

# VISSANI

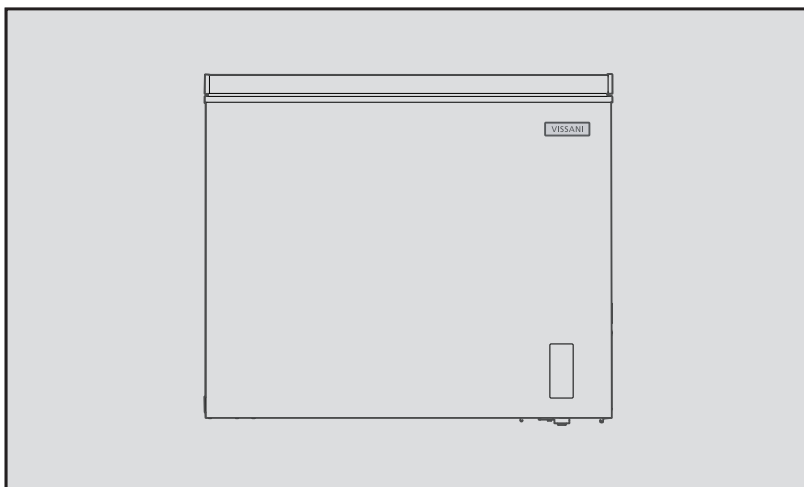
Item #111111111

Model # MDCF9WH

## USE AND CARE GUIDE

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### Freezer



Questions, problems, missing parts? Before returning to the store,  
call VISSANI Customer Service  
Mon-Fri 8:00 AM to 8:00 PM (EST) , Saturday 8:00 AM to 6:00 PM (EST)

**1-855-847-7264**

**HOMEDEPOT.COM**

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#### *THANK YOU*

We appreciate the trust and confidence you have placed in Vissani through the purchase of this wine cooler. We strive to continually create quality products designed to enhance your home. Visit us online to see our full line of products available for your home improvement needs. Thank you for choosing Vissani!

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# 1. Safety Warnings

## 1.1 Warning

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar nonretail applications.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.

**WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

**WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

**WARNING:** Do not damage the refrigerant circuit.

**WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

**WARNING:** Please abandon the freezer according to local regulators for its use flammable blowing gas and refrigerant.

**WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.

**WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

**WARNING:** Do not use extension cords or ungrounded (two prong) adapters.

**WARNING:** Risk of child entrapment. Before you throw away your old refrigerator or freezer:

-Take off the doors.

-Leave the shelves in place so that children may not easily climb inside.

The freezer must be disconnected from the source of electrical supply before attempting the installation of accessory.

Refrigerant and cyclopentane foaming material used for the appliance are flammable. Therefore, when the appliance is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

The necessity that, for doors or lids fitted with locks and keys, the keys be kept out of the reach of children and not in the vicinity of the refrigerating appliance, in order to prevent children from being locked inside .

**WARNING:** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

**WARNING:** Connect to potable water supply only. (Suitable for ice making machine)

To prevent a child from being entrapped, keep out of reach of children and not in the vicinity of freezer (or refrigerator).(suitable for products with locks)



**WARNING:**

Risk of fire / flammable materials



**WARNING:** Indicates a hazardous situation which, if not avoided, will result in death or serious injury. Limit the use of this hazard statement to the most extreme situations.



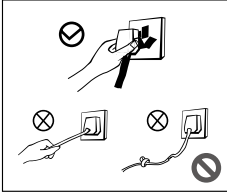
**WARNING:** Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



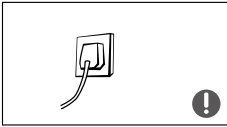
**CAUTION:** Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

**NOTICE:** Is the preferred signal word to address practices not related to personal injury.

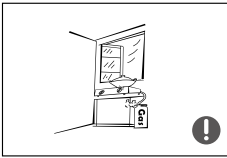
## 1.2 Electricity related warnings



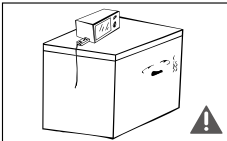
- Do not pull the power cord when pulling the power plug of the freezer. Please firmly grasp the plug and pull out it from the socket directly.
- To ensure safe use, do not damage the power cord or use the power cord when it is damaged or worn.
- Worn or damaged power cord shall be replaced in manufacturer-authorized maintenance stations.



- Please use a dedicated power socket and the power socket shall not be shared with other electrical appliances. The power plug should be firmly contacted with the socket or else fires might be caused.
- Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.

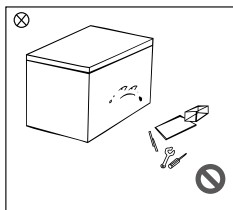


- Please turn off the valve of the leaking gas and then open the doors and windows in case of leakage of gas and other flammable gases.
- Do not unplug the freezer and other electrical appliances considering that spark may cause a fire.

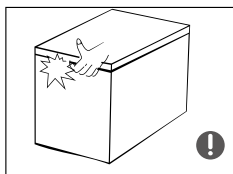


- To ensure safety, it is not recommended that to place regulators, rice cookers, microwave ovens and other appliances on the top of the freezer, those recommended by the manufacturer are not included. Do not use electrical appliances in the food pan.

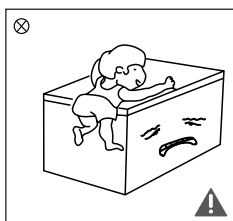
## 1.3 Related warnings for use



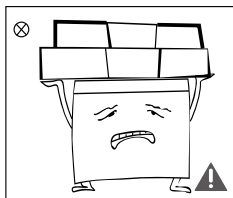
- Do not arbitrarily disassemble or reconstruct the freezer, nor damage the refrigerant circuit; maintenance of the appliance must be conducted by a specialist.
- Damaged power cord must be replaced by the manufacturer, its maintenance department or related professionals in order to avoid danger.



- The gaps between freezer doors and between doors and freezer body are small, be noted not to put your hand in these areas to prevent from squeezing the finger. Please be gentle when close the freezer door to avoid falling articles.
- Do not pick foods or containers with wet hands in the freezing chamber when the freezer is running, especially metal containers in order to avoid frostbite.

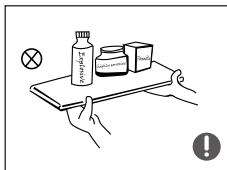


- Do not allow children to enter or climb the freezer to prevent that children are sealed in the freezer or children are injured by the falling freezer.
- Do not spray or wash the freezer; do not put the freezer in moist places easy to be splashed with water so as not to affect the electrical insulation properties of the freezer .

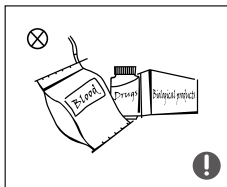


- Do not place heavy objects on the top of the freezer considering that objects may fall when open the door, and accidental injuries might be caused.
- Please pull out the plug in case of power failure or cleaning. Do not connect the freezer to power supply within five minutes to prevent damages to the compressor due to successive starts.

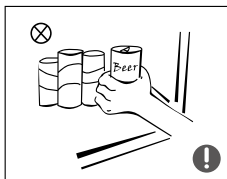
## 1.4 Warnings related to placing items



- Do not put flammable, explosive, volatile and highly corrosive items in the freezer to prevent damages to the product or fire accidents.
- Do not place flammable items near the freezer to avoid fires.



- This product is household freezer and shall be only suitable for the storage of foods. According to national standards, household freezer shall not be used for other purposes, such as storage of blood, drugs or biological products.



- Do not place items such as bottled or sealed container of fluid such as bottled beers and beverages in the freezer to prevent bursts and other losses.

## 1.5 Warnings for energy

1) Freezer might not operate consistently when sited for an extended period of time below the cold end of the range of temperatures for which the freezer appliance is designed.

2) The fact that effervescent drinks should not be stored in food freezer compartments or cabinets or in low-temperature compartments or cabinets, and that some products such as water ices should not be consumed too cold;

3) The need to not exceed the storage time recommended by the food manufacturers for any kind of food and particularly for commercially quick-frozen food in food-freezer and frozen-food storage compartments or cabinets;

4) The precautions necessary to prevent an undue rise in the temperature of the frozen food while defrosting the refrigerating appliance, such as wrapping the frozen food in several layers of newspaper.

5) The fact that a rise in temperature of the frozen food during manual defrosting, maintenance or cleaning could shorten the storage life.

6) The necessity that, for doors or lids fitted with locks and keys, the keys be kept out of the reach of children and not in the vicinity of the freezer appliance, in order to prevent children from being locked inside.

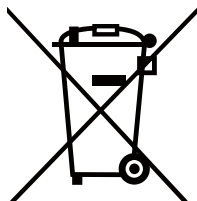
## 1.6 Warnings related to disposal



Refrigerant and cyclopentane foaming material used for the freezer are flammable. Therefore, when the freezer is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.



When the freezer is scrapped, disassemble the doors, and remove gasket of door and shelves; put the doors and shelves in a proper place, so as to prevent trapping of any child.



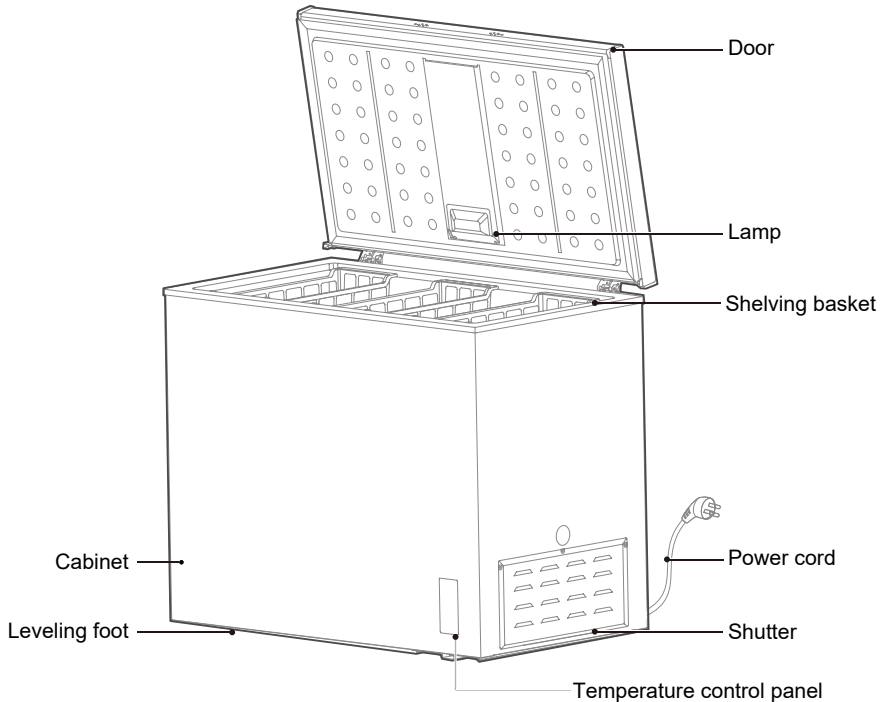
Correct Disposal of this product :

This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased, They can take this product for environmental safe recycling.



## 2. Proper use of freezer

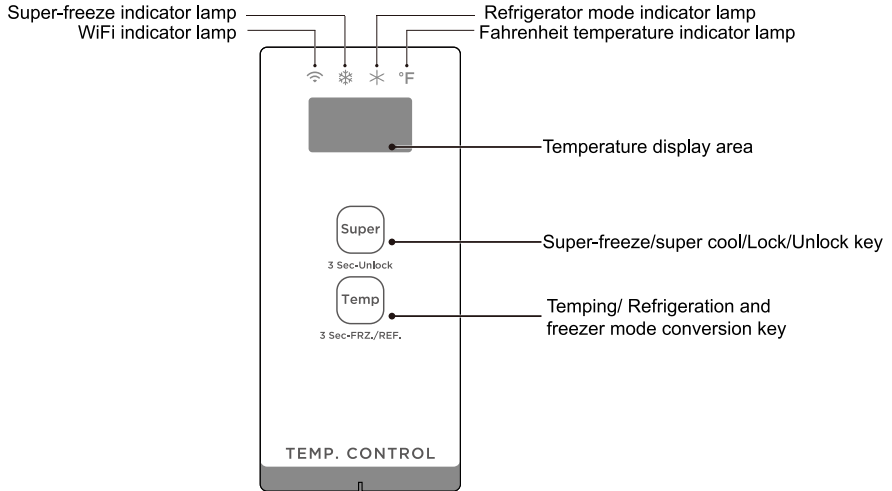
### 2.1 Names of components



(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.)

- The low temperature of freezer may keep food fresh for a long time and it is mainly used to store frozen foods and making ice.
- The freezer is suitable for storage of meat, fish, shrimp, pastries class and and other foods not to be consumed in short term.
- It is not suitable to store bottled or closed containers of fluid items for a long time, if you want to store bottled or closed containers of fluid items, the stored items should not be close to the wall of the freezer.
- There is a certain deviation between the temperature inside the box and the actual setting temperature, which does not affect normal use.
- Please be noted food shall be consumed within the shelf time.
- The super function is designed to maintain the nutritional of the food. It can quickly freeze the food in a short time. If a large amount of food need to be frozen at one time, it is recommended that users turn on the super function 5 hours in advance. In this case, freezing speed of the freezer increases, it can quickly freeze food and effectively keep the food nutrition.



## 2.2 Control panel



(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor)

### Display control


- 1) When powered on, the display window will be fully lit for 3 seconds before entering normal operation;
- 2) Normal operation display:
  - When there is no fault, display the set temperature or function mode;
  - When there is a fault, display the fault code.
- 3) WiFi connection function: After power on, you can enter the setup mode by combining buttons, which is used for device connection to WiFi without a QR code:

After pressing both "  " and "  " simultaneously for 5 seconds, the display area displays " SU ", and the WiFi indicator light enters a flashing state, indicating that setup mode has been entered. After successfully connecting to the network, the WiFi indicator light remains on in setup mode.


### Lock and unlock

After the initial electrification, the key is in lock state by default. It is required to operate after unlocking.

#### 1) Lock:

- After pressing the key "  " for continuously 3s, the display area will blink once, and the set temperature will take effect immediately, once entering lock state, the display area will not blink.
- After no-key operation for 30s, it could also enter automatic lock state, and the display area will blink once.

#### 2) Unlock:

- After pressing the key "  " for continuously 3s, the display area will blink once to unlock.
- Under the lock state, it is required to conduct key operation after unlock.

The various following key operations shall be implemented under unlock state.

### Temperature setting:

- Press the "Temp" button to display the refrigeration temperature in the display window. For each press of the "Temp" button, the temperature will decrease by 1°C / °F .
- Press the "Temp" button to display the freezer temperature in the display window. For each press of the "Temp" button, the temperature will decrease by 1°C / °F .

Celsius temperature setting range:

Refrigeration mode:  $\leftarrow -10^{\circ}\text{C} \rightarrow 9^{\circ}\text{C} \rightarrow 8^{\circ}\text{C} \rightarrow \dots \rightarrow 3^{\circ}\text{C} \rightarrow 2^{\circ}\text{C} \rightarrow 1^{\circ}\text{C} \rightarrow$

Freezing mode:  $\leftarrow -12^{\circ}\text{C} \rightarrow -13^{\circ}\text{C} \rightarrow -14^{\circ}\text{C} \rightarrow \dots \rightarrow -22^{\circ}\text{C} \rightarrow -23^{\circ}\text{C} \rightarrow -24^{\circ}\text{C} \rightarrow$

Fahrenheit temperature setting range:

Refrigeration mode:  $\leftarrow 50^{\circ}\text{F} \rightarrow 49^{\circ}\text{F} \rightarrow 48^{\circ}\text{F} \rightarrow \dots \rightarrow 36^{\circ}\text{F} \rightarrow 35^{\circ}\text{F} \rightarrow 34^{\circ}\text{F} \rightarrow$

Freezing mode:  $\leftarrow 10^{\circ}\text{F} \rightarrow 9^{\circ}\text{F} \rightarrow 8^{\circ}\text{F} \rightarrow \dots \rightarrow -9^{\circ}\text{F} \rightarrow -10^{\circ}\text{F} \rightarrow -11^{\circ}\text{F} \rightarrow$

### Conversion of refrigeration and freezer mode functions:

- In freezer mode, press "Temp" for 3 seconds before entering refrigeration mode.
- In refrigeration mode, press "Temp" for 3 seconds before entering freezer mode.

### Super freeze function:

1) Entering super freeze:

- Press the "Super" button in freezer mode, and the super freeze indicator light "❄" will light up.
- When setting the Celsius temperature (APP only), the temperature display area displays "-24", and the Celsius temperature indicator light "°F" is off.
- When setting the Fahrenheit temperature (APP only), the temperature display area displays "-11", and the Fahrenheit temperature indicator light "°F" is on.

2) Exit super freeze

- The compressor runs continuously for 24 hours.
- In super freeze mode, press the "Super" button again to exit the super freeze mode.
- Temperature adjustment in super freeze mode.

### Super cool function:

1) Entering super cool:

- In refrigeration mode, press the "Super" button, the indicator lights "❄" and "❄" will light up.
- When setting the Celsius temperature (APP only), the temperature display area displays "-24", and the Fahrenheit temperature indicator light "°F" is off.
- When setting the Fahrenheit temperature (APP only), the temperature display area displays "-11", and the Fahrenheit temperature indicator light "°F" is on.

2) Exit super cool:

- The compressor runs continuously for 6 hours.
- In super cool mode, press the "Super" button again to exit the super cool mode.
- Temperature regulation in super cool mode.

### Notifications (The following is only displayed on the APP side):

- High Temperature alarm (refrigeration mode): Alert! <Device Name>: Fridge has been above 59° F.
- High Temperature alarm (freezer mode): Alert! <Device Name>: Fridge has been above

18°F for 36 hours.

- Motherboard communication failure: Alert! <Device Name>: Control panel cannot be operated due to a failure on the motherboard. Please contact customer care for assistance.
- Super Cool Completion: <Device Name>: Super Cool is complete.
- Super Freeze Completion: <Device Name>: Super Freeze is complete.
- Device offline: Alert! <Device Name>: has been offline for 30 minutes. Please confirm your device is powered and within range of your WiFi network.
- Device online: Alert! <Device Name>: is back online.
- Temperature Sensor Failure: Alert! <Device Name>: The temperature sensor has failed. Please contact customer care for assistance.

#### Failure code:

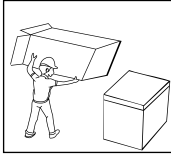
If the failure happens, the display area will show corresponding error codes as shown as below table, the user shall contact a specialist for maintenance, so as to make sure the normal use of freezer.

<b>Fault code</b>	<b>Fault Description</b>
E2	Temperature Sensor Failure
E6	Communication failure
E9	High Temperature alarm

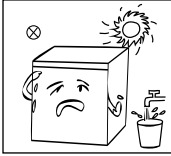
#### Wireless Network Module Model:

<b>Wireless Network module model</b>	<b>LA02301</b>
Antenna Type	Printed PCB antenna
Frequency Band	2400-2483.5 MHz
Operating Temperature	0 °C ~ 85 °C /32 °F ~185 °F Operation humidity: 10%~85%
Power Input	DC5V/1A Maximum Transmission power: <20dBm

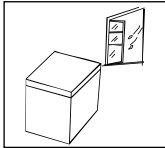
## 2.3 Placement



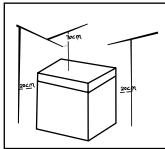
- Before using the freezer, remove all packaging materials including bottom cushions and foam pads and tapes inside the freezer, tear off the protective film on the door and the freezer body.



- Keep away from heat and avoid direct sunlight. Do not place the freezer in moist or watery places to prevent rust or reduction of insulating effect.



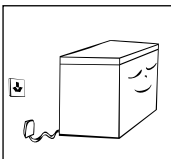
- The freezer should be placed in a well-ventilated indoor place, the ground shall be flat, and sturdy.



- The top space of the freezer shall be greater than 70cm, and the distances from both sides and backside shall be more than 20cm to facilitate heat dissipation.

(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.)

## 2.4 Start to use



- After transportation, please let the freezer stay for more than 2 hours before turning on the power, otherwise it will lead to a decrease in cooling capacity or a damage to the freezer .
- The freezer shall run 2 to 3 hours before loading fresh or frozen foods. The freezer shall run for more than 4 hours in summer in advance considering that the ambient temperature is high.
- Please pull out the plug in case of power failure or cleaning. Do not connect the freezer to power supply within five minutes to prevent damages to the compressor due to successive starts.

## 2.5 Energy saving tips

- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the appliance.
- Appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

## 2.6 Changing the light(optional)

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

## 3. Maintenance and care of the freezer

### 3.1 Overall cleaning

- Dusts behind the freezer and on the ground shall be timely cleaned to improve the cooling effect and energy saving.
- Check the door gasket regularly to make sure there are no debris.
- Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the freezer should be cleaned regularly to avoid odor. Please turn off the power before cleaning interior, remove all foods, basket, container, etc.
- Use a soft cloth or sponge to clean the inside of the freezer, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.
- For areas that are difficult to clean in the freezer (such as gaps or corners), it is recommended to wipe them regularly with a soft rag, soft brush, etc., and when necessary, combined with some auxiliary tools (such as thin sticks) to ensure no contaminants or bacterial accumulation in these areas.
- Do not use soap, detergents, spray cleaner, etc. to clean the inside of your freezers as these may create odors or contamination.
- Clean the baskets with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface of the freezer with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, clean steel balls, wire brushes, abrasives (such as toothpastes), organic solvents (such as alcohol, acetone, Isoamyl acetate, etc.), boiling water, acid or alkaline items, which may damage the freezer surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.
- Please unplug the freezer for defrost and cleaning.



### 3.2 Defrosting

- Freezer shall be manually defrosted. Unplug the freezer and open the freezer door and shelving basket before defrosting. open the outflow hole and drainage hole (and place water container at the outflow hold). Indoor frost will naturally melt, wipe the defrost water with a dry, soft cloth. When the frost softens, an ice scraper might be used to the accelerate de-icing process.
- Please remove the food and put in a cool place when defrosting before removing accessories.

(Other mechanical devices or other means shall not be used to accelerate except those recommended by the manufacturer. Do not damage the refrigerant circuit.)

### 3.3 Stop using

- Power failure: Foods can be preserved for a couple of hours even in summer in case of power failure. It is recommended to reduce the frequency of opening door and do not put fresh foods into the freezer.
- Long-time nonuse: Please unplug the freezer left unused for a long time for cleaning. Keep the door open to avoid the bad odor.
- Moving: Do not turn upside or vibrate the freezer, the carrying angle can not be greater than 45°. Do not hold the door and hinge when moving this unit.

(Continuous operation is recommended when the freezer is started. Please do not stop the freezer under normal circumstances so as not to affect the freezer's service life.)

## 4. Trouble shooting

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not settled.

Not work	<ul style="list-style-type: none"> <li>• Whether the freezer is plugged and connected to power;</li> <li>• Low voltage;</li> <li>• Whether temperature control knob is in the work area;</li> <li>• Failure power or tripping circuit.</li> </ul>
Odor	<ul style="list-style-type: none"> <li>• Odorous foods should closely wrapped;</li> <li>• Whether foods are rotten;</li> <li>• Whether the interior shall be cleaned.</li> </ul>
Long-time operation of compressor	<ul style="list-style-type: none"> <li>• It is normal that freezer operates for longer time in summer when the ambient temperature is higher;</li> <li>• Do not put too much food in the freezer at one time;</li> <li>• Do not put foods until they are cooled;</li> <li>• Frequent opening of freezer door;</li> <li>• Thick frost layer (defrost is needed).</li> </ul>
Doors cannot be properly closed	<ul style="list-style-type: none"> <li>• The freezer door is stuck by food packages;</li> <li>• Too much food;</li> <li>• Unbalanced freezer.</li> </ul>
Loud noise	<ul style="list-style-type: none"> <li>• Whether the floor is flat, whether the placement of freezer is stable;</li> <li>• Whether the freezer accessories are properly placed.</li> </ul>
Transient difficulty in door opening	<ul style="list-style-type: none"> <li>• After refrigeration, there will be pressure difference between the inside and outside of the freezer to result in transient difficulty in door opening. This is a normal physical phenomenon.</li> </ul>
Over heat on sidewall Surface condensation	<ul style="list-style-type: none"> <li>• The freezer enclosure may emit heat during operation specially in summer, this is caused by the radiation of the condenser, and it is a normal phenomenon.</li> <li>• Condensation: condensation phenomenon will be detected on the exterior surface and door seals of the freezer when the ambient humidity is large, this is a normal phenomenon, and the condensation can be wiped away with a dry towel.</li> </ul>
Airflow sound Buzz Clatter	<ul style="list-style-type: none"> <li>• Refrigerants circulating in the refrigerant lines will produce eruption of sound and grunts which is normal does not affectd the cooling effect.</li> <li>• Buzz will be generated by running compressor specially when starting up or shutting down.</li> <li>• The solenoid valve or electric switch valve will clatter which is a normal phenomenon and does not affect the operation.</li> </ul>

# 5. Warranty

## REFRIGERATOR LIMITED WARRANTY

Your product is protected by this Limited Warranty:

Warranty service must be obtained from VISSANI Consumer Services or an authorized VISSANI servicer.

Warranty

- One year Limited Warranty from original purchase date.

VISSANI, through its authorized servicers will:

- Pay all costs for repairing or replacing parts of this appliance which prove to be defective in materials or workmanship.

Consumer will be responsible for:

- Diagnostics, removal, transportation and reinstallation cost required because of service.
- Costs of service calls that are a result of items listed under NORMAL RESPONSIBILITIES OF THE CONSUMER\*\*

VISSANI replacement parts shall be used and will be warranted only for the period remaining on the original warranty.

## NORMAL RESPONSIBILITIES OF THE CONSUMER\*\*

This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:

1. Proper use of the appliance in accordance with instructions provided with the product.
2. Routine maintenance and cleaning necessary to keep the good working condition.
3. Proper installation by an authorized service professional in accordance with instructions provided with the appliance and in accordance with all local plumbing, electrical and / or gas codes.
4. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loosened connections or defects in house wiring.
5. Expenses for making the appliance accessible for servicing.
6. Damages to finish after installation.

## EXCLUSIONS

This warranty does not cover the following:

1. Failure caused by damage to the unit while in your possession (other than damage caused by defect or malfunction), by its improper installation, or by unreasonable use of the product, including without limitation, failure to provide reasonable and necessary maintenance or to follow the written Installation and Operating Instructions.
2. Products purchased "as-is" or refurbished are not covered by this warranty.
3. Food loss caused by refrigerator or freezer failure.
4. Service calls to repair or replace consumables such as water filters, light bulbs air filters etc., or handles, knobs and other cosmetic parts.
5. Product that has been transferred from its original owner.
6. Interior or exterior rust on the unit.
7. Damages caused by services performed by persons other than authorized VISSANI servicers; use of parts other than VISSANI replacement parts; obtained from persons other than such VISSANI customer service; or external causes such as abuse, misuse, inadequate power supply or acts of God.
8. Service calls resulting from improper installation of your product.
9. Service calls to instruct you on the use of your product.

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10. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
  11. If the unit is put to commercial, business, rental, or other use or application other than for consumer use, we make no warranties, express or implied, including but not limited to, any implied warranty of merchantability or fitness for particular use or purpose.
  12. Product that has been removed outside the USA or Canada.
  13. Products without original serial numbers or products that have serial numbers which have been altered or cannot be readily determined.

**NOTICE:** Some states do not allow the exclusion or limitation of incidental or consequential damages. So this limitation or exclusion may not apply to you.

## **IF YOU NEED SERVICE**

Keep your bill of sale, delivery slip, or some other appropriate payment record. Should service be required, the date on the bill establishes the warranty period commencement date.

If service is performed, it is in your best interest to obtain and keep all receipts.

This written warranty gives you specific legal rights. You may also have other rights that vary from state to state.

Service under this warranty must be obtained by:

Contact the Customer Service Team at 1-855-847-7264.

# VISSANI

Questions, problems, missing parts? Before returning to the store, call  
VISSANI Customer Service  
Mon-Fri 8:00 AM to 8:00 PM (EST) , Saturday 8:00 AM to 6:00 PM (EST)

**1-855-847-7264**

**HOMEDEPOT.COM**

Retain this manual for future use.