

# CYCLONE RANGE HOODS LIMITED WARRANTY

Cyclone Range Hoods Inc. (hereunder called "The Company") provides a warranty that its products are free from defects in workmanship and materials for a period of two (2) years from the date of purchase. This warranty includes in-home service (where applicable) for the first year and workshop service for the second year. During that time period, The Company will, at the Company's option, repair or replace without charge any parts or complete unit found to be defective. Further, the warranty for the motor extends for an additional eight (8) years, with labor costs extra. This warranty is not transferrable from the original purchaser. The company reserves the right to use functionally equivalent reconditioned parts or products as warranty replacement or as part of warranty service.

**THE COMPANY WILL NOT BE HELD RESPONSIBLE FOR ANY CLAIMS OVER THE ORIGINAL PURCHASE PRICE OF THE PRODUCTS NOR BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH PRODUCT USE OR PERFORMANCE.**

Some provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

In-home service will be made available only in areas where a contracted service provider offers services. If customer outside the service area, additional charges may apply for shipping costs for warranty repair or replacement. The unit removal and reinstallation works are under the customer responsibility.

**This warranty does not cover any costs related to the products including but not limited to:**

- a) Normal maintenance service required for the products; b) light bulbs, plastic grease collector cups, filters, ducts, roof caps, wall caps and other accessories for ducting; c) natural wear of the finish of the products or wear caused by improper maintenance, use of corrosive and abrasive cleaning products; d) products or parts which have been subject to freight damage, misuse, negligence, accident or any other circumstances beyond the control of The Company.

The warranty will be automatically void if any of the following apply:

- i. Commercial use of the products or use otherwise inconsistent with its intended purpose;
- ii. The function of part or the complete assembly has been modified or repaired by unauthorized person;
- iii. Faulty installation or installation contrary to recommended installation instructions:
  - **The hood installed at less than 28" minimum above the range surface;**
  - **Ventilation system has not been vented to the outside or ventilation system stuck;**
  - **Less than 6" round or equivalent ductwork has been used anywhere in the venting system for models with 550 CFM or more CFM;**
  - **The venting duct turned downward anywhere in the venting system;**
  - **Wrong electrical wire connection for the fan.**

To qualify for warranty service you must: (a) notify us at the address telephone number stated below within 2 days of the discovery of the defect; (b) provide the model number and serial number; and (c) describe the nature of any defect in the product or part.

At the time of requesting for service, you must present evidence of your proof of purchase and proof of the original purchase date. If we determine that the warranty exclusions listed above apply or if you fail to provide the necessary documentation to obtain service, customer will be responsible for all shipping, travel, labor and other costs related to the service

For warranty services or repair, please contact the dealer from whom you purchased the product or the address shown below.

North America Range Hoods Inc.  
1361 Huntingwood Drive, Unit 16  
Scarborough, ON M1S 3J1  
Tel: 1-866-293-5662 or (416) 293-0933 Fax (416) 293-4793  
Email: [Info@CycloneRangeHoods.com](mailto:Info@CycloneRangeHoods.com)  
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