

WARRANTY

Unshipped Items Return Policy

25 % restocking fee will be charged for unshipped item returns without valid reason within 30 days of the original order being processed.

Shipped Items Return Policy

For quality or logistics issues, the Buyer can request a refund or reshipment within 7 days after the end customer has received the item. The reshipment fee will be borne by the Seller.

Beginning from the date of delivery, purchased products include a 3 month warranty. In the event of manufacturing defects, the Buyer can request a refund, partial reshipment or full reshipment within the warranty period.

Please note that the warranty policy does not apply to the following situations:

Damage resulting from negligence, abuse, normal wear and tear or natural disaster and accidents, including but not limited to: burns, cuts, tears abrasions, scratches, watermarks, indentation or pet damage.