Matters Needing Attention

◆This model is equipped with power off memory function.
After the power is disconnected and turn on again, dehumidifier will work in the working mode before the power off when the machine.

◆ Keep the machine in an upright position, ensure that there is at least 25cm space distance around the machine;

◆ After transportation or tilting, the machine needs to stand for 2 hours before it can be connected to the power supply;

◆ The air inlet and outlet shall not be blocked by other objects, so as not to affect the performance of the product;

◆ Before moving the machine, please turn off the machine and cut off the power, and then empty the water in the tank before moving;

◆ It is strictly forbidden to use bad or flammable detergents to clean the machine;

◆ When the machine fails, please shut down and cut off the power first;

◆ Must use a three-core socket power supply with ground wire;

◆ If the power cord is damaged, in order to avoid danger, it must be replaced by professionals from the manufacturer, its maintenance department or similar departments;

◆ If the machine is not used for a long time, please turn off the power and unplug the power cord, drain the water in the water tank and dry the water tank, clean the air filter, and store it in a cool and dry place;

◆ After 3-6 months of use of the air filter, it is recommended to clean it.

Warm Tips

It is necessary to prevent the drainage pipeline from freezing in cold environment

Common troubleshooting

Symptom	Analysis of possible causes	Processing method
The machine does not work	1. The machine is placed uneven or the ground is uneven to introduce vibration	1.Check the power supply of the socket to ensure that there is power
	2. The water full indicator light is on (the water tank is full or the water tank is not placed in place)	2. Drain the water in the tank or replace the tank to ensure that it is in place
	3. The humidity of the room is lower than the humidity setting value of the machine	3. Reset the humidity setting value of the machine to ensure that it is lower than the humidity of the room
Noisy	1. The air filter is too dirty to cause poor air inlet or foreign objects to block the air outlet	1.Clean the air filter or clean up foreign matter at the air outlet
	2. The doors and windows are not closed	2.Close the doors and windows
	3. The room temperature is lower than 5°C or the room humidity is low	3. This is a normal phenomenon
The wind wheel does not rotate or the air output is small	1.Resonance caused by uneven machine placement or uneven ground	1.Place the machine on the horizontal ground
	2.The air filter is blocked	2. Clean the air filter
	3. Compressor starting period	3. The compressor will disappear by itself in a few minutes after starting the work
The machine does not dehumidify or has poor dehumidification effect	1.The wind wheel is stuck	1.Reassemble the wind wheel or remove foreign objects
	2.The air filter is blocked	2.Clean the air filter

Any question you could feel free email to: brad@wedohome1.com