

Limited Residential Warranty

Mono Serra guarantees to the original purchaser that for 30 days after install date of original purchase and in a residential indoor setting your Mono Serra tile.

- Will not show wear- through *
- Will not contain manufacturing defects
- Wear –through is defined as loss of glaze, where the body of the tile shows through, due to normal household use.

Terms

If any the above should occur with the specified warranty period, Mono Serra will supply new material of the same or similar grade, sufficient to repair or replace the defective material.

This Warranty applies only to ceramic tile installed in residential settings.

Workmanship

Mono Serra does not warrant installer`s workmanship. Workmanship error should be addressed to the contractor who installed the ceramic tile. Contractors who have demonstrated expertise in stalling ceramic tile should professionally install your Mono Serra tile.

What is not covered by this warranty?

- Improper workmanship or installation.
- Damage caused by intentional abuse.
- Damage caused by abuse such as moving appliances across the floor without adequate protection.
- Difference in color between products and samples or photographs.

-Abnormal wear and tear, such as damage caused by insufficient protection from pebbles, sand and other abrasives.

-Shade variation between the tiles, Shade variations are an inherent characteristic of ceramic and porcelain tiles. INSPECT BOXES PRIOR TO INSTALLTION FOR SHADE AND CALIBER. CLAIMS CANNOT BE ACCEPTED FOR TILES AFTER INSTALLATION.

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRENTIES OF MERCHANTABILITY IR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED; MONO SERRA EXCLUDES ANY LIABILITY FOR LOST PROFITS OR ANY OTHER INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THE REMEDIES CONTAINED HERIN ARE THEONLY REMEDIES AVAILABLE FOR BREACH OF THE WARRANTY.

What is excluded from this warranty?

Mono Serra excludes and will not pay incidental or consequential damages under this warranty. By this we mean any loss, expense or damage other than to the ceramic tile itself that may result from defect in the flooring. No implied warranties extend beyond the terms of this written warranty.

PLEASE KEEP YOUR RECEIPT. Mono Serra requires the receipt in order to verify date and proof of purchase to resolve any problems that may occur.

Care and maintenance

Proper care and maintenance will help ensure your ceramic tile always looks its best. Simply floor our maintenance and preventions steps outlined below.

Immediately after installation

-Remove loose dirt by sweeping or vacuuming.

-The grout on your ceramic tile needs time to thoroughly dry after installation. Therefore we recommend that you do not SCRUB or WASH your ceramic tile for five days.

-Thoroughly clean the ceramic tile, including the grout joints.

-Rinse thoroughly with warm water and allow drying. A second rinsing with clean water may be necessary to completely remove all the cleaning solution.

Routine care and maintenance

Tile and floor covering stores sell cleaning products developed specifically for cleaning ceramic tile and stone. The specialized cleaning products generally outperform products available in supermarkets or hardware stores.

-Remove soil with a broom. Non –oily dust mop or vacuum:

-Damp mop or spot clean as necessary using floor cleaner or a PH neutral ceramic tile cleaner:

-Thoroughly rinse all areas with clean, warm water:

-Ceramic floors, like other types of smooth floors, can become a slippery when wet .Allow time for the floor to dry after washing. Immediately wipe up wet area from spills, foreign substances or wet feet.

-We recommend protecting your floor against abrasive dirt at entrances to buildings with dirt-catching floor mats.