

# I Troubleshooting

Review the following pages before calling for service.

Problem	Possible Cause	What to do
Timer knob does not turn	<ul style="list-style-type: none"> <li>• Is the power cord inserted firmly?</li> </ul>	<ul style="list-style-type: none"> <li>• Insert the power cord firmly.</li> </ul>
Drum does not turn	<ul style="list-style-type: none"> <li>• Is the door closed?</li> <li>• Is the power cord inserted?</li> <li>• Does the receptacle have power?</li> </ul>	<ul style="list-style-type: none"> <li>• Close the door.</li> <li>• Insert the power cord firmly.</li> <li>• Check the power cord receptacle.</li> </ul>
Hot air is not blowing out	<ul style="list-style-type: none"> <li>• Is the timer incorrectly set on cold air?</li> </ul>	<ul style="list-style-type: none"> <li>• Set the timer to hot air.</li> </ul>
The laundry is not thoroughly dried	<ul style="list-style-type: none"> <li>• Are the front and back filters clogged?</li> <li>• Is there too many items in the dryer?</li> <li>• Have items been added whilst the dryer was in operation?</li> <li>• Has the laundry become twisted whilst drying?</li> <li>• Has the dryer been placed in a small and badly ventilated area?</li> <li>• Have you set the dryer to Antiwrinkle?</li> </ul>	<ul style="list-style-type: none"> <li>• Clean the filter.</li> <li>• Reduce the amount of items in the dryer.</li> <li>• Re-dry the items again Untangle the items and re-dry.</li> <li>• Place the dryer in a well-vented area.</li> <li>• Try using 'Warm' or 'Hot' setting instead.</li> </ul>
Dryer does not start	<ul style="list-style-type: none"> <li>• Is there a power failure?</li> <li>• Is the power cord inserted firmly? Is the door closed?</li> <li>• Is the timer in the OFF position?</li> </ul>	<ul style="list-style-type: none"> <li>• Try again when there is power.</li> <li>• Insert the power cord firmly.</li> <li>• Close the door.</li> <li>• Set the dry time.</li> </ul>

## Dryer Technical Specifications

SKU	ZX-CD-9
Drying Capacity	9 LBS
Voltage	120V/60HZ
Rated Input	1400W

NOTE: Consistent with our continuing product development policy, improvements may have been made which render the contents of this package slightly different to that shown.