

### **Proper Hose Set Up**

- To ensure maximum flexibility, set up should be performed in temperatures above 70 degrees.
- Remove all packaging and ties.
- Check that the washer is properly seated in the coupling that attaches to the home/spigot.
- Unwind the hose loosely in a circular motion before attaching to the spigot or faucet.
- Run water through the hose.
- Leave the hose laid out straight and allow it to heat up during the day.
- Wind hose accordingly.

### **Care for your hose**

- Disconnect and reconnect the hose from any standard metal faucet/hose bib and/or metal hose attachment a minimum of 2 times per year to maintain a proper seal of the washer. Loosen any possible corrosion evident caused by weather or environmental elements which can cause the hose to fuse to the faucet or attachment.
- Always inspect the washer for proper placement and clear any build-up on the faucet, coupling or washer. This will help prevent potential leaks.

### **Storage Instructions**

- Drain your hose when you are not using it. Water left in a hose for extended periods of time may result in the formation of bacteria.
- Store this hose indoors when not in use.

### **WARNINGS**

- Do not run hot water through this hose.
- Do not leave the hose under pressure when it is not in use. Heat or pressure may damage your hose, and could cause it to leak or burst.
- Not intended for indoor use.

### **Warranty**

Swan Products, LLC® warrants this hose against defects in workmanship or materials under normal use for the "Warranty Period". If a defect arises and a valid claim is received within the Warranty Period, Swan Products, LLC® will exchange the defective product for a new one of equal or better quality.

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SWAN PRODUCTS, LLC® DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some States/Provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from State to State or Province to Province.

### **Returns and Warranty Claims**

If a manufacturing defect occurs in normal garden hose use, return hose to store where purchased for replacement along with this warranty statement, the UPC Code, and sales receipt.

If the defect occurs beyond the stores replacement period:

1. Prepare a package including the original or copy of the dated cash register receipt from the store where the hose was purchased; the UPC bar code from the packaging; and both couplings, keeping 6 inches of the actual hose attached.

Send the package to Customer Service, Swan Products, LLC®, 1201 Delaware Ave., Marion, OH 43302

OR

2. Send pictures of original dated cash register receipt from the store where the hose was purchased; the UPC bar code from the packaging; and a clear photo of the cut off couplings with 6 inches of the hose still attached to [swan.cs@swanhose.com](mailto:swan.cs@swanhose.com)

This is a Swan Products, LLC® exclusive written warranty.  
Retain the actual hose packaging for your records.

Thank you for purchasing a Swan Products, LLC® hose. [www.swanhose.com](http://www.swanhose.com)