

# WARRANTY

The manufacturer warrants that your new product is free from manufacturing and material defects for a period of one year from date of purchase, subject to the following conditions and limitations.

1. This product must be installed and operated at all times in accordance with the instructions furnished with the product. Any alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.
2. This warranty is non-transferrable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the manufacturer.
3. This warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the manufacturer's inspection.
4. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).
5. Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will

not be covered by this warranty, nor shall the manufacturer assume responsibility for same. Further, the manufacturer will not be responsible for any incidental, indirect, or consequential damages, except as provided by law.

6. All other warranties - expressed or implied - with respect to the product, its components and accessories, or any obligations/liabilities on the part of the manufacturer are hereby expressly excluded.
7. The manufacturer neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product.
8. The warranties as outlined within this document do not apply to non-manufacturer accessories used in conjunction with the installation of this product.

### This warranty is void if:

- a) The product has been operated in atmospheres contaminated by chlorine, fluorine or other damaging chemicals.
- b) The product is subjected to prolonged periods of dampness or condensation.
- c) Any alteration, willful abuse, accident, or misuse of the product.

### IF WARRANTY SERVICE IS NEEDED . . .

- 1) Contact customer service at 1-877-447-4768, 8:30 a.m. – 4:30 p.m., CST, Monday – Friday. Make sure you have your warranty, your sales receipt, and the model/serial number of your product.
- 2) DO NOT ATTEMPT TO DO ANY SERVICE WORK YOURSELF.

TO REGISTER THE WARRANTY ON YOUR HEATER, PLEASE FILL OUT THIS CARD COMPLETELY AND MAIL WITHIN 14 DAYS FROM DATE OF PURCHASE OR REGISTER ON-LINE AT [www.ghpgroupinc.com](http://www.ghpgroupinc.com)

NAME: \_\_\_\_\_ PHONE: (     ) \_\_\_\_\_ EMAIL: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_  
MODEL: \_\_\_\_\_ SERIAL #: \_\_\_\_\_ DATE PURCHASED: \_\_\_\_\_  
DEALER PURCHASED FROM: \_\_\_\_\_ TYPE OF STORE: \_\_\_\_\_  
CITY & STATE WHERE PURCHASED: \_\_\_\_\_ PRICE PAID: \_\_\_\_\_

#### Please Take a Minute To Give Us Your Answers To The Following Questions.

#### All Responses Are Used Solely For Market Research And Are Held In Strict Confidence.

Who primarily decided this purchase?  Male  Female     18-24  25-39  40-59  60 and over  
Purpose of Purchase? \_\_\_\_\_  
Do you own any other portable heaters?  Yes  No If yes, type \_\_\_\_\_ brand \_\_\_\_\_  
How do you intend to use your new heater?  Construction Site  Farm  Warehouse/Commercial  Garage/Outbuilding  Other  
How did you become aware of this heater?  In-Store Display  Newspaper Ad  Magazine Ad  Friend/Relative  
 TV Commercial  Store Salesperson  Other \_\_\_\_\_  
What made you select this heater?  Style  Size/Portability  Price  Package  Brand  Other \_\_\_\_\_  
Do you:  own  rent Would you recommend this heater to a friend?  Yes  No  
Please give us your comments: \_\_\_\_\_

THANK YOU FOR COMPLETING THIS FORM!

Information will be held confidential.

## WARRANTY REGISTRATION

**IMPORTANT:** We urge you to fill out your warranty registration card within fourteen (14) days of date of purchase. You can also register your warranty on the internet at [www.ghpgroupinc.com](http://www.ghpgroupinc.com). Complete the entire serial number. Retain this portion of the card for your records.



**GHP Group, Inc.**  
6440 W Howard St  
Niles, IL 60714-3302  
  
Tel: (877) 447-4768  
[www.ghpgroupinc.com](http://www.ghpgroupinc.com)

**SAVE THIS CARD!**

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