Revised - December 2019 Additional Correspondence Minimum Freight **Lighting Solutions** Standard Limited Warranty Warranty Addresses (Orders / Remit to Address Allowance Addendum Quotes / Warranty) L1A - GREENGATE PANELS 1, 2 L1B - GREENGATE SENSORS 1, 2 L1C - OEM 1 Year (Software) L1D - ARCH CONTROLS 1, 2 3 Year L1E - ZERO88 1. 2 5 Year (Greengate Sensors, Greengate Room L1F - COOPER CONTROLS 1, 2 Controller, iLumin, Lumawatt Pro) L1G - FIFTH LIGHT 10 Year (Relay Cards) 1, 2 L1H - ILIGHT L1J - ALC 1, 2 L1K - LUMAWATT PRO 1, 2 1 Year, 3 Years (Energy Star), 1, 4, 7, 12 LB1 - HALO RECESSED 5 Year (LED) 1, 7, 12 LC1 - HALO TRACK 1 Year, 5 Year (LED) 1. 6. 12 LD1 - SURELITES 1 Year 1. 6. 12 LD2 - ALL-PRO EMER 1 Year 1 Year, 3 Years (Energy Star), 1, 4, 7, 12 LE2 - PORTFOLIO 5 Year (LED) LF1 - EDISON 1 1 Year 1, 4 LF2 - ALL-PRO 1 Year, 3 Year (Energy Star) LF3 - EMERALD 1 Year 1 Year, 3 Years (Energy Star), 1, 4, 7, 12 LG1 - HALO COMMERCIAL 5 Year (LED) 1 Year, 3 Year (F6MRI / Circadian), 1, 7, 9, 12 LJ1 - FAILSAFE Cooper Lighting LLC 5 Year (LED) \$1,500 1121 Hwy 74 South LK1 - MCGRAW-EDISON 1, 5, 12 1 Year, 5 Year (LED) Peachtree City, GA 30269 1, 5, 12 LK2 - INVUE 1 Year, 5 Year (LED) 1, 5, 11 LM1 - COOPER POLES Cooper Lighting IIc 1 Year 28362 Network Place 1, 5, 12 LN1 - STREETWORKS 1 Year, 5 Year (LED) Chicago, IL 60673-1283 1 Year, 5 Year (LED) 1, 5, 12 LO1 - LUMARK OUTDOOR JPMorgan Chase NA 1.12 LP1 - LUMARK INDOOR 1 Year New York, NY 1, 5, 12 LP3 - HID ACCESS 1 Year, 5 Year (LED) AC# 700611044 1, 12 LP4 - COOPER 1 Year ABA# 021000021 1 Year, 5 Year (LED and Toroidal SWIFT Code CHASUS33 1, 4, 7, 12 LR1 - IRIS Transformers) 1, 12 LR2 - REGENT 1 Year 1, 12 LS1 - FLEXILUME 1 Year 1, 7, 12 LT1 - METALUX COMMERCIAL 1 Year, 5 Year (LED) 1, 7, 12 LT2 - METALUX RETAIL 1 Year, 5 Year (LED) 1, 7, 12 LT3 - METALUX ALL-PRO 2 Year, 5 Year (LED) LT4 - METALUX SPECIFICATION 1, 7, 12 1 Year, 5 Year (LED) 1, 7, 12 LU1 - METALUX INDUSTRIAL 1 Year, 5 Year (LED) LV1 - MWS 1 Year LW1 - STREETLIGHTING 1 Year, 5 Year (LED) 1, 7, 12 LX1 - METALUX RESIDENTIAL 1 Year, 5 Year (LED) LY2 - ATLITE EMER 1, 6, 12 1 Year LZ1 - LUMIERE 1 Year 1, 7, 12 LZ2 - SPECIALTY LED 1 Year, 5 Year (LED) 1, 12 LS2 - SHAPER 1 Year \$2,500 1, 7, 12 LC2 - RSA 1 Year, 5 Year (LED) \$2,500 1, 7, 12 **Cooper Lighting Solutions** LN2 - NEORAY 1 Year, 5 Year (LED) \$5,000 Division 1, 7, 12 LN3 - CORELITE 1 Year, 5 Year (LED) \$5,000 18001 E Colfax Ave. 1, 7, 12 LN4 - AMETRIX 1 Year, 5 Year (LED) \$2,500 Aurora, CO 80011 1 Year, 5 Year (Linear LED, Luxrail - Fixtures 1. 3. 12 LN5 - 10 \$2,500 Only). 10 Year (Koi - Wood Warranty) Cooper Lighting Solutions Division 10 LP2 - Ephesus \$5,000 10 Year 125 E Jefferson St

Syracuse, NY 13202



- 1 Ungrounded or Improperly grounded systems not in compliance with current NEC code are excluded from Cooper Lighting Solutions warranty of LED products.
- 2 1 Yr (Greengate, iLumin and Fifth Light Software), 5 Yr (Occupancy Sensors, Room Controller and iLumin), 10 Yr (relay cards), All other products (3 years)
- 3 5 Yr (Linear Products, Luxrail fixtures only), 10 Yr (Koi wood warranty)
- 4 HALO, HALO Commercial CFL recessed lighting products, Portfolio and All-Pro CFL recessed lighting products as registered in the ENERGY STAR "Qualified Products List"; the limited warranty set forth shall have a period of 3 (three) years from the date of shipment of the products.

5 Subject to all of the limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, for Eaton Outdoor Light Emitting Diode (LED) luminaires only, Eaton warrants to the original purchaser that the factory-installed electrical system will be free from defects in material and workmanship for 5 years from the date of shipment of the products. If 10% of the individual LEDs (light sources) should fail within 5 years of shipment Eaton will, at its sole option, ship a repaired or replacement fixture EXW (Incoterms 2000) Eaton's factory. The warranty does not cover failures due to abnormal site conditions. These abnormal conditions include, but are not limited to, under/over voltage, under/over current, excessive switching and excessive ambient temperatures. Subject to all of the limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, Outdoor Light Emitting Diode (LED) luminaires only, Cooper Lighting Solutions warrants to the original purchaser finish for a period of 5 years from date of shipment. Eaton will, at its sole option, repair or replace the defective finish if it exhibits cracking, peeling, excessive fading or corrosion defects during the warranty period. During the warranty period some fading, staining or chalking may occur. This is normal aging for the finish used, is not a manufacturing defect, and is not covered by our warranty. Subject to all limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, for Eaton Poles and Lighting Standards, only, this warranty specifically excludes pole failure resulting from a third party act on omission, misuse, unanticipated use, fatigue, failure, or similar phenomena resulting from induced vibration, harmonic oscillation, or resonance from air current movement around the product. This warranty specifically excludes poles installed without the luminaires or with unapproved devices such as banners, pennants, cameras, or signs for which the pole was not designed. Use of such accessories may result in injury death or property damage. This warranty specifically excludes poles using pore-existing anchor bolts, or bolt adaptors not supplied by Eaton. It also excludes issues related to foundation or said conditions at the installation site. Subject to all limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, for Eaton High Intensity Discharge luminaires only, supplied with a core & coil electrical system manufactured by Eaton, Eaton warrants that the factory-installed electrical system, consisting of an Eaton core & coil ballast, igniter (if applicable), capacitor, socket and wiring, will be free from defects in material and workmanship for 5 years from the date of shipment of products. Finishes, housings, lenses and any other component not specifically mentioned in the preceding sentence are not included in the 5-year limited warranty. If a covered component in a covered Eaton fixture fails to meet this warranty, Eaton will, at its sole option, ship a repaired or replacement component EXW (Incoterms 2000) Cooper's factory.

6 Subject to all limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, for SURE-LITES lead-acid battery products, the limited warranty set forth shall have a period of 5 years pro-rata from the date of shipment of products. Subject to all of the limitations set forth in Eaton's Terms and Conditions of Sale, for SURE-LITES nickel-cadmium battery products, the limited warranty set forth shall have a period of 7 years pro-rata from the date of shipment of products.

7 Subject to all the limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, LED products in the following brands - Halo Recessed, Halo Track, Halo Commercial Recessed, IRIS, Metalux Commercial, Metalux Specification, Metalux Industrial, Metalux All-Pro, Fail-Safe, Corelite, and RSA products, the limited warranty set forth shall be a period of 5 years from the date of shipment of products. Specifically the light engine comprised of LEDs and driver or drivers. All other mechanical components and hardware are covered for 1 year.

8 Subject to all the limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, All-Pro LED products, the limited warranty set forth shall have a period of 3 (three) years from the date of shipment of products.

9 Subject to all the limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, Failsafe F6MRI (LED Housings, LED Modules and LED Trims) and Failsafe Circadian LED, the limited warranty set forth shall have a period of 3 (three) years from the date of shipment of products.

- 10 Subject to all the limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, and Ephesus Fixture Limited Warranty.
- 11 Subject to all the limitations set forth in Eaton's Domestic USA General Terms and Conditions of Sale, and Pole Limited Warranty.
- 12 Certain fixtures use non-acrylic materials in light guides or lenses that may naturally shift color or yellow over time, such as polystyrene. The warranty applicable to these fixtures does not cover against yellowing or color shifting in light guides or lenses using these materials and Eaton disclaims all warranties, express and implied, with respect to yellowing or color shifting of such light guides and lenses.