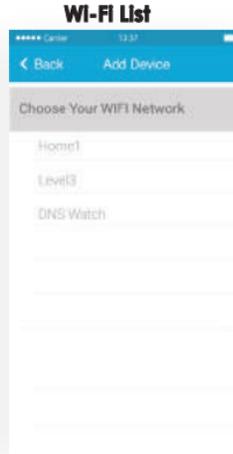
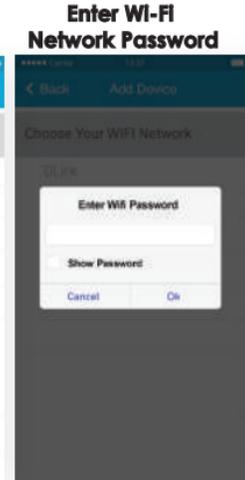Step 9: Enter the password of your home Wi-Fi Network

Fetching Network List

Wi-Fi List

Enter Wi-Fi Network Password

Step 6

Step 7

Step 8

Step 9

Step 10: On this screen, type device name of your choice. (For example, Bedroom, Lounge, Office, etc.)

Next, select "manufacturer" and "remote model number" from the list

  (Note: Please refer to page 10 for further help on finding the correct remote model number)

• On the next screen, "Allow Location Access" for enhanced functionality

Your registration process is complete. Breez will now appear on your home screen.
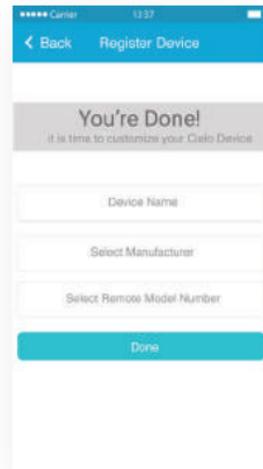
Step 10

6

STEP 3B: REGISTER CIELO BREEZ SMART CONTROLLER - FOR ANDROID USERS

Note: Breez registration process is meant to connect the Breez to your home Wi-Fi network through the Cielo Home App

To begin registration:
   Step 1: After successful login, you are at the Home Screen
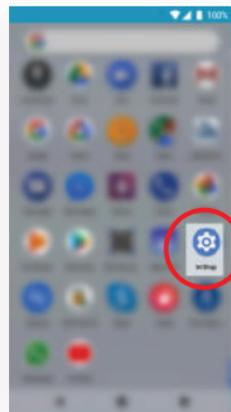   Step 2: Go to your phone settings
   Step 3: Go to your phone's Wi-Fi settings
   Step 4: Connect your phone to Cielo Device Wi-Fi (Cielo_BE01_XXXXXX)
   Step 5: Go back to Cielo Home App

Step 1   **Step 2**   **Step 3, 4, 5**

STEP 3B: REGISTER CIELO BREEZ SMART CONTROLLER - FOR ANDROID USERS (CONTINUED)

Step 6: Tap "+" on the Home Screen

Step 7: Wait for your phone to fetch the list of available Wi-Fi networks

Step 8: Select your Home Wi-Fi network from the list (Please ensure that there is NO Captive Portal or port blocking on your selected network)

Step 9: Enter the password of your home Wi-Fi Network

Fetching Network List

Enter Wi-Fi Network Password

Step 6

Step 7

Step 8, 9

Step 10: On this screen, type device name of your choice. (For example, Bedroom, Lounge, Office, etc.)

Next, select "manufacturer" and "remote model number" from the list

(Note: Please refer to page 10 for further help on finding the correct remote model number)

Your registration process is complete. Breez will now appear on your home screen.
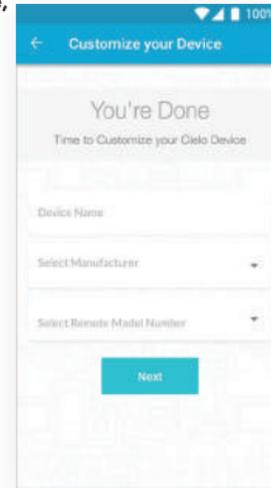
Step 10

QUICK TIP: FINDING THE RIGHT REMOTE MODEL NUMBER

If you have selected a remote model for your Air-Conditioner / Heat Pump during registration process and Breez is not working with your Air-Conditioner / Heat Pump, adopt the following procedure:

1. Screen A: On your home screen in "Cielo Home" App, go to device settings by tapping "wrench symbol" on the registered device (for both Android & iOS users).
2. Screen B: In device settings, go to "Change Appliance" and change the remote model.
3. Screen C: Select "Manufacturer" and "Remote Model Number" from respective drop down list and tap on Done.
4. Screen D: You can also view the list of Manufacturers & their supported remote models by tapping the "Supported Remotes" section under Menu.
5. If your specified remote model is not available in the list, you can visit www.cielowigle.com for support.

The remote model number is usually found at the back of the remote controller, as shown in the figure.

Screen A   Screen B

Screen C   Screen D   10
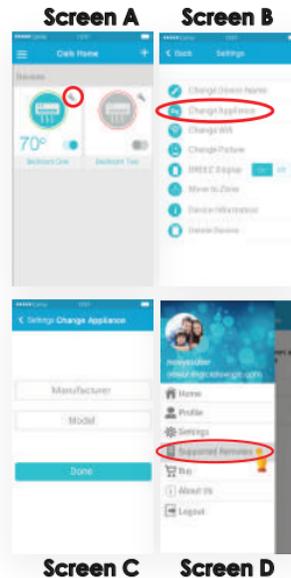
STEP 4A: YOUR HOME SCREEN

Your home screen shows the real-time status of all your connected Cielo Smart Devices. If you have only one Cielo Breez Smart Controller, a single device will be displayed.

A registered Cielo Breez Smart Controller displays 2 types of status, shown as outlined circles:

Green – Device is online
Red – Device is offline

Note: In cases where the Cielo Breez Smart Controller is not appearing online, please refer to the Troubleshooting section at the end of this manual.
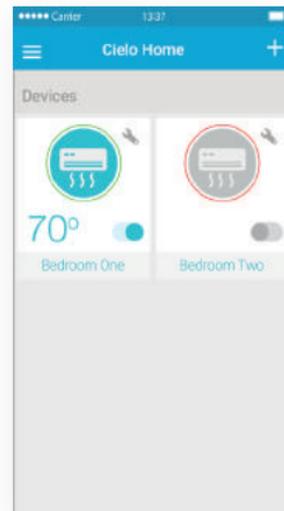
CONTROL SCREEN - ENJOY THE UNLIMITED FUNCTIONALITIES

Modes

Temperature Control

Set Temperature

Room Humidity
Room Temperature

Power

Swing Operation

Fan Speed

Control   eSaver   History   Timeline

Cielo Breez Works With Amazon Alexa & the Google Assistant

Configuring Google Assistant with Breez

https://cielosupport.zendesk.com/hc/en-us/arti-
cles/115005308145-Configuring-Google-Assistant-with-Breez

Configuring Amazon Alexa with Breez - Custom Skills "Cielo Home"

https://cielosupport.zendesk.com/hc/en-us/arti-
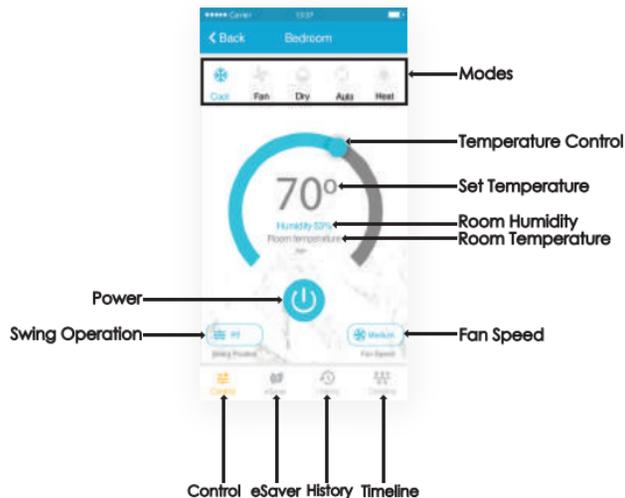cles/115004245909-Configuring-Amazon-Alexa-with-Breez-Custom-S
kill-Cielo-Home-

Configuring Amazon Alexa with Breez - Smart Skill "Cielo Smart
Home"

https://cielosupport.zendesk.com/hc/en-us/arti-
cles/115005304325-Configuring-Amazon-Alexa-with-Breez-Smart-Skill
-Cielo-Smart-Home-

For Support
Please contact us at 1.425.529.5775 or visit our website:
cielosupport.zendesk.com (select Breez)

Note: User manual maybe subject to change with time, for up to date version please visit: http://bit.ly/2z6MalE

TROUBLESHOOTING: CHANGING WI-FI NETWORK OF CIELO BREEZ SMART CONTROLLER

Case 1:
BREEZ and Mobile are on same Wi-Fi network - Simply tap on wrench symbol to enter device settings. Press the change Wi-Fi button. List of available Wi-Fi will appear. Enter password of selected Wi-Fi. Your new Wi-Fi settings are done.

Case 2:
BREEZ and Mobile are on different Wi-Fi network - Go to your Mobile Settings screen and connect your Mobile with same Wi-Fi network as BREEZ. The remaining process is same as given in case 1.

Note: In case your mobile couldn't connect to same Wi-Fi network as BREEZ, press & hold both arrow buttons on BREEZ device for 4 seconds to hard reset BREEZ Wi-Fi settings. This will take Breez in AP (Access Point) mode.

Case 3:
BREEZ is in AP (Access Point) mode - Connect mobile with BREEZ Wi-Fi i.e. Cielo BE01XXXXXX in Mobile Wi-Fi settings. Go back to Cielo home App. Simply tap on wrench symbol to enter device settings. Press the change Wi-Fi button. List of available Wi-Fi will appear. Enter password of selected Wi-Fi. Your new Wi-Fi settings are done.

13

LIMITED PRODUCT WARRANTY FOR END USERS

1. Cielo WiGle Inc. warrants to the owner of the enclosed product that the product contained in this box ("Product") will be free from defects in materials and workmanship for a period of one (1) years from the date of delivery, following the original retail purchase (the "Warranty Period").

2. If the Product fails to conform to this Limited Warranty during the Warranty Period, Cielo WiGle Inc. will, at its sole discretion, either repair or replace any defective Product or component.

3. Repair or replacement may be made with a new or refurbished product or components, at Cielo WiGle Inc.'s sole discretion.

4. If the Product or a component incorporated within it is no longer available, Cielo WiGle Inc. may replace the Product with a similar product of similar function, at Cielo WiGle Inc.'s sole discretion.

This is your sole and exclusive remedy for breach of this Limited Warranty.

5. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of ninety (90) days from the date of delivery or the remaining Warranty Period. This Limited Warranty is non-transferable from the original purchaser to subsequent owners and the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

6. WARRANTY CONDITIONS; HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY

Before being able to claim under this Limited Warranty, the owner of the Product must (a) notify Cielo WiGle Inc. of the intention to claim by visiting our website during the Warranty Period and providing a description of the alleged failure, and (b) comply with Cielo WiGle Inc.'s return shipping instructions.

7. WHAT THIS LIMITED WARRANTY DOES NOT COVER

This warranty does not cover the following (collectively "Ineligible Products"): Products marked as "sample" or sold "AS IS"; or Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use not in accordance with the User's Guide or other instructions provided by Cielo WiGle Inc. ; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including lightning, flood, tornado, earthquake, or hurricane. This warranty does not cover consumable parts, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Unauthorized use of the Product or software can impair the Product 's performance and may invalidate this Limited Warranty.

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EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CIELO WIGLE INC. DISCLAIMS ALL EXPRESS,

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INCLUDING ANY DAMAGES FOR LOST DATA OR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT, AND CIELO WIGLE INC.'S TOTAL CUMULATIVE

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LIMITED PRODUCT WARRANTY FOR END USERS (CONTINUED)

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11.VARIATIONS THAT MIGHT APPLY TO THIS LIMITED WARRANTY

Some jurisdictions do not allow limitations on how long an implied warranty lasts or exclusions/limitations on incidental or consequential damages, so some of the limitations set out above may not apply to you.

Manufacturer

Cielo WiGle Inc.
7901 168th Ave NE #103
Redmond, Washington 98052
USA

CIELO™
Every WATT Counts

Technical Specifications

Cielo Breez Smart Controller for
Air-Conditioners & Heat Pumps
Model: BE101WA
Dimensions: 135 x 70 x 22 mm (L x W x H) max
Operating Voltage: 5V DC
Operating Power: 0.5W
Peak Power: 2W
Radio: 2.4 Ghz Wireless Module
Wireless Module: IEEE 802.11 b/g/n
Processor: ARM 32bit
Display: 3.5" LCD Display
Material: PC + ABS
Color: White, Matte finished
Placement: Wall Mounting or Table Stand

Contains FCC ID: 2ADUIESP-12-F
This device is compatible with part 15 of the FCC Rules.
Operation is subjected to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interfernce that may cause undesired operation.
For any queries, visit
www.cielowigle.com