

Optimus Enterprise, Inc. warrants to its customers and or consumer of this electric heater and the parts thereof will be free from defect in material and workmanship, under normal use, for a period of three (3) years from the date of initial purchase. The warranty does not apply to repairs necessitated by damage, misuse, abuse or alternation and to any repair of merchandise not used within the United States or Canada. Unless otherwise proscribed by law, Optimus Enterprise, Inc. shall not be liable for any personal injury, property damage or any incidental or consequential damages of any kind (include water damage) resulting from malfunctions, defects, misuse, improper installation or alternation of this product. This warranty is the only warranty extended by Optimus Enterprise, Inc. to its original customers and/or consumer purchased of this heater. Optimus Enterprise, Inc. disclaims all other warranties, express or implied, that arise by the operation of law, specifically including the implied warranties of merchantability and fitness for a particular purpose. Optimus Enterprise, Inc. shall not be liable for any incidental or consequential damage, which may have resulted from any alleged breach of warranty. Some states do not allow limitations on how long implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights you may also have other rights which vary from state to state.

Should the heater fail during the warranty period, the owner should:

- Within the first 30 days from date of purchase, the store from which you purchased your Optimus product should replace this product if it is defective in material or workmanship (provided the store has in-stock replacement).
- Within the first 12 months from date of purchase, Optimus Enterprise, Inc. will repair or replace the product if it is defective in material or workmanship providing it is returned to Optimus Enterprise, Inc. with freight prepaid, with evidence of purchase date (cash registered receipt) together with [see below for fee](#) check or money order for handling and return packaging/ shipping charges.
- In year 2 through 3 from date of purchase, Optimus Enterprise, Inc. will repair or replace the product with a refurbished heater if it is defective in material or workmanship providing it is returned to Optimus Enterprise, Inc. with freight prepaid, with evidence of purchase date (cash register receipt) together with [see below for fee](#) check or money order for handling and return packaging/ shipping charges.

#### **SERVICE INSTRUCTIONS**

- Do NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the warranty.
- If you have any questions regarding this unit's operation or believe any repair is necessary, please call 1-888-672-5832 to speak with a Customer Service Representative.
- If you need to exchange the unit, please return it, in its original carton with a sales receipt enclosed, to the store you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed warranty.
- If you have any other question or comments, feel free to write us:

Optimus Enterprise, Inc.  
2201 E. Winston Rd., Unit J  
Anaheim, CA 92806  
E-mail: [service@optimusent.com](mailto:service@optimusent.com)

**IMPORTANT:** ANY REPAIRS SHOULD BE PERFORMED BY AN AUTHORIZED SERVICE REPRESENTATIVE. DO NOT ATTEMPT TO REPAIR THIS HEATER YOURSELF. DOING SO MAY VOID YOUR WARRANTY. PLEASE RETAIN THIS WARRANTY AND SALES RECEIPT TO INSURE YOUR PRODUCT WARRANTY.

#### **IMPORTANT: RETURN INSTRUCTIONS:**

Your warranty depends on your following these instructions if you are returning the unit more than 30 days after the date of purchase:

- Carefully pack the heater in the original container or a suitable container to avoid damage in shipping.
- Seal the carton. Address an envelope as follows:

Optimus Enterprise, Inc.  
2201 E. Winston Road, Unit #J  
Anaheim, CA 92806

- Inside the envelope, enclose your name, full address with zip code, daytime phone number, evidence of purchase date (cash register receipt) AND A CHECK OR MONEY ORDER for handling and return packaging/ shipping charges. Please also include a brief explanation of the problem you are having with the unit.
- Optimus Enterprise, Inc. recommends you insure the package (as damage in shipments is not covered by your warranty).
- **All shipping/ handling charges must be prepaid by you** (as noted as above).

**ELECTRIC HEATER LIMITED WARRANTY**  
**Warranty Period and Shipping / Handling Charge:**

Category	Model	Warranty Length	1st year Shipping/ Handling Charge	1 - 3 year Shipping/ Handling Charge
Fan Heaters	H-1100, H-1320, H-1321, H-1380, H-1382, H-1410, H-1411	Three Year	\$15.00	\$20.00
Radiant Heaters	H-2210, H-2222	Three Year	\$15.00	\$20.00
Utility Heaters	H-3001, H-3011, H-3012, H-3013, H-3014, H-3015, H-7100	Three Year	\$15.00	\$20.00
Baseboard Heaters	H-3600, H-3603, H-3604, H-3605, H-3606	Three Year	\$18.00	\$24.00
Dish Heaters	H-4110	Three Year	\$15.00	\$20.00
Dish Heaters	H-4200, H-4438, H-4500	Three Year	\$18.00	\$24.00
Quartz Heaters	H-5210, H-5211	Three Year	\$15.00	\$20.00
Quartz Heaters	H-5230, H-5280, H-5300, H-84001	Three Year	\$18.00	\$24.00
Oil Filled Heaters	H-6002	Three Year	\$18.00	\$24.00
Oil Filled Heaters	H-3010, H-6012	Three Year	\$20.00	\$26.00
Ceramic Heaters	H-7001, H-7003, H-7004, H-7008, H-7246, H-7247, H-7248, H-7300	Three Year	\$15.00	\$20.00
Micathermic Heaters	H-8404	Three Year	\$18.00	\$24.00