About Our Wood

Solowave Design™ uses only premium playset lumber, ensuring the safest product for your children's use. Although great care has been taken in selecting the best quality lumber available, wood is a product of nature and susceptible to weathering (changes in the aesthetics of the wood). A light sanding may be required to remove minor splinters. For your information, we have described some changes that may occur as a result of weathering:

1. **Checking** Checks are surface cracks in the wood along the grain. 4" x 4" material will experience more checking than 2", 1-1/4" or 1" material be cause the surface and interior moisture content will vary more widely than in thinner wood.
2. **Warping** Warping refers to any distortion (twisting, cupping) from the true plane that may take place during weathering.
3. **Fading** Wood exposed to sunlight, will over time, turn a grey color.

Note: The above changes will not affect the strength of the product.

What causes weathering?

One of the main reasons for weathering is the effects of water (moisture); the moisture content of the wood at the surface is different than the interior of the wood. As the moisture moves in or out of the wood (result of climate changes), the different moisture content causes tension in the wood, which can result in checking and or warping.

How can I reduce the amount of weathering to my Play System?

At the factory we have added water repellent to the stain. This water repellent decreases the amount of water absorption during rain or snow thus decreasing the tension in the wood. Sunlight will break down the water repellent, applying a water repellent or stain on a yearly basis is important maintenance. (see your local stain and paint supplier for a recommended product) Also if storing the product before installation, make sure you store out of direct sunlight in a cool dry place.

Will weathering affect the strength of my Play System?

Most weathering is just the normal result of nature and will not affect safe play and enjoyment for your child. However if you are concerned that a part has experienced a severe weathering problem please call our consumer relations department for further assistance.

Complete and mail registration card to receive important product notifications and assure prompt warranty service.

5 Year Limited Warranty

Solowave Design warrants that this product is free from defect in materials and workmanship for a period of one year from the original date of purchase. In addition, lumber is warranted for 5 years against structural failure due to rot and insect damage. All other parts, such as hardware, swings, rides, accessories, and slides carry a one-year warranty only.

This warranty applies to the original owner and registrant and is non-transferable.

Regular maintenance is required to assure the integrity of your Play System. Failure by the owner to maintain the product according to the maintenance requirements may void this warranty. This warranty does not cover any inspection cost.

This Limited Warranty does not cover:

- Labor for replacement of any defective item(s);
- Incidental or consequential damages;
- Cosmetic defects which do not affect performance or integrity;
- Vandalism; improper use or installation; acts of nature;
- Minor twisting, warping, checking, or any other natural occurring properties of wood that do not affect performance or integrity.

Solowave Design products have been designed for safety and quality. Any modifications made to the original product could damage the structural integrity of the unit leading to failure and possible injury. Solowave Design Inc. cannot assume any responsibility for modified products. Furthermore, modification voids any and all warranties.

This product is warranted for **RESIDENTIAL USE ONLY**. Under no circumstance should a Solowave Design Play System be used in public settings such as schools, churches, playgrounds, parks, day cares and the like. Such use may lead to product failure and potential injury. Any and all public use will void this warranty. Solowave Design disclaims all other representations and warranties of any kind, express or implied.

This Warranty gives you specific legal rights. You may have other rights as well which vary from state to state or province to province. This warranty excludes all consequential damages, however, some states do not allow the limitation or exclusion of consequential damages, and therefore this limitation may not apply to you.

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