

PROOX LIMITED ONE-YEAR WARRANTY

PROOX faucets guarantees one year product warranty. PROOX warrants the structure and finish of the product, the mechanical components such as but not limited to spray head assembly (includes engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel, etc) to be free from defects in material and workmanship under normal usage for a period of one (1) year. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized PROOX dealer, through the one (1) year term of the original owner or end-user.

Any product reported to the authorized dealer or to PROOX as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of PROOX. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

During the warranty period, if Defect is confirmed by PROOX's inspection, PROOX may, at its sole discretion, repair, provide a replacement of any part or the whole product, or make appropriate adjustment where PROOX's inspection discloses any such defect. Damages caused by accident, misuse, or abuse of use are not covered by this warranty. Replacement request may sent to PROOXUS@gmail.com. Proof of purchase (original sales receipt) from the original consumer purchaser must accompany all warranty claims. PROOX will not be responsible for labor charges and/or damage incurred in installation, repair or replacement, nor for any direct, indirect, incidental or consequential damages, losses, injuries or costs caused by the product. In no event shall the liability of PROOX exceed the purchase price of the product.