| TROUBLESHOOTING | |
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| PROBLEM | SOLUTION |
| THE ENGINE WILL NOT START | |
| The fuel tank is empty | Fill the fuel tank with fresh fuel |
| The primer bulb was not pressed enough | Press the primer bulb 10 times |
| The fuel is old (over 30 days) | Drain the fuel tank and add fresh fuel |
| The spark plug is fouled | Replace the spark plug |
| THE ENGINE WILL NOT IDLE | |
| The air filter is dirty | Clean or replace the air filter |
| The fuel is old (over 30 days) | Drain the fuel tank and add fresh fuel |
| The idle speed is incorrect | Adjust the idle speed |
| THE ENGINE WILL NOT ACCELERATE | |
| The fuel is old (over 30 days) | Drain the fuel tank and add fresh fuel |
| The cutting head is bound with grass | Stop the engine and clean the cutting head |
| The air filter is dirty | Clean or replace the air filter |
| THE ENGINE LACKS POWER OR STALLS | |
| The fuel is old (over 30 days) | Drain the fuel tank and add fresh fuel |
| The air filter is dirty | Clean or replace the air filter |
| The spark plug is fouled | Replace the spark plug |
| THE CUTTING HEAD WILL NOT ADVANCE LINE | |
| The cutting head is bound with grass | Stop the engine and clean the cutting head |
| The cutting head is out of line | Refill the cutting head with new line |
| The inner reel is bound up | Rewind the line |
| The cutting head is dirty | Clean the inner reel and outer spool |
| The line is welded | Open the cutting head and remove the welded section |
| The line is twisted | Rewind the line |
| Not enough line is extended | Stop the unit, push the bump knob and pull the line until 4 inches (102 mm) is outside of the cutting head |
| THE CUTTING LINE ADVANCES UNCONTROLLABLY | |
| There is oil, cleaner or lubricant in the cutting head | Clean and thoroughly dry the cutting head |

If further assistance is required, contact an authorized service center.