



Important Information for Engineered Wood Barn Doors

- After you removed the door from its protective wrapping, we advise that the doors acclimatized in the room you plan to install it for a minimum of 24 hours.
- Avoid installing near rooms with moisture or where temperatures change through the seasons, optimal relative humidity in your home to prevent warp, twist, swelling, or shrinking in any wood product is 25% – 55%. Anything outside these parameters and their effects are not the responsibility of Colonial Elegance.
- Install indoors only.
- Do not trim, cut or modify the door.
- Do not clean with solvents or commercial cleaners as they may damage the finish on the door. When cleaning, wipe with a damp cloth or sponge in a small test area before attempting to remove any stain.

Limited 1-year warranty

The doors manufactured and distributed by Colonial Elegance are made using a process that creates a quality engineered wood substrate. We offer you a one-year (1) year limited warranty on the door, from the date of purchase.

For engineered wood doors, we recommend the installation of solid wood blocking bracket for drywall applications. This helps secure your door to the wall. Do not place your barn door directly on the drywall unless it is securely fastened directly to the studs. Our doors are manufactured to be installed with one of our decorative rails. Follow the instructions carefully to ensure the strength of the installation

Colonial Elegance warrants all components against defects in workmanship and materials under normal wear and tear for the limited life of these products.

The warranty will be void if the damage is caused by abuse, mishandling, improper installation or misuse, indirect or incidental exposure to water and / or moisture or foreign objects that include dripping ceiling or paint materials.

This warranty does not cover any labor costs incurred in removing, relocating or replacing defective products or parts of these products. In the event of a defect, malfunction or other failure of the product covered by the warranty, Colonial Elegance will replace, repair the defect for free within ninety (90) days of receipt of the product, or refund the purchase price to his sole discretion.

To take advantage of this warranty, the consumer must have proof of purchase and contact customer service at 1-800-361-0230 between 8:00 AM and 5:00 PM EST Monday through Friday or by email at info@colonialegance.com

This limited warranty protects the original purchaser only and is not transferable. This limited warranty supersedes all other warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, and excludes all incidental or consequential damages.

Any product replacement authorized by Colonial Elegance will be limited to a product of comparable or similar style and dimensions and of equal value. The doors will be replaced in the original condition of the purchase. Colonial Elegance cannot be held responsible for the installation, suspension, finishing (stain, varnish, paint or other) or any modification made by the customer on the original product. Transportation costs remain the responsibility of the customer.

Colonial Elegance



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