## MULTI-ZONE DUCTLESS INVERTER SPLITAIR CONDITIONER WITH HEAT PUMP

## • INSTALLATION MANUAL •

WALL MOUNTED TYPE INDOOR UNIT





#### **IMPORTANT NOTE:**

 Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference. This manual only describes features of the **INDOOR UNIT** in depth. When looking for information on the outdoor unit, refer to the outdoor unit manuals: ("Installation Manual » Outdoor Condenser" "Owner's Manual » Outdoor Condenser")

## **Table of Contents**

#### Installation Manual







#### 4 Indoor Unit Installation ...... 11

- 5. Connect drain hose ...... 15
- 6. Connect signal cable ...... 17
- 7. Wrap piping and cables ...... 18
- 8. Mount indoor unit ..... 18

#### 5 Outdoor Unit Installation .. 20

- 1. Select installation location ...... 20
- 2. Install drain joint ..... 21
- 3. Anchor outdoor unit ..... 22
- 4. Connect signal and power cables .. 23





## **Safety Precautions**

#### Read safety precautions before installation

Incorrect installation due to ignoring instructions can cause serious damage or injury. The seriousness of potential damage or injuries is classified as either a WARNING or CAUTION.



This symbol indicates that ignoring instructions may cause death or serious injury.



This symbol indicates that ignoring instructions may cause moderate injury to your person, or damage to your unit or other property.

CAUTION



This symbol indicates that you must never perform the action indicated.



#### WARNING

- Do not modify the length of the power supply cord or use an extension cord to power the unit. **Do not** share the electrical outlet with other appliances. Improper or insufficient power supply can cause fire or electrical shock.
- When connecting refrigerant piping, <u>do not</u> let substances or gases other than the specified refrigerant enter the unit. The presence of other gases or substances will lower the unit's capacity and can cause abnormally high pressure in the refrigeration cycle. This can cause explosion and injury.
- **Do not** allow children to play with the air conditioner. Children must be supervised around the unit at all times.
- 1. Installation must be performed by an authorized dealer or specialist. Defective installation can cause water leakage, electrical shock, or fire.
- 2. Installation must be performed according to the installation instructions. Improper installation can cause water leakage, electrical shock, or fire. (In North America, installation must be performed in accordance with the requirements of the NEC and the CEC by authorized personnel only.)
- 3. Contact an authorized service technician for repair or maintenance of this unit.
- 4. Only use the included accessories and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, fire, or unit failure.
- 5. Install the unit in a firm location that can support the unit's weight. If the chosen location cannot support the unit's weight or the installation is not done properly, the unit may drop and cause serious injury and damage.

#### 

- 6. For all electrical work, follow all local and national wiring standards, regulations, and the installation manual. You must use an independent circuit and single outlet to supply power. Do not connect other appliances to the same outlet. Insufficient electrical capacity or defects in electrical work can cause electrical shock or fire.
- 7. For all electrical work, use the specified cables. Connect cables tightly and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and they may also cause shock.
- 8. All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, the connection points on the terminal can heat up or catch fire and electrical shock or corrosion can occur.
- 9. In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed airconditioning units is highly recommended.
- 10. To avoid hazard, if the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons.
- 11. This appliance can be used by children 8 years old and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be performed by children without supervision.

### 

- Ø For units that have an auxiliary electric heater, <u>do not</u> install the unit within 1 meter (3 feet) of any combustible materials.
- Do not install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, fire may result.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.
- 1. The product must be properly grounded at the time of installation, or electrical shock may occur.
- 2. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.

#### Note about Fluorinated Gasses

- 1. This air conditioning unit contains fluorinated gasses. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself.
- 2. Installation, service, maintenance, and repair of this unit must be performed by a certified technician.
- 3. Product uninstallation and recycling must be performed by a certified technician.
- 4. If the system has a leak-detection system installed, it must be checked for leaks at least every 12 months.
- 5. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.

## Accessories



The air conditioning system comes with the following accessories. Use all of the installation parts and accessories to install the air conditioner. Improper installation may result in water leakage, electrical shock, fire, or equipment failure.

Name	Shape	Quantity	
Mounting plate		1	
Clip anchor			5
Mounting plate fixing screw ST3.9 X 25			5
Remote control			1
Fixing screw for remote control holder ST2.9 x 10		2	Optional
Remote control holder		1	parts
Dry battery AAA.LR03		2	
Air freshening filter		1	
Seal	0	1 (For cooling & heating models only)	
Drain joint			

Name		Shape	Quantity
User's manual			1
Installation manual			1
Quick-Start Guide			1
	Liquid cido	Ø 1/4 in (6.35 mm)	
Connecting pipe assembly	Liquia siae	Ø 3/8 in (9.52 mm)	25 Feet Included; for longer
		Ø 3/8 in (9.52 mm)	line sets, consult an HVAC professional - additional freon
	Gas side	Ø 1/2 in (12.7 mm)	may be needed.
		Ø 5/8 in (16 mm)	

## **Installation Summary - Indoor Unit**

2



Installation Overview



## **Unit Parts**



Fig. 2.1

#### NOTE ON ILLUSTRATIONS

Illustrations in this manual are for explanatory purposes. The actual shape of your indoor unit may be slightly different. The actual shape prevails.

## **Indoor Unit Installation**





#### Installation Instructions – Indoor Unit

#### PRIOR TO INSTALLATION

Before installing the indoor unit, refer to the label on the product box to make sure that the model number of the indoor unit matches the model number of the outdoor unit.

#### Step 1: Select installation location

Before installing the indoor unit, you must choose an appropriate location. The following are standards that will help you choose an appropriate location for the unit.

## Proper installation locations meet the following standards:

- Diagonal difference of the second sec
- Dí Convenient drainage
- Noise from the unit will not disturb other people
- Strong enough to support the weight of the unit
- A location at least one meter from all other electrical devices (e.g. TV, radio, computer)

**<u>DO NOT</u>** install the unit in the following locations:

- Near any source of heat, steam, or combustible gas
- Near flammable items such as curtains or clothing
- Near any obstacle that might block air circulation
- 🖉 Near a doorway
- Ø In a location subject to direct sunlight

#### NOTE ABOUT WALL HOLE:

If there is no fixed refrigerant piping:

While choosing a location, be aware that you should leave ample room for a wall hole (see **Drill wall hole for connective piping** step) for the signal cable and refrigerant piping that connect the indoor and outdoor units. The default position for all piping is the right side of the indoor unit (while facing the unit). However, the unit can accommodate piping to both the left and right.

#### Refer to the following diagram to ensure proper distance from walls and ceiling:



90.55 in (2.3 m) or more

Fig. 3.1

#### Step 2: Attach mounting plate to wall

The mounting plate is the device on which you will mount the indoor unit.

- 1. Remove the screw that attaches the mounting plate to the back of the indoor unit.
- 2. Place the mounting plate against the wall in a location that meets the standards in the **Select installation location** step. (See **Mounting plate dimensions** for detailed information on mounting plate sizes.)
- 3. Drill holes for mounting screws in places that:
  - have studs and can support the weight of the unit
  - correspond to screw holes in the mounting plate
- 4. Secure the mounting plate to the wall with the screws provided.
- 5. Make sure that the mounting plate is flat against the wall.

#### NOTE FOR CONCRETE OR BRICK WALLS:

If the wall is made of brick, concrete, or similar material, drill 0.2in-diameter (5mm-diameter) holes in the wall and insert the sleeve anchors provided. Then secure the mounting plate to the wall by tightening the screws directly into the clip anchors.

#### Step 3: Drill wall hole for connective piping

You must drill a hole in the wall for refrigerant piping, the drainage pipe, and the signal cable that will connect the indoor and outdoor units.

- Determine the location of the wall hole based on the position of the mounting plate. Refer to **Mounting plate dimensions** on the next page to help you determine the optimal position. The wall hole should have at least a 2.5 in (65 mm) diameter and be angled slightly lower to facilitate drainage.
- 2. Using a 2.5 in (65 mm) core drill, drill a hole in the wall. Make sure that the hole is drilled at a slight downward angle so that the outdoor end of the hole is lower than the indoor end by about 0.2-0.275 in (5 mm to 7 mm). This will ensure proper water drainage. (See **Fig. 3.2**)
- 3. Place the protective wall cuff in the hole. This will protects the edges of the hole and will help seal it when you finish the installation process.

#### 

When drilling the wall hole, make sure to avoid wires, plumbing, and other sensitive components.





#### MOUNTING PLATE DIMENSIONS

Different models have different mounting plates. In order to ensure that you have ample room to mount the indoor unit, the diagrams to the right show different types of mounting plates along with the following dimensions:

- Width of mounting plate
- Height of mounting plate
- Width of indoor unit relative to plate
- · Height of indoor unit relative to plate
- Recommended position of wall hole (both to the left and right of mounting plate)
- Relative distances between screw holes

#### Correct orientation of mounting plate





20.37 in (517.4 mm)

(uuu



#### Step 4: Prepare refrigerant piping

The refrigerant piping is inside an insulating sleeve attached to the back of the unit. You must prepare the piping before passing it through the hole in the wall. Refer to the **Refrigerant Piping Connection** section of this manual for detailed instructions on pipe flaring and flare torque requirements, technique, etc.

- 1. Based on the position of the wall hole relative to the mounting plate, choose the side from which the piping will exit the unit.
- If the wall hole is behind the unit, keep the knock-out panel in place. If the wall hole is to the side of the indoor unit, remove the plastic knock-out panel from that side of the unit. (See Fig. 3.3). This will create a slot through which your piping can exit the unit. Use needle nose pliers if the plastic panel is too difficult to remove by hand.



- 3. Use scissors to cut down the length of the insulating sleeve to reveal about 15 cm (6 in) of the refrigerant piping. This serves two purposes:
  - To facilitate the **Refrigerant Piping Connection** process
  - To facilitate Gas Leak Checks and enable you to check for dents
- 4. If existing connective piping is already embedded in the wall, proceed directly to the **Connect drain hose** step. If there is no embedded piping, connect the indoor unit's refrigerant piping to the connective piping that will join the indoor and outdoor units. Refer to the **Refrigerant Piping Connection** section of this manual for detailed instructions.
- 5. Based on the position of the wall hole relative to the mounting plate, determine the necessary angle of your piping.
- 6. Grip the refrigerant piping at the base of the bend.
- Slowly, with even pressure, bend the piping toward the hole. <u>Do not</u> dent or damage the piping during the process.

#### NOTE ON PIPING ANGLE

Refrigerant piping can exit the indoor unit from four different angles:

- Left-hand side
- Left rear
- Right-hand side
- Right rear

Refer to Fig. 3.4 for details.



#### 

Be extremely careful not to dent or damage the piping while bending it away from the unit. Any dents in the piping will affect the unit's performance.

## Indoor Uni Installatior

#### Step 5: Connect drain hose

By default, the drain hose is attached to the lefthand side of the unit (when you're facing the back of the unit). However, it can also be attached to the right-hand side.

- 1. To ensure proper drainage, attach the drain hose on the same side that your refrigerant piping exits the unit.
- 2. Attach the drain hose extension (purchased separately) to the end of drain hose.
- 3. Wrap the connection point firmly with Teflon tape to ensure a good seal and to prevent leaks.
- 4. For the portion of the drain hose that will remain indoors, wrap it with foam pipe insulation to prevent condensation.
- 5. Remove the air filter and pour a small amount of water into the drain pan to make sure that water flows from the unit smoothly.

## NOTE ON DRAIN HOSE PLACEMENT

Make sure to arrange the drain hose according to **Fig. 3.5**.

- **DO NOT** kink the drain hose.
- O DO NOT create a water trap.
- DO NOT put the end of the drain hose in water or a container that will collect water.

#### PLUG THE UNUSED DRAIN HOLE

To prevent unwanted leaks, you must plug the unused drain hole with the rubber plug provided.



#### BEFORE PERFORMING ELECTRICAL WORK, READ THESE REGULATIONS

- 1. All wiring must comply with local and national electrical codes and must be installed by a licensed electrician.
- 2. All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
- 3. If there is a serious safety issue with the power supply, stop work immediately. Explain your reasoning to the client and refuse to install the unit until the safety issue is properly resolved.
- 4. Power voltage should be within 90-100% of rated voltage. Insufficient power supply can cause malfunction, electrical shock, or fire.
- 5. If connecting power to fixed wiring, install a surge protector and main power switch with a capacity of 1.5 times the maximum current of the unit.
- 6. If connecting power to fixed wiring, a switch or circuit breaker that disconnects all poles and has a contact separation of at least 1/8 in (3 mm) must be incorporated in the fixed wiring. The qualified technician must use an approved circuit breaker or switch.
- 7. Only connect the unit to an individual branch circuit outlet. Do not connect another appliance to that outlet.
- 8. Make sure to properly ground the air conditioner.
- 9. Every wire must be firmly connected. Loose wiring can cause the terminal to overheat, resulting in product malfunction and possible fire.
- 10. Do not let wires touch or rest against refrigerant tubing, the compressor, or any moving parts within the unit.
- 11. If the unit has an auxiliary electric heater, it must be installed at least 40 in (1 m) away from any combustible materials.

#### WARNING

## BEFORE PERFORMING ANY ELECTRICAL OR WIRING WORK, TURN OFF THE MAIN POWER TO THE SYSTEM.

#### Step 6: Connect signal cable

The signal cable enables communication between the indoor and outdoor units. You must first choose the right cable size before preparing it for connection.

#### **Cable Types**

- Indoor Power Cable (if applicable): H05VV-F or H05V2V2-F
- Outdoor Power Cable: H07RN-F
- Signal Cable: H07RN-F

#### Minimum Cross-Sectional Area of Power and Signal Cables

#### North America

Appliance Amps (A)	AWG
10	18
13	16
18	14
25	12
30	10

#### **Other Regions**

Rated Current of Appliance (A)	Nominal Cross-Sectional Area (mm²)
$>$ 3 and $\leq$ 6	0.75
$> 6$ and $\leq 10$	1
> 10 and ≤ 16	1.5
$>$ 16 and $\leq$ 25	2.5
$> 25$ and $\leq 32$	4
$>$ 32 and $\leq$ 40	6

#### CHOOSE THE RIGHT CABLE SIZE

The size of the power supply cable, signal cable, fuse, and switch needed is determined by the maximum current of the unit. The maximum current is indicated on the nameplate located on the side panel of the unit. Refer to this nameplate to choose the right cable, fuse, or switch.

#### TAKE NOTE OF FUSE SPECIFICATIONS

The air conditioner's circuit board (PCB) is designed with a fuse to provide overcurrent protection. The specifications of the fuse are printed on the circuit board, such as: T3.15A/250VAC, T5A/250VAC, etc.

- 1. Prepare the cable for connection:
  - a. Using wire strippers, strip the rubber jacket from both ends of the signal cable to reveal about 1.57 in (40 mm) of the wires inside.
  - b. Strip the insulation from the ends of the wires.
  - c. Using a wire crimper, crimp u-type lugs on the ends of the wires.

#### PAY ATTENTION TO LIVE WIRE

While crimping wires, make sure you clearly distinguish the Live ("L") wire from other wires.

- 2. Open the front panel of the indoor unit.
- 3. Using a screwdriver, open the wire box cover on the right side of the unit. This will reveal the terminal block.



#### WARNING

#### ALL WIRING MUST BE PERFORMED STRICTLY IN ACCORDANCE WITH THE WIRING DIAGRAM LOCATED ON THE INSIDE OF THE INDOOR UNIT'S WIRE COVER.

- 4. Unscrew the cable clamp below the terminal block and place it to the side.
- 5. Facing the back of the unit, remove the plastic panel on the bottom left-hand side.

- 6. Feed the signal wire through this slot, from the back of the unit to the front.
- 7. Facing the front of the unit, match the wire colors with the labels on the terminal block, connect the u-lug, and firmly screw each wire to its corresponding terminal.

#### 

#### DO NOT MIX UP LIVE AND NULL WIRES

This is dangerous and can cause the air conditioning unit to malfunction.

- 8. After checking to make sure every connection is secure, use the cable clamp to fasten the signal cable to the unit. Screw the cable clamp down tightly.
- 9. Replace the wire cover on the front of the unit and the plastic panel on the back.

#### NOTE ABOUT WIRING

## THE WIRING CONNECTION PROCESS MAY DIFFER SLIGHTLY BETWEEN UNITS.

#### Step 7: Wrap piping and cables

Before passing the piping, the drain hose, and the signal cable through the wall hole, you must bundle them together to save space, protect them, and insulate them.

1. Bundle the drain hose, refrigerant pipes, and signal cable according to **Fig. 3.12**.



#### DRAIN HOSE MUST BE ON BOTTOM

Make sure that the drain hose is at the bottom of the bundle. Putting the drain hose at the top of the bundle can cause the drain pan to overflow, which can lead to fire or water damage.

## DO NOT INTERTWINE SIGNAL CABLE WITH OTHER WIRES

While bundling these items together, do not intertwine or cross the signal cable with any other wiring.

- 2. Using adhesive vinyl tape, attach the drain hose to the underside of the refrigerant pipes.
- 3. Using insulation tape, wrap the signal wire, refrigerant pipes, and drain hose tightly together. Double check that all items are bundled in accordance with **Fig. 3.12**.

#### DO NOT WRAP ENDS OF PIPING

When wrapping the bundle, keep the ends of the piping unwrapped. You will need to access them to test for leaks at the end of the installation process (refer to the **Electrical and Gas Leak Checks** section of this manual).

#### Step 8: Mount indoor unit

## If you installed new connective piping to the outdoor unit, do the following:

- 1. If you have already passed the refrigerant piping through the hole in the wall, proceed to Step 4.
- 2. Otherwise, double check that the ends of the refrigerant pipes are sealed to prevent dirt or foreign materials from entering the pipes.
- 3. Slowly pass the wrapped bundle of refrigerant pipes, drain hose, and signal wire through the hole in the wall.
- 4. Hook the top of the indoor unit on the upper hook of the mounting plate.
- 5. Check that the unit is hooked firmly on the mounting by applying slight pressure to the left- and right-hand sides of the unit. The unit should not jiggle or shift.
- 6. Using even pressure, push down on the bottom half of the unit. Keep pushing down until the unit snaps onto the hooks along the bottom of the mounting plate.
- 7. Check again that the unit is firmly mounted by applying slight pressure to the left- and right-hand sides of the unit.

## If refrigerant piping is already embedded in the wall, do the following:

- 1. Hook the top of the indoor unit on the upper hook of the mounting plate.
- 2. Use a bracket or wedge to prop up the unit, giving you enough room to connect the refrigerant piping, signal cable, and drain hose. Refer to **Fig. 3.13** for an example.



Fig. 3.13

- 3. Connect drain hose and refrigerant piping (refer to **Refrigerant Piping Connection** section of this manual for instructions).
- Keep pipe connection point exposed to perform the leak test (refer to the Electrical and Gas Leak Checks section of this manual).
- 5. After the leak test, wrap the connection point with insulation tape.
- 6. Remove the bracket or wedge that is propping up the unit.
- 7. Using even pressure, push down on the bottom half of the unit. Keep pushing down until the unit snaps onto the hooks along the bottom of the mounting plate.

#### UNIT IS ADJUSTABLE

Keep in mind that the hooks on the mounting plate are smaller than the holes on the back of the unit. If you find that you don't have ample room to connect embedded pipes to the indoor unit, the unit can be adjusted left or right by about 1.25-1.95 in (30-50 mm), depending on the model. (See **Fig. 3.14**.)



Move to the left or right

Fig. 3.14

## **Outdoor Unit Installation**





#### Installation Instructions – Outdoor Unit

#### Step 1: Select installation location

Before installing the outdoor unit, you must choose an appropriate location. The following are standards that will help you choose an appropriate location for the unit.

## Proper installation locations meet the following standards:

- Meet all spatial requirements shown in Installation Space Requirements (Fig. 4.1)
- Firm and solid the location can support the unit and will not vibrate
- ☑ Noise from the unit will not disturb others
- Protected from prolonged periods of direct sunlight or rain



#### DO NOT install the unit in the following locations:

- Near an obstacle that will block air inlets and outlets
- Near a public street, near crowded areas, or where noise from the unit will disturb others
- Near animals or plants that will be harmed by hot air discharge
- Ø Near any source of combustible gas
- In a location exposed to large amounts of dust
- In a location exposed to excessive amounts of salty air

## Outdoor Unit Installation

## SPECIAL CONSIDERATIONS FOR EXTREME WEATHER

#### If the unit is exposed to heavy wind:

Install the unit so that the air outlet fan is at a 90° angle to the direction of the wind. If needed, build a barrier in front of the unit to protect it from extremely heavy winds.

#### See Fig. 4.2 and Fig. 4.3 below:







Fig. 4.3

## If the unit is frequently exposed to heavy rain or snow:

Build a shelter above the unit to protect it from the rain or snow. Be careful not to obstruct air flow around the unit.

## If the unit is frequently exposed to salty air (seaside):

Use outdoor unit that is specially designed to resist corrosion.

#### Step 2: Install drain joint

Heat pump units require a drain joint. Before bolting the outdoor unit in place, you must install the drain joint at the bottom of the unit. Note that there are two different types of drain joints depending on the type of outdoor unit.

## If the drain joint comes with a rubber seal (see Fig. 4.4 - A), do the following:

- 1. Fit the rubber seal on the end of the drain joint that will connect to the outdoor unit.
- 2. Insert the drain joint into the hole in the base pan of the unit.
- 3. Rotate the drain joint 90° until it clicks in place facing the front of the unit.
- Connect a drain hose extension (not included) to the drain joint to redirect water from the unit during heating mode.

## If the drain joint doesn't come with a rubber seal (see Fig. 4.4 - B), do the following:

- Insert the drain joint into the hole in the base pan of the unit. The drain joint will click in place.
- 2. Connect a drain hose extension (not included) to the drain joint to redirect water from the unit during heating mode.



#### IN COLD CLIMATES

In cold climates, make sure that the drain hose is as vertical as possible to ensure swift water drainage. If water drains too slowly, it can freeze in the hose and flood the unit.

#### Step 3: Anchor outdoor unit

The outdoor unit can be anchored to the ground or to a wall-mounted bracket.

#### UNIT MOUNTING DIMENSIONS

The following is a list of different outdoor unit sizes and the distance between their mounting feet. Prepare the installation base of the unit according to the dimensions below.







Outdoor Unit Dimensions (in/mm)	Mounting Dimensions	
W x H x D	Distance A (in/mm)	Distance B (in/mm)
26.8" x 17" x 11.2" (681 x 434 x 285)	18.10″ (460)	11.49″ (292)
27.5" x 21.6" x 10.62" (700 x 550 x 270)	17.7″ (450)	10.24″ (260)
30.7" x 21.25" x 9.85" (780 x 540 x 250)	21.6″ (549)	10.85″ (276)
33.25" x 27.5" x 12.6" (845 x 700 x 320)	22" (560)	13.2″ (335)
31.9″ x 22″ x 12.2″ (810 x 558 x 310)	21.6″ (549)	12.8″ (325)
27.5" x 21.6" x 10.82" (700 x 550 x 275)	17.7″ (450)	10.24″ (260)
30.3″ x 21.85″ x 11.81″ (770 x 555 x 300)	19.2″ (487)	11.73″ (298)
31.5" x 21.8" x 13.1" (800 x 554 x 333)	20.24″ (514)	13.39″ (340)
33.25" x 27.63" x 14.29" (845 x 702 x 363)	21.26″ (540)	13.8″ (350)
35.4" x 33.85" x 12.4" (900 x 860 x 315)	23.2″ (590)	13.1″ (333)
37.2" x 31.9" x 15.55" (945 x 810 x 395)	25.2″ (640)	15.95" (405)
37.21" x 31.9" x 16.53" (946 x 810 x 420)	26.5" (673)	15.87″ (403)
37.21" x 31.9" x 16.14" (946 x 810 x 410)	26.5" (673)	15.87″ (403)

#### If you will install the unit on the ground or on a concrete mounting platform, do the following:

- 1. Mark the positions for four expansion bolts based on dimensions in the Unit Mounting Dimensions chart.
- 2. Pre-drill holes for expansion bolts.
- 3. Clean concrete dust away from holes.
- 4. Place a nut on the end of each expansion bolt.
- 5. Hammer expansion bolts into the pre-drilled holes.

- 6. Remove the nuts from the expansion bolts and place the outdoor unit on bolts.
- 7. Put a washer on each expansion bolt, then replace the nuts.
- 8. Using a wrench, tighten each nut until snug.

#### 

WHEN DRILLING INTO CONCRETE, EYE PROTECTION IS RECOMMENDED AT ALL TIMES.

## If you will install the unit on a wall-mounted bracket, do the following:

### 

Before installing a wall-mounted unit, make sure that the wall is made of solid brick, concrete, or similarly strong material. **The wall must be able to support at least four times the weight of the unit**.

- 1. Mark the position of bracket holes based on dimensions in the Unit Mounting Dimensions chart.
- 2. Pre-drill the holes for the expansion bolts.
- 3. Clean dust and debris away from the holes.
- 4. Place a washer and nut on the end of each expansion bolt.
- 5. Thread the expansion bolts through the holes in the mounting brackets, put the mounting brackets in position, and hammer the expansion bolts into the wall.
- 6. Check that the mounting brackets are level.
- 7. Carefully lift the unit and place its mounting feet on the brackets.
- 8. Bolt the unit firmly to the brackets.

#### TO REDUCE VIBRATIONS OF WALL-MOUNTED UNIT

If allowed, you can install the wall-mounted unit with rubber gaskets to reduce vibrations and noise.

#### Step 4: Connect signal and power cables

The outside unit's terminal block is protected by an electrical wiring cover on the side of the unit. A comprehensive wiring diagram is printed on the inside of the wiring cover.

#### BEFORE PERFORMING ELECTRICAL WORK, READ THESE REGULATIONS

- 1. All wiring must comply with local and national electrical codes and must be installed by a licensed electrician.
- 2. All electrical connections must be made according to the Electrical Connection Diagram located on the side panels of the indoor and outdoor units.
- If there is a serious safety issue with the power supply, stop work immediately. Explain your reasoning to the client and refuse to install the unit until the safety issue is properly resolved.
- 4. Power voltage should be within 90-100% of rated voltage. Insufficient power supply can cause electrical shock or fire.
- 5. If connecting power to fixed wiring, install a surge protector and main power switch with a capacity of 1.5 times the maximum current of the unit.
- If connecting power to fixed wiring, a switch or circuit breaker that disconnects all poles and has a contact separation of at least 1/8 in (3 mm) must be incorporated in the fixed wiring. The qualified technician must use an approved circuit breaker or switch.
- Only connect the unit to an individual branch circuit outlet. Do not connect another appliance to that outlet.
- 8. Make sure to properly ground the air conditioner.
- Every wire must be firmly connected. Loose wiring can cause the terminal to overheat, resulting in product malfunction and possible fire.
- <u>Do not</u> let wires touch or rest against refrigerant tubing, the compressor, or any moving parts within the unit.
- 11. If the unit has an auxiliary electric heater, it must be installed at least 40 in (1 m) away from any combustible materials.

#### WARNING

#### BEFORE PERFORMING ANY ELECTRICAL OR WIRING WORK, TURN OFF THE MAIN POWER TO THE SYSTEM.

1. Prepare the cable for connection:

#### USE THE RIGHT CABLE

- Indoor Power Cable (if applicable): H05VV-F or H05V2V2-F
- Outdoor Power Cable: H07RN-F
- Signal Cable: H07RN-F

#### Minimum Cross-Sectional Area of Power and Signal Cables

Appliance Amps (A)	AWG		
10	18		
13	16		
18	14		
25	12		
30	10		

#### **North America**

#### **Other Regions**

Rated Current of Appliance (A)	Nominal Cross- Sectional Area (mm²)
$>$ 3 and $\leq$ 6	0.75
$> 6 and \leq 10$	1
$>$ 10 and $\leq$ 16	1.5
$>$ 16 and $\leq$ 25	2.5
$> 25$ and $\leq 32$	4
$>$ 32 and $\leq$ 40	6

- a. Using wire strippers, strip the rubber jacket from both ends of the cable to reveal about 1.57 in (40 mm) of the wires inside.
- b. Strip the insulation from the ends of the wires.
- c. Using a wire crimper, crimp u-lugs on the ends of the wires.

#### PAY ATTENTION TO LIVE WIRE

While crimping wires, make sure you clearly distinguish the Live ("L") wire from other wires.

### 

ALL WIRING MUST BE PERFORMED STRICTLY IN ACCORDANCE WITH THE WIRING DIAGRAM LOCATED INSIDE THE OUTDOOR UNIT S'WIRE COVER.

- 2. Unscrew the electrical wiring cover and remove it.
- 3. Unscrew the cable clamp below the terminal block and place it to the side.
- 4. Match the wire colors/labels with the labels on the terminal block and firmly screw the u-lug of each wire to its corresponding terminal.
- 5. After checking to make sure every connection is secure, loop the wires around to prevent rain water from flowing into the terminal.
- 6. Using the cable clamp, fasten the cable to the unit. Screw the cable clamp down tightly.
- 7. Insulate unused wires with PVC electrical tape. Arrange them so that they do not touch any electrical or metal parts.
- 8. Replace the wire cover on the side of the unit and screw it in place. Terminal Block B





Terminal Block A



TO INDOOR UNIT



#### Note on Pipe Length

The length of refrigerant piping will affect the performance and energy efficiency of the unit. Nominal efficiency is tested on units with a pipe length of 16.5 ft (5 m).

Refer to the table below for specifications on the maximum length and drop height of piping.

#### Maximum Length and Drop Height of Refrigerant Piping per Unit Model

Model	Capacity (BTU/h)	Max. Length (ft)	Max. Drop Height (ft)
R410A Inverter Split Air Conditioner	< 15,000	82 ft (25 m)	33 ft (10 m)
	≥ 15,000 and < 24,000	98.5 ft (30 m)	66 ft (20 m)
	≥ 24,000 and < 36,000	164 ft (50 m)	82 ft (25 m)
	$\geq$ 36,000 and $\leq$ 60,000	213 ft (65 m)	98.5 ft (30 m)

#### Connection Instructions – Refrigerant Piping

#### Step 1: Cut pipe

When preparing refrigerant pipes, take extra care to cut and flare them properly. This will ensure efficient operation and minimize the need for future maintenance.

1. Measure the distance between the indoor and outdoor units.

- 2. Using a pipe cutter, cut the pipe a little longer than the measured distance.
- 3. Make sure that the pipe is cut at a perfect 90° angle. Refer to **Fig. 5.1** for bad cut examples.



#### **DO NOT** DEFORM PIPE WHILE CUTTING

Be extra careful not to damage, dent, or deform the pipe while cutting. This will drastically reduce the heating efficiency of the unit.

#### Step 2: Remove burrs

Burrs can affect the air-tight seal of the refrigerant piping connection. They must be completely removed.

- 1. Hold the pipe at a downward angle to prevent burrs from falling into the pipe.
- 2. Using a reamer or deburring tool, remove all burrs from the cut section of the pipe.





Proper flaring is essential to achieve an airtight seal.

- 1. After removing the burrs from the cut pipe, seal the ends with PVC tape to prevent foreign materials from entering the pipe.
- 2. Sheath the pipe with insulating material.
- 3. Place flare nuts on both ends of the pipe. Make sure they are facing in the right direction because you can't put them on or change their direction after flaring. See **Fig. 5.3**.



- 4. Remove PVC tape from the ends of the pipe when ready to perform flaring work.
- 5. Clamp the flare form on the end of the pipe. The end of the pipe must extend beyond the edge of the flare form in accordance with the dimensions shown in the table below.



Fig. 5.4

#### PIPING EXTENSION BEYOND FLARE FORM

Outer Diameter of	A (in)		
Pipe (in)	Min.	Max.	
Ø 0.25″ (Ø 6.35mm)	0.0275″ (0.7mm)	0.05″ (1.3mm)	
Ø 0.375" (Ø 9.52 mm)	0.04″ (1.0mm)	0.063″ (1.6mm)	
Ø 0.5″ (Ø 12.7mm)	0.04″ (1.0mm)	0.07″ (1.8mm)	
Ø 0.63" (Ø 16.0mm)	0.078″ (2.0mm)	0.086″ (2.2mm)	



- 6. Place the flaring tool onto the form.
- 7. Turn the handle of the flaring tool clockwise until the pipe is fully flared.
- 8. Remove the flaring tool and flare form, then inspect the end of the pipe for cracks and even flaring.

#### Step 4: Connect pipes

When connecting refrigerant pipes, be careful not to use excessive torque or to deform the piping in any way. First connect the low-pressure pipe, then the high-pressure pipe.

#### MINIMUM BEND RADIUS

When bending connective refrigerant piping, the minimum bending radius is 4 in (10 cm). See **Fig. 5.6** 





## Instructions for Connecting Piping to Indoor Unit

1. Align the center of the two pipes that you will connect. See **Fig. 5.7**.



Fig. 5.7

- 2. Tighten the flare nut as tightly as possible by hand.
- 3. Using a spanner, grip the nut on the unit tubing.
- 4. While firmly gripping the nut on the unit tubing, use a torque wrench to tighten the flare nut according to the torque values in the **Torque Requirements** table below. Loosen the flaring nut slightly, then tighten again.



Fig. 5.8

#### **TORQUE REQUIREMENTS**

Outer Diameter of Pipe (in)	Tightening Torque (N • cm)	Add. Tightening Torque (N • m)
Ø 0.25″ (Ø 6.35 mm)	1,500 (11 lb • ft)	1,600 (11.8 lb • ft)
Ø 0.375″ (Ø 9.52 mm)	2,500 (18.4 lb • ft)	2,600 (19.18 lb • ft)
Ø 0.5″ (Ø 12.7 mm)	3,500 (25.8 lb • ft)	3,600 (26.55 lb • ft)
Ø 0.63″ (Ø 16.0 mm)	4,500 (33.19 lb • ft)	4,700 (34.67 lb • ft)

#### DO NOT USE EXCESSIVE TORQUE

Excessive force can break the nut or damage the refrigerant piping. You must not exceed torque requirements shown in the table above.

## Instructions for Connecting Piping to Outdoor Unit

1. Unscrew the cover from the packed valve on the side of the outdoor unit. (See **Fig. 5.9**)



Fig. 5.9

- 2. Remove the protective caps from the ends of the valves.
- 3. Align flared pipe end with each valve and tighten the flare nut as tightly as possible by hand.
- Using a spanner, grip the body of the valve. Do not grip the nut that seals the service valve. (See Fig. 5.10)

#### USE SPANNER TO GRIP MAIN BODY OF VALVE

Torque from tightening the flare nut can snap off other parts of the valve.





- 5. While firmly gripping the body of the valve, use a torque wrench to tighten the flare nut according to the correct torque values.
- 6. Loosen the flaring nut slightly, then tighten again.
- 7. Repeat Steps 3 to 6 for the remaining pipe.

## **Air Evacuation**





#### **Preparations and Precautions**

Air and foreign matter in the refrigerant circuit can cause abnormal rises in pressure, which can damage the air conditioner, reduce its efficiency, and cause injury. Use a vacuum pump and manifold gauge to evacuate the refrigerant circuit, removing any non-condensable gas and moisture from the system.

Evacuation should be performed upon initial installation and when the unit is relocated.

#### **BEFORE PERFORMING EVACUATION**

- Check to make sure that both highpressure and low-pressure pipes between the indoor and outdoor units are connected properly in accordance with the Refrigerant Piping Connection section of this manual.
- Check to make sure all wiring is connected properly.

#### **Evacuation Instructions**

Before using the manifold gauge and vacuum pump, read their operation manuals to familiarize yourself with how to use them properly.



Low pressure valve Fig. 6.1

- Connect the charge hose of the manifold gauge to the service port on the outdoor unit's low pressure valve.
- 2. Connect another charge hose from the manifold gauge to the vacuum pump.

- 3. Open the low pressure side of the manifold gauge. Keep the high pressure side closed.
- 4. Turn on the vacuum pump to evacuate the system.
- 5. Run the vacuum for at least 15 minutes, or until the compound meter reads -76 cm HG (-10<sup>5</sup> Pa).
- 6. Close the low pressure side of the manifold gauge and turn off the vacuum pump.
- 7. Wait 5 minutes, then check that there has been no change in system pressure.
- 8. If there is a change in system pressure, refer to Gas Leak Check section for information on how to check for leaks. If there is no change in system pressure, unscrew the cap from the packed valve (high pressure valve).
- 9. Insert a hexagonal wrench into the packed valve (high pressure valve) and open the valve by turning the wrench in a 1/4 counterclockwise turn. Listen for gas to exit the system, then close the valve after 5 seconds.
- 10. Watch the pressure gauge for one minute to make sure that there is no change in pressure. The pressure gauge should read slightly higher than the atmospheric pressure.

#### Note on Adding Refrigerant



- 11. Remove the charge hose from the service port.
- 12. Using hexagonal wrench, fully open both the high pressure and low pressure valves.
- Tighten valve caps on all three valves (service port, high pressure, low pressure) by hand. You may tighten it further using a torque wrench if needed.

#### OPEN VALVE STEMS GENTLY

When opening valve stems, turn the hexagonal wrench until it hits against the stopper. Do not try to force the valve to open further.

Some systems require additional charging depending on pipe lengths. The standard pipe length varies according to local regulations. For example, in North America, the standard pipe length is 25 ft (7.5 m). In other areas, the standard pipe length is 16 ft (5 m). The additional refrigerant to be charged can be calculated using the following formula:

Connective Pipe Length (m)	Air Purging Method	Additional Refrigerant		
$\leq$ Standard pipe length	Vacuum pump	N/A		
		Liquid Side: ø 0.25″ (Ø 6.35)	Liquid Side: ø 0.375″ (Ø 9.52)	
> Standard pipe length	Vacuum pump	R22: (Pipe length – standard length) x 30 g/m (Pipe length – standard length) x 0.32 oZ/ft Inverter R410A: (Pipe length – standard length) x 15 g/m (Pipe length – standard length) x 0.16 oZ/ft Fixed-frequency R410A: (Diag length – standard length) x 20 g/m	R22: (Pipe length – standard length) x 60 g/m (Pipe length – standard length) x 0.64 oZ/ft Inverter R410A: (Pipe length – standard length) x 30 g/m (Pipe length – standard length) x 0.32 oZ/ft Fixed-frequency R410A: (Dire length – standard length) x 00 g/m	
		(Pipe length – standard length) x 20 g/m (Pipe length – standard length) x 0.21 oZ/ft	(Pipe length – standard length) x 40 g/m (Pipe length – standard length) x 0.42 oZ/ft	

#### ADDITIONAL REFRIGERANT PER PIPE LENGTH

#### 

**DO NOT** mix refrigerant types.

## **Electrical and Gas Leak Checks**

# 8



#### **Electrical Safety Checks**

After installation, confirm that all electrical wiring is installed in accordance with local and national regulations, and according to the installation manual.

#### **BEFORE TEST RUN**

#### **Check Grounding Work**

Measure grounding resistance by visual detection and with grounding resistance tester. Grounding resistance must be less than 4.

**Note**: This may not be required for some locations in the US.

#### **DURING TEST RUN**

#### **Check for Electrical Leakage**

During the **test run**, use an electroprobe and multimeter to perform a comprehensive electrical leakage test.

If electrical leakage is detected, turn off the unit immediately and call a licensed electrician to find and resolve the cause of the leakage.

**Note**: This may not be required for some locations in the US.

#### WARNING – RISK OF ELECTRIC SHOCK

ALL WIRING MUST COMPLY WITH LOCAL AND NATIONAL ELECTRICAL CODES AND MUST BE INSTALLED BY A LICENSED ELECTRICIAN.

#### Gas Leak Checks

There are two different methods to check for gas leaks.

#### Soap and Water Method

Using a soft brush, apply soapy water or liquid detergent to all pipe connection points on both the indoor and outdoor units. The presence of bubbles indicates a leak.

#### Leak Detector Method

If using a leak detector, refer to the device's operation manual for proper usage instructions.

#### AFTER PERFORMING GAS LEAK CHECKS

After confirming that all pipe connection points DO NOT leak, replace the valve cover on the outside unit.

## **Test Run**

# 9

#### **Before Test Run**

Only perform the test run after you have completed the following steps:

- Electrical Safety Checks Confirm that the unit's electrical system is safe and operating properly
- Gas Leak Checks Check all flare nut connections and confirm that the system is not leaking
- Confirm that gas and liquid (high and low pressure) valves are fully open

#### **Test Run Instructions**

You should perform the **test run** for at least 30 minutes.

- 1. Connect power to the unit.
- 2. Press the **ON/OFF** button on the remote control to turn it on.
- 3. Press the **MODE** button to scroll through the following functions, one at a time:
- COOL Select the lowest possible temperature.
- HEAT Select the highest possible temperature.
- 4. Let each function run for 5 minutes, and perform the following checks:

List of Checks to Perform	PASS/FAIL	
No electrical leakage		
Unit is properly grounded		
All electrical terminals are properly covered		
Indoor and outdoor units are solidly installed		
All pipe connection points do not leak	Outdoor (2):	Indoor (2):
Water drains properly from the drain hose		
All piping is properly insulated		
The unit performs the COOL function properly		
The unit performs the HEAT function properly		
Indoor unit louvers rotate properly		
The unit responds to the remote control		

#### DOUBLE CHECK PIPE CONNECTIONS

During operation, the pressure of the refrigerant circuit will increase. This may reveal leaks that were not present during your initial leak check. Take time during the test run to double-check that all refrigerant pipe connection points do not have leaks. Refer to the **Gas Leak Check** section for instructions.

- 5. After the test run is successfully complete and you confirm that all checks points in the List of Checks to Perform have PASSED, do the following:
  - a. Using the remote control, return the unit to the normal operating temperature.
  - b. Using insulation tape, wrap the indoor refrigerant pipe connections that you left uncovered during the indoor unit installation process.

## IF AMBIENT TEMPERATURE IS BELOW 63°F (17°C)

You can't use the remote control to turn on the COOL function when the ambient temperature is below 63°F (17°C). In this instance, you can use the **MANUAL CONTROL** button to test the COOL function.

- 1. Lift the front panel of the indoor unit and raise it until it clicks in place.
- The MANUAL CONTROL button is located on the right-hand side of the unit. Press it 2 times to select the COOL function. See Fig. 8.1.
- 3. Perform the test run as normal.



Fig. 8.1

#### **PRODUCT & INSTALLATION RECORD**

For your convenience, please record the model and serial numbers of your new equipment in the spaces provided. This information, along with the installation data and dealer contact information, will be helpful should your system require maintenance or service.

#### **UNIT INFORMATION**

Model No
Serial No
INSTALLATION INFORMATION
Date Installed:
DEALERSHIP/INSTALLER INFORMATION
Company Name:
Address:
Phone Number:
Technician Name:

## MULTI.ZONE DUCTLESS INVERTER SPLIT AIR CONDITIONER WITH HEAT PUMP

## »OWNER'S MANUAL«

WALL MOUNTED TYPE INDOOR UNIT





#### **IMPORTANT NOTE:**

- Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.
- This manual only describes features of the INDOOR UNIT in depth. When looking for information on the outdoor unit, refer to the outdoor unit manuals: ("Installation Manual » Outdoor Condenser" "Owner's Manual » Outdoor Condenser")

## 

#### **Operation and Maintenance**

- This appliance can be used by children ages 8 years and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge. Ensure that they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- •Children should not play with the appliance.
- •Cleaning and user maintenance should not be made by children without supervision.
- •Do not connect the air conditioner to a multi-purpose socket. This may cause a fire.
- •Do not disconnect the power supply when cleaning the air conditioner. This may cause electric shock.
- •If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- •Do not wash the air conditioner with water. This may cause electric shock.
- •Do not spray water on the indoor unit. This may cause electric shock or malfunction.
- •To avoid injury, do not touch the fins after removing the filter.
- •To avoid deformation or fire, do not use fire or a hair dryer to dry the filter.

## WARNING

- To avoid personal injury or damage, only allow qualified professionals to perform maintenance.
- Please contact your dealer when you need to repair your air conditioner; do not repair it by yourself. This may cause electric shock or damage.
- Do not extend your fingers or objects into the air inlet or air outlet. This may cause personal injury or damage.
- Do not block the air inlet or air outlet. This may cause malfunction.
- Spilling water on the remote control may ruin it.
- When below phenomena occur, please turn of the air conditioner, disconnect the power immediately, and contact the dealer or qualified professionals for service:
- The power cord is overheating or damaged
- An abnormal sound is heard during operation
- The circuit break trips off frequently
- The air conditioner produces a burning smell
- The indoor unit is leaking
- If the air conditioner operates under abnormal conditions, malfunction, electric shock, or fire may result.
- When turning on or turning off the unit by emergency operation switch, please press this switch with an insulating object other than metal.
- Do not step on the top panel of the outdoor unit or place heavy objects on it. This may cause personal injury or damage.

## 

### Attachment

- To avoid personal injury or damage, allow installation to be performed by qualified professionals.
- Qualified professionals should follow the electric safety regulations when installing the unit.
- In accordance with local safety regulations, use a qualified power supply circuit and circuit break.
- To avoid malfunction, install the circuit break.
- An all-pole disconnection switch with a contact separation of at least 1/8 in (3 mm) in all poles should be connected in fixed wiring.
- Include an air switch with suitable capacity. The air switch should include a magnet buckle and heating buckle function to protect the unit from circuit-short and overload.
- The air conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Don't use an unqualified power cord.
- Make sure the power supply matches the requirement of the air conditioner. Unstable power supply may cause a malfunction. Please install the proper power supply cables before using the air conditioner.
- Please connect the live wire, neutral wire, and grounding wire of the power socket.
- Be sure to cut off the power supply before performing any work related to electricity and safety.

## 

- Do not add power before finishing installation.
- If the supply cord is damaged, it must be replaced by the manufacturer, the service agent, or similarly qualified persons for a hazard to be avoided.
- Because the temperature of the refrigerant circuit will be high, ensure that the interconnection cable is kept away from the copper tube.
- The appliance should be installed in accordance with national wiring regulations.
- Installation must be performed by authorized personnel only in accordance with the requirements of National Electrical Codes (NEC) and local electrical codes.
- The air conditioner is a first-class electrical appliance. It must be properly grounded by a professional with a specialized grounding device. To avoid electric shock, ensure that it is grounded effectively.
- The yellow-green wire in the air conditioner is the grounding wire and cannot be used for other purposes.
- The grounding resistance should comply with National Electric Safety regulations.
- The appliance must be positioned so that the plug is accessible.
- All wires of both the indoor unit and the outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

## WARNING

- For the air conditioner model with a plug, the plug should be reachable after installation is complete.
- For the air conditioner model without a plug, a circuit break must be installed in the line.
- Only a gualified professional should relocate the air conditioner. Personal injury or damage may result if you try to move it yourself.
- Select a location that is out of reach of children and far away from animals or plants. If this is impossible, please add a fence for safety purposes.
- The indoor unit should be installed close to a wall.
- Instructions for installation and use of this product are provided by the manufacturer.



This symbol indicates that ignoring instructions may cause death or serious injury.

WARNING



This symbol indicates that ignoring instructions may cause moderate injury to your person or damage to your unit or other property.



This symbol indicates that you must never perform the action indicated.

## **Unit Specifications and Features**

**Unit Parts** 



#### **Achieving Optimal Performance**

Optimal performance for the COOL, HEAT, and DRY modes can be achieved in the following temperature ranges. When your air conditioner is used outside of these ranges, certain safety protection features will activate and cause the unit to perform less than optimally.

#### **Inverter Split Type**

	COOL mode	HEAT mode	DRY mode	FOR UNITS WITH
Room Temperature	63°F - 90°F (17℃ - 32℃)	32°F - 86°F (0°C - 30°C)	50°F - 90°F (10°C - 32°C)	AUXILARY ELECTRIC HEATER When the outside
32°F - 122°F (0°C - 50°C)		temperature is below 0°C (32°F), we strongly recommend keeping the		
Outdoor Temperature	5°F - 122°F (-15°C - 50°C) (For models with low temp. cooling systems)	5°F - 86°F (-15°C - 30°C)	32°F - 122°F (0°C - 50°C)	unit plugged in at all times to ensure smooth ongoing performance.

#### **Fixed-Speed Type**

	COOL mode	HEAT mode	DRY mode
Room Temperature	63°-90°F (17°-32°C)	32°-86°F (O°-30°C)	50°-90°F (10°-32°C)
Outdoor Temperature _	64°-109°F (18°-43°C)		52°-109°F (11°-43°C)
	19°-109°F (-7°-43°C) (For models with low-temp cooling systems)	19°-75°F (-7°-24°C)	64°-109°F (18°-43°C)
	64°-126°F (18°-52°C) (For special tropical models)		64°-126°F (18°-52°C) (For special tropical models)

To further optimize the performance of your unit, do the following:

- Keep doors and windows closed.
- Limit energy usage by using the TIMER ON and TIMER OFF functions.
- Do not block air inlets or outlets.
- Regularly inspect and clean the air filters.

For a detailed explanation of each function, refer to the **Remote Control Manual**.

#### **Other Features**

- Auto-Restart
   If the unit loses power, it will automatically
   restart with the prior settings once power has
   been restored.
- Anti-mildew (some units) When turning off the unit from COOL, AUTO (COOL), or DRY modes, the air conditioner will continue to operate at very low power to dry up condensed water and prevent mildew growth.

#### Wi-Fi Control (some units)

Wi-Fi control allows you to control your air conditioner using your mobile phone and a Wi-Fi connection.

- Louver Angle Memory (some units) When turning on your unit, the louver will automatically resume its former angle.
- Refrigerant Leakage Detection (some units)

The indoor unit will automatically display "EC" when it detects refrigerant leakage.

For a detailed explanation of your unit's advanced functionality (such as TURBO mode and the self-cleaning functions), refer to the **Remote Control Manual.** 

#### NOTE ON ILLUSTRATIONS

Illustrations in this manual are for explanatory purposes. The actual shape of your indoor unit may be slightly different. The actual shape prevails.

#### Setting Angle of Airflow

#### Setting the Vertical Angle of Airflow

While the unit is on, use the **SWING/DIRECT** button to set the direction (vertical angle) of airflow.

- Press the SWING/DIRECT button once to activate the louver. Each time you press the button, it will adjust the louver by 6°. Press the button until the direction you prefer is reached.
- To make the louver swing up and down continuously, press and hold the SWING/ DIRECT button for 3 seconds. Press it again to stop the automatic function.

#### Setting the Horizontal Angle of Airflow

The horizontal angle of the airflow must be set manually. Grip the deflector rod (See **Fig. 2.3**) and manually adjust it to your preferred direction. For some units, the horizontal angle of the airflow can be set by remote control. Please refer to the Remote Control Manual.

#### NOTE ON LOUVER ANGLES

When using COOL or DRY mode, do not set the louver at too vertical an angle for long periods of time. This can cause water to condense on the louver blade, which will drop on your floor or furnishings. (See **Fig. 2.2**)

When using COOL or HEAT mode, setting the louver at too vertical an angle can reduce the performance of the unit due to restricted airflow.

Do not move the louver by hand. This will cause the louver to become out of sync. If this occurs, turn off the unit and unplug it for a few seconds, then restart the unit. This will reset the louver.





#### 

Do not put your fingers in or near the blower and suction side of the unit. The high-speed fan inside the unit may cause injury.





#### Sleep Operation

The SLEEP function is used to decrease energy use while you sleep (and don't need the same temperature settings to stay comfortable). This function can only be activated via remote control.

Press the **SLEEP** button when you are ready to go to sleep. When in COOL mode, the unit will increase the temperature by 2°F (1°C) after 1 hour, and will increase an additional 2°F (1°C) after another hour. When in HEAT mode, the unit will decrease the temperature by 2°F (1°C) after 1 hour, and will decrease an additional 2°F (1°C) after another hour.

It will hold the new temperature for 7 hours, then the unit will turn off automatically.

**Note:** The SLEEP function is not available in FAN or DRY mode.



Fig. 3.1

## **Manual Operation (Without Remote)**

## How to Operate Your Unit without the Remote Control

In the event that your remote control fails to work, your unit can be operated manually with the MANUAL CONTROL button, located on the indoor unit. Note that manual operation is not a long-term solution, and that operating the unit with your remote control is strongly recommended.

#### **BEFORE MANUAL OPERATION**

The unit must be turned off prior to manual operation.

To operate your unit manually:

- 1. Open the front panel of the indoor unit.
- 2. Locate the **MANUAL CONTROL** button on the right-hand side of the unit.
- 3. Press the **MANUAL CONTROL** button one time to activate FORCED AUTO mode.
- 4. Press the **MANUAL CONTROL** button again to activate FORCED COOLING mode.
- 5. Press the **MANUAL CONTROL** button a third time to turn the unit off.
- 6. Close the front panel.

#### 

The manual button is intended for testing purposes and emergency operation only. Please do not use this function unless the remote is lost and it is absolutely necessary. To restore regular operation, use the remote control to activate the unit.



## **Care and Maintenance**

#### **Cleaning Your Indoor Unit**

#### BEFORE CLEANING OR MAINTENANCE

ALWAYS TURN OFF YOUR AIR CONDITIONER SYSTEM AND DISCONNECT ITS POWER SUPPLY BEFORE CLEANING OR MAINTENANCE.

### 

Only use a soft, dry cloth to wipe the unit clean. If the unit is especially dirty, you can use a cloth soaked in warm water.

- **Do not** use chemicals or chemically treated cloths to clean the unit
- <u>**Do not**</u> use benzene, paint thinner, polishing powder, or other solvents to clean the unit. These can cause the plastic surface to crack or deform.
- <u>Do not</u> use water hotter than 104°F (40°C) to clean the front panel. This can cause the panel to deform or become discolored.

#### **Cleaning Your Air Filter**

A clogged air conditioner can reduce the cooling efficiency of your unit and can be bad for your health. Make sure to clean the filter once every two weeks.

- 1. Lift the front panel of the indoor unit.
- 2. Grip the tab on the end of the filter, push it up slightly, then pull it a little toward yourself.
- 3. Pull down to extract the filter.
- If your filter has a small air freshening filter, unclip it from the larger filter. Clean this air freshening filter with a handheld vacuum.
- 5. Clean the large air filter with warm, soapy water. Be sure to use a mild detergent.

- 6. Rinse the filter with fresh water, then shake off excess water.
- 7. Dry it in a cool, dry place and refrain from exposing it to direct sunlight.
- 8. When dry, re-clip the air freshening filter to the larger filter, then slide it back into the indoor unit.
- 9. Close the front panel of the indoor unit.



Fig. 5.1

#### 

Do not touch the air freshening (Plasma) filter for at least 10 minutes after turning off the unit.

#### 

- Before changing the filter or cleaning, turn off the unit and disconnect its power supply.
- When removing the filter, do not touch metal parts in the unit. The sharp metal edges can cut vou.
- Do not use water to clean the inside of the indoor unit. This can destroy the insulation and cause electrical shock.
- Do not expose the filter to direct sunlight when drying. This can shrink the filter.

#### Air Filter Reminders (Optional)

#### **Air Filter Cleaning Reminder**

After 240 hours of use, the display window on the indoor unit will flash "CL" This is a reminder. to clean your filter. After 15 seconds, the unit will revert to its previous display.

To reset the reminder, press the **LED** button on your remote control 4 times, or press the MANUAL CONTROL button 3 times. If you don't reset the reminder, the "CL" indicator will flash again when you restart the unit.

#### Air Filter Replacement Reminder

After 2,880 hours of use, the display window on the indoor unit will flash "nF." This is a reminder to replace your filter. After 15 seconds, the unit will revert to its previous display.

To reset the reminder, press the **LED** button on your remote control 4 times, or press the MANUAL CONTROL button 3 times. If you don't reset the reminder, the "nF" indicator will flash again when you restart the unit.

#### CAUTION

- Any maintenance and cleaning of the outdoor unit should be performed by an authorized dealer or licensed service provider.
- Any unit repairs should be performed by an authorized dealer or licensed service provider.

#### Maintenance – Long Periods of Non-Use

If you plan to not use your air conditioner for an extended period of time, do the following:





Clean all filters

Turn on the FAN function until the unit dries out completely





Turn off the unit and disconnect the power

Remove the batteries from the remote control

#### Maintenance – Pre-Season Inspection

After long periods of non-use, or before periods of frequent use, do the following:





Check for damaged wires





Clean all filters



**Replace batteries** 



Make sure nothing is blocking any air inlets or outlets

## Troubleshooting

## 4

#### SAFETY PRECAUTIONS

If ANY of the following conditions occurs, turn off your unit immediately!

- The power cord is damaged or abnormally warm
- You smell a burning odor
- The unit emits loud or abnormal sounds
- A power fuse blows or the circuit breaker frequently trips
- Water or other objects fall into or out of the unit

## DO NOT ATTEMPT TO FIX THESE YOURSELF! CONTACT AN AUTHORIZED SERVICE PROVIDER IMMEDIATELY!

#### **Common Issues**

The following problems are not a malfunction and in most situations will not require repairs:

lssue	Possible Causes	
The unit does not turn on when you press the ON/OFF button	The unit has a 3-minute protection feature that prevents the unit from overloading. The unit cannot be restarted within three minutes of being turned off.	
The unit changes from COOL/HEAT	The unit may change its setting to prevent frost from forming on the unit. Once the temperature increases, the unit will start operating in the previously selected mode again.	
mode to FAN mode	The set temperature has been reached, at which point the unit turns off the compressor. The unit will continue operating when the temperature fluctuates again.	
The indoor unit emits a white mist	In humid regions, a large temperature difference between the room's air and the conditioned air can cause a white mist.	
Both the indoor and outdoor units emit a white mist	When the unit restarts in HEAT mode after defrosting, a white mist may be emitted due to moisture generated from the defrosting process.	

Issue	Possible Causes		
The indeed unit	A rushing air sound may occur when the louver resets its position.		
makes noises	Due to expansion and contraction of the unit's plastic parts, a squeaking sound may occur after the unit is run in HEAT mode.		
	Low hissing sound during operation: This is normal and is caused by refrigerant gas flowing through both the indoor and outdoor units.		
Both the indoor and outdoor units make noises	Low hissing sound when the system starts, has just stopped running, or is defrosting: This is normal and is caused by the refrigerant gas stopping or changing direction.		
	Squeaking sound: Normal expansion and contraction of plastic and metal parts caused by temperature changes during operation can cause squeaking noises.		
The outdoor unit makes noises	The unit will make different sounds based on its current operating mode.		
Dust is emitted from either the indoor or outdoor unit	The unit may accumulate dust during extended periods of non-use, which will be emitted when the unit is turned on. This can be mitigated by covering the unit during long periods of inactivity.		
The unit emits a bad odor	The unit may absorb odors from the environment (such as furniture, cooking, cigarettes, etc.) which will be emitted during operation.		
	The unit's filters have become moldy and should be cleaned.		
The fan of the outdoor unit does not operate	During operation, the fan speed is controlled to optimize product operation.		
Operation is erratic or unpredictable or the unit is unresponsive	Interference from cell phone towers and remote boosters may cause the unit to malfunction. In this case, try the following: • Disconnect the power, then reconnect. • Press the ON/OFF button on the remote control to restart operation		

**NOTE:** If the problem persists, contact a local dealer or your nearest customer service center. Provide them with a detailed description of the unit malfunction, as well as, your model number.

#### Troubleshooting

When troubles occur, please check the following points before contacting a repair company.

lssue	Possible Causes	Solution
Poor cooling performance	The temperature setting may be higher than ambient room temperature.	Lower the temperature setting.
	The heat exchanger on the indoor or outdoor unit is dirty.	Clean the affected heat exchanger.
	The air filter is dirty.	Remove the filter and clean it according to the instructions.
	The air inlet or outlet of either unit is blocked.	Turn the unit off, remove the obstruction, and turn the unit back on.
	Doors and windows are open.	Make sure that all doors and windows are closed while the unit is operating.
	Excessive heat is generated by sunlight.	Close windows and curtains during periods of high heat or bright sunshine.
	Too many sources of heat are in the room (people, computers, electronics, etc.)	Reduce the amount of heat sources.
	Refrigerant is low due to a leak or long-term use.	Check for leaks, re-seal if necessary, and top off refrigerant.
	The SILENCE function is activated.	The SILENCE function can lower product performance by reducing operating frequency. Turn off the SILENCE function.

lssue	Possible Causes	Solution	
	There is a power failure.	Wait for the power to be restored.	
	The power is turned off.	Turn on the power.	
The unit is not	The fuse is burned out.	Replace the fuse.	
working	The remote control batteries are dead.	Replace the batteries.	
	The unit's 3-minute protection has been activated.	Wait 3 minutes after restarting the unit.	
	The timer is activated.	Turn the timer off.	
	There's too much or too little refrigerant in the system.	Check for leaks and recharge the system with refrigerant.	
The unit starts and stops frequently	Incompressible gas or moisture has entered the system.	Evacuate and recharge the system with refrigerant.	
	The compressor is broken.	Replace the compressor.	
	The voltage is too high or too low.	Install a manostat to regulate the voltage.	
	The outdoor temperature is lower than 44.5°F (7°C).	Use an auxiliary heating device.	
Poor heating performance	Cold air is entering through doors and windows.	Make sure that all doors and windows are closed during use.	
	Refrigerant is low due to a leak or long-term use.	Check for leaks, re-seal if necessary, and top off refrigerant.	
Indicator lamps continue flashing	The unit may stop operation or continue to run safely. If		
An error code appears in the window display of the indoor unit:	the indicator lamps continue to flash or error codes appear, wait for about 10 minutes. The problem may resolve itself.		
	If not, disconnect the power, then connect it again. Turn the unit on.		
<ul> <li>E0, E1, E2</li> <li>P1, P2, P3</li> </ul>	If the problem persists, disconnect the power and contact		
• F1, F2, F3	your nearest customer service center.		

**NOTE:** If your problem persists after performing the checks and diagnostics above, turn off your unit immediately and contact an authorized service center.

#### SYSTEM OPERATION

#### **COOLING OPERATION**

#### How it works:

In cooling mode, your indoor unit will absorb heat from the room, then the outdoor unit will discharge the heat to the outdoors. The cooling capacity decreases as the outdoor temperature increases. This causes the air conditioner to work harder and longer to hold the selected room temperature.

#### Indoor Coil Freeze Protection:

Frost may form on the indoor coil during cooling operations when the outdoor temperature is below 50°F (10°C). Prolonging operation may cause ice to form on the indoor coil and block air ow. If the indoor unit microcomputer detects ice on the indoor coil, it will stop the compressor to defrost the coil and protect the unit.

#### **HEATING OPERATION**

#### How it works:

In heating mode, your outdoor unit will absorb heat from the outdoor ambient, then the indoor unit will discharge the heat to the room. The heating capacity will decrease as the outdoor temperature decreases.

During extremely cold outdoor temperatures, you may need an additional heating source to supplement the heating output.

#### **Defrost Function:**

In heating mode, frost may form on the outdoor coil during humid and low outdoor temperature conditions. Prolonging operation may cause ice to form on the outdoor coil and block air ow. This will reduce the heating capacity.

If the microcomputer detects ice on the outdoor coil, it will switch automatically to defrost mode to melt the ice and clear the coil. During defrost mode, heating will be discontinued and the indoor unit will

ash the defrost indicator. The compressor will continue to run, but the indoor and outdoor fans will stop. It is normal to see steam or vapor coming from the outdoor unit during defrost mode. Defrost mode will terminate 12 minutes after initiation of the defrost cycle or when the outdoor coil temperature is 50°F (10°C) or greater.

## **ENERGY-SAVING TIPS**

- Relaxing room temperature at night is OK: During the nighttime hours, you don't require the same level of conscious cooling or heating. Try using Sleep Mode to gradually relax the room temperature and allow the unit to run less and save energy.
- **2. Curtains and shades:** In the summer, you need to block the effects of the sun. Close window curtains and shades on the south and west sides of your home to help block solar heat. In winter, the sun is your friend. Open curtains and shades to allow solar heat into your room.
- **3. Close doors:** If you don't need to heat and cool your entire home, confine the heating and cooling to one room by closing doors. Limit the space you're heating and cooling to the specified capability of the unit.
- **4. Service the unit:** You may need only some basic maintenance. The outdoor unit will greatly benefit from a good hosing out, especially in treed areas where seeds and other debris can stick to coil fins and make the unit work up to 15% harder.
- **5. Rearrange the room:** If furniture obstructs airflow, you could be heating and cooling the back of a chair or the front of a sofa instead of actual living space. Use the swing louvers to help point the air in the right direction for the room. Remove or rearrange obstacles that block airflow.
- **6. Lighting:** Turning lights off can help reduce heat. Each light bulb is a tiny heater. Your air conditioner wastes energy overcoming the heat from your lights to reach and hold your desired room temperature.
- **7. Is anyone home?** If possible, while you're away, turn your unit to Auto mode and make sure windows and drapes are closed. Although the room temperature will be uncomfortable for a few minutes when you come home, the unit will bring the room back to your desired temperature in no time.
- 8. Don't forget the fan: The fan is much llike a car: the faster it runs, the more energy it uses. Sometimes we need the car to go fast, but slow is good enough most of the time. Try saving money by using the comfortable and quiet low fan speed as much as possible.