



Pond & Waterfall in a Box[®] Pondless Waterfall in a Box[®]

FREQUENTLY ASKED QUESTIONS

What are the amps and voltage of the pump included in the kit?

All pumps are 120 volts and have varied amperage between 1.2 and 1.4 amps.

How long is the pump power cord?

Pumps come with a minimum 15 foot cord.

What supports the backside of the waterfall?

Dirt removed from the pond area is used as a backstop. Some builders have used building blocks, bricks, boulders, or additional dirt to achieve a taller waterfall. (Note: do not exceed the maximum height of 2 feet)

What is the recommended depth of the pond?

12 inches is the recommended depth. A deeper pond uses more liner and becomes difficult for potted water plants. A shallower pond contains less water making it difficult for the pump to be efficient.

Do you recommend a skimmer or a filter to keep the water clean?

Adding a biological filter and skimmer will ensure your pond stays clean and ecologically balanced. It is not necessary, but it will help keep maintenance down.

Can I purchase additional stone and how?

Contact us to locate the nearest retailer.

Do the pump systems hold up ok with a late season freeze?

Pumps are not to be operated below 41 °F, or freeze damage may occur. If the pump is installed outdoors in a North American freeze zone, ensure all water is removed and the unit is completely dry and stored in a frost free area. Consult the pump owners manual for more information.

What is the height of the waterfall?

The waterfall height is 2-3 feet above the pond waterline.

What are the dimensions of the pond?

The dimensions will be determined by the shape which is created by the shaping cord. However it can be estimated at 3.5' wide by 2.5' long.

What kind of stone is supplied with the kit?

Beautiful Three Rivers[®] flagstone is included your kit. L&W Stone owns and operates the only quarry in the United States where this unique stone is found.

Can I buy two & combine it to double the size of waterfall & pond?

Yes, ensure one liner overlaps the other at an elevation higher than water level. It is recommended you glue the seams for better sealing.



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Continued...

Can additional stone be purchased from L&W Stone?

As a wholesaler we will direct you to the nearest retailer.

What kind of fish can be put in the pond, and how many?

The pond is not designed for fish. Fish increase the biological load on the ponds ecosystem and requires a more effective filter system.

What is height and length of the stream with the kit?

The height will be determined by the amount of dirt available. Recommended height is 2' and recommended waterfall spillway length is 3'-4' from the top of the mound to the bottom of the waterfall.

Is there an off/on button on the pump?

No, the pumps are submersible and do not have an on/off switch.

How big of a hole do I need to dig?

The hole width will depend on the shape you design, and the depth should be no more than 18". To maximize the liner, lay it over your build site making sure to leave enough to cover the top edge and allow rocks to hold it in place.

Does the kit come with a filter?

All pumps come with a pre-screen designed to keep large object away from the impeller. All pumps are direct drive used to circulate the water and not filter the water.

What is the difference between the Pond and the Pondless kits?

Pondless kits have a protective grate to cover the basin, a longer but narrower liner, more pebbles and cobbles, and fewer flagstones.