

DURAHEAT PRODUCT WARRANTY

LIMITED WARRANTY:

A limited warranty is extended to the original purchaser of this heater and warrants against malfunction due to manufacturing defects for a period of (1) one year from the date of retail purchase. Please read and follow all details noted below.

CLAIMS HANDLED AS FOLLOWS:

1. WITHIN 30 DAYS OF PURCHASE:

- Contact our Customer Service Department at 1-800-776-9425. You must have the model number, serial number and date of purchase.
- They will provide you with further instructions.

2. AFTER 30 DAYS AND WITHIN THE 1 YEAR WARRANTY PERIOD:

- DO NOT RETURN TO PLACE OF PURCHASE.

- Contact our Customer Service Department at 1-800-776-9425. You must have the model number, serial number and date of purchase.
- They will provide you with further instructions, which may include: providing repair parts, heater service or replacement at our option.

----- **CALL 1-800-776-9425 FOR SERVICE (9AM-6PM MON. - FRI.) or EMAIL US AT info@yourheater.com** -----

DUTIES OF THE OWNER:

This heating appliance must be operated in accordance with the written instructions furnished with this heater. This warranty shall not excuse the owner from properly maintaining this heater in accordance with the written instructions furnished with this heater. A bill of sale, canceled check or payment record must be kept to verify purchase date and establish warranty period. Original carton should be kept in case of warranty return of unit.

WHAT IS NOT COVERED:

1. Damage resulting from use of improper fuel.
2. Damage caused by misuse or use contrary to the owners manual and safety guidelines.
3. Damage caused by a lack of normal maintenance.
4. Regular maintenance items (wicks, ignitors, batteries, filters, nozzles, fuses, etc.)
5. Use of non-standard parts or accessories.
6. Accessory items

LIMITATIONS:

This warranty does not imply or assume any responsibility for consequential damages that may result from the use, misuse, or the lack of routine maintenance of this heating appliance. A cleaning fee and the cost of parts may be charged for appliance failures resulting from lack of maintenance. This warranty does not cover claims which do not involve defective workmanship or materials. **FAILURE TO PERFORM GENERAL MAINTENANCE (INCLUDING CLEANING) WILL VOID THIS WARRANTY.**

THIS LIMITED WARRANTY IS GIVEN TO THE PURCHASER IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. THE REMEDY PROVIDED IN THIS WARRANTY IS EXCLUSIVE AND IS GRANTED IN LIEU OF ALL OTHER REMEDIES. IN NO EVENT WILL WORLD MARKETING OF AMERICA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.