

SMART WI-FI  
CAMERA  
**START GUIDE**

geeni™

Thank you for purchasing your GEENI smart home product. Get started using your new devices by downloading Geeni, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi and control multiple devices from the touch of your fingertips.

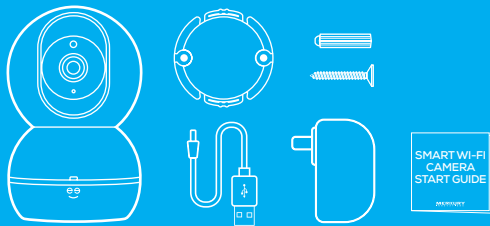
## Contents

---

Download & Register	2-4
Plug In	5
Connect (Easy Mode)	6-7
Connect (QR Code Mode)	8-9
Settings	10-11
Live View & Playback	12-13
Questions, Troubleshooting, Notices	14-15

## What's in the Box

---



- Smart Wi-Fi Camera
- Mounting Kit (Screws + Wall Anchors + Mounting Plate)
- Power Adapter
- Power Cable
- User Manual

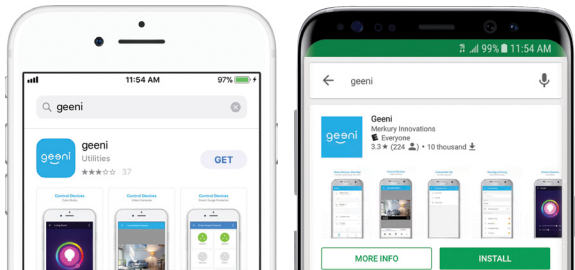
## Get Ready

---

- Know your Wi-Fi network and password
- Make sure your mobile device is running iOS® 9 or higher or Android™ 5.0 or higher
- Make sure you're connecting to a 2.4GHz Wi-Fi network (Geeni can't connect to 5GHz networks)

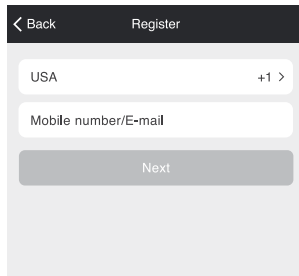
# 1

Download the Geeni app.

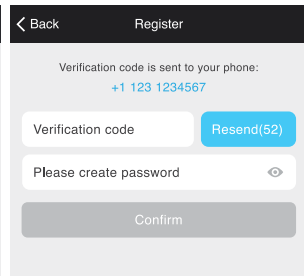


# 2

Register an account on the Geeni app.



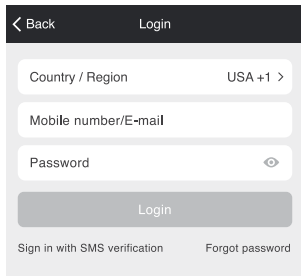
**STEP 1.**  
Enter your mobile phone number  
or email address.



**STEP 2.**  
Enter the verification code  
and create a password.

# 2

Register an account on the Geeni app.



**STEP 3.**  
Enter your information  
to log in.

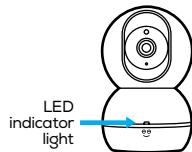
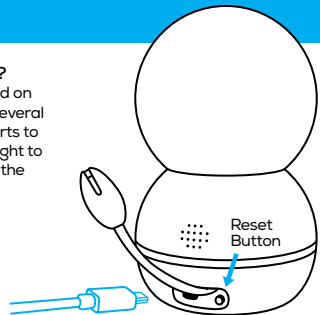
# 3

Plug In.

### How do I reset my device?

Hold the reset button (located on the back of the camera) for several seconds until the camera starts to beep. Wait for the indicator light to start blinking to confirm that the camera has been reset.

◀ Connected to Power Adapter to Camera



What does the blinking light mean?

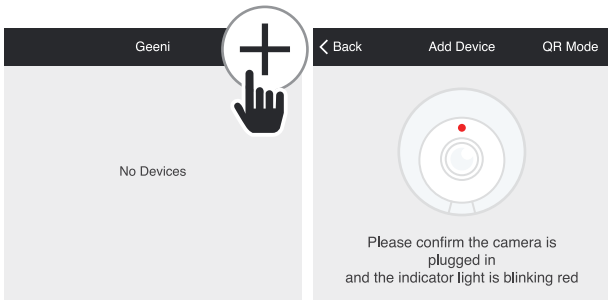
—  
**Solid Red**  
Starting up

⚡  
**Blinking Red**  
Ready to connect

—  
**Solid Green**  
Connected

# 4

## Add device. Method 1: Easy Mode

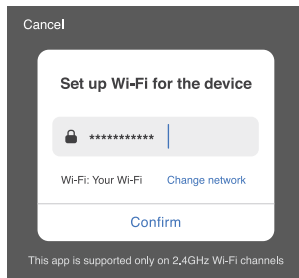


### STEP 1.

In the Geeni app, on the top corner of the Devices screen, click (+).  
Choose "Video Camera".

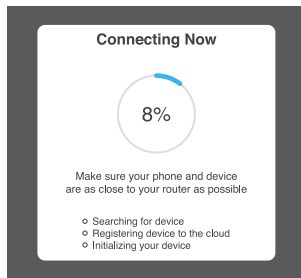
### STEP 2.

Make sure the camera's indicator light is blinking red. If it is not, follow the reset instructions on page 5. Once the indicator light blinks red, press "Next Step".



### STEP 3.

Enter your Wi-Fi network and password.



### STEP 4.

The Geeni app will connect to your device. During this time, the camera will beep and the indicator light will continue to blink red before turning solid green.

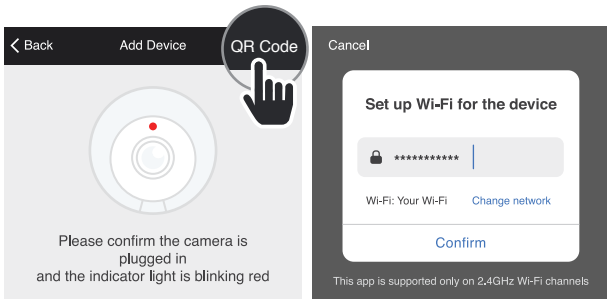
\*If the connection fails, try to reset and connect directly using QR Code Mode.  
**NOTE: Geeni can't connect to 5GHz networks.**

# 5

## Add device. Method 2: QR Code Mode

### STEP 1.

Make sure the camera's indicator light is blinking red.  
If it is not, follow the reset instructions on page 5.

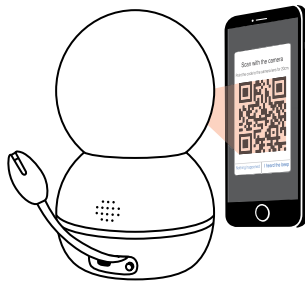


### STEP 2.

In the Geeni app, on the top corner of the Devices screen, click (+).  
Choose "Video Camera".  
Choose "QR Code" in the top corner.

### STEP 3.

Click "Next" and enter your Wi-Fi details.



### STEP 4.

Scan the QR Code with the camera.



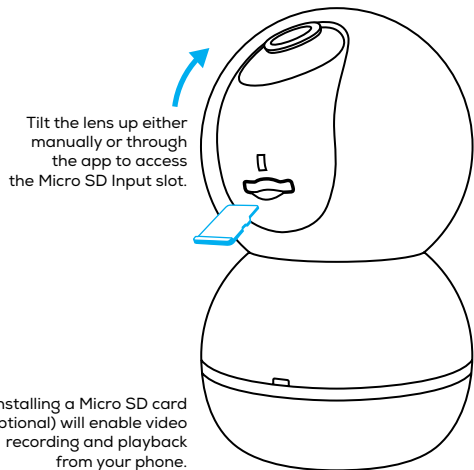
### STEP 5.

If you heard the camera beep, press "I heard the beep" and the Geeni app will connect to your camera.

NOTE: Geeni can't connect to 5GHz networks.

# 6

## SD Card Installation

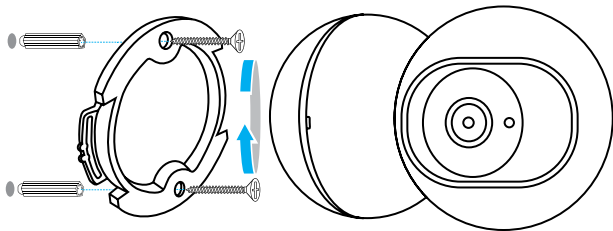


# 7

## Mount the Camera

### STEP 1.

Use the included 2 screws and 2 wall anchors to mount the mounting plate wherever you'd like to mount the camera.

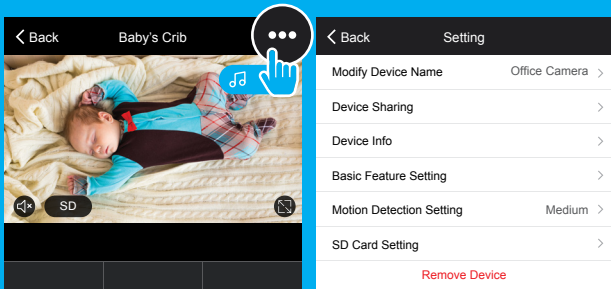


### STEP 2.

Rotate the base of the camera on to the mounting plate.

**NOTE:** If you unplug the camera, you do not need to repeat the setup steps—the camera will automatically reconnect to your Wi-Fi network.

## Settings



### Access Camera Settings:

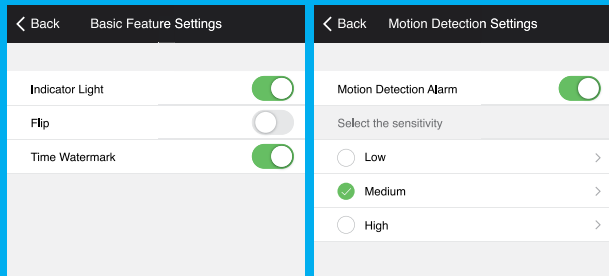
From your main device list, click on the camera you want to edit, then press "..." button on the top right for advanced settings.

**Device Name:** Press to rename your device to something like "Baby's crib" or "Kids' Room".

**Device Sharing:** Let friends, spouse, or family keep an eye on your little treasure. You can decide who gets to check in, access the camera, and receive notifications.

### Remove Device:

Delete the camera from your account. Until it's deleted, it will always be linked to your account.



**Indicator Light:** By default, the camera lights up to show it's on. Switch "Indicator Light" off to hide the light.

**Flip:** If you mount your camera upside down, toggling the "Flip" function will rotate the image so that it's right side up.

**Time Watermark:** Turn the time watermark on to always see a time stamp of when video is taking place.

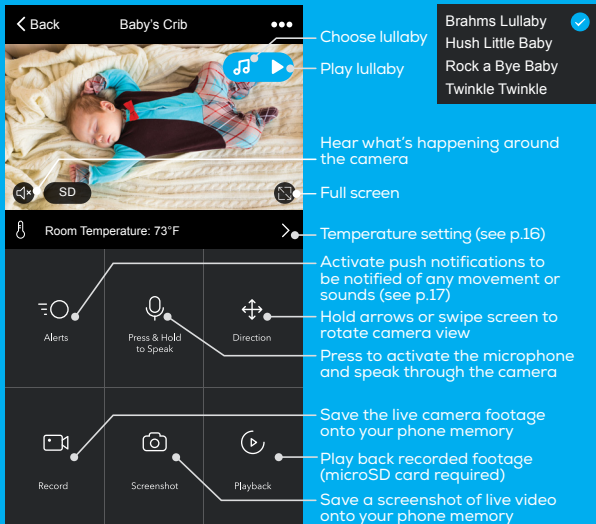
**Motion Detection:** When turned on, you'll receive notifications to your phone whenever the camera senses motion. Press to turn Motion Detection off or adjust sensitivity.

### Format SD Card:

Press to erase your microSD Card.



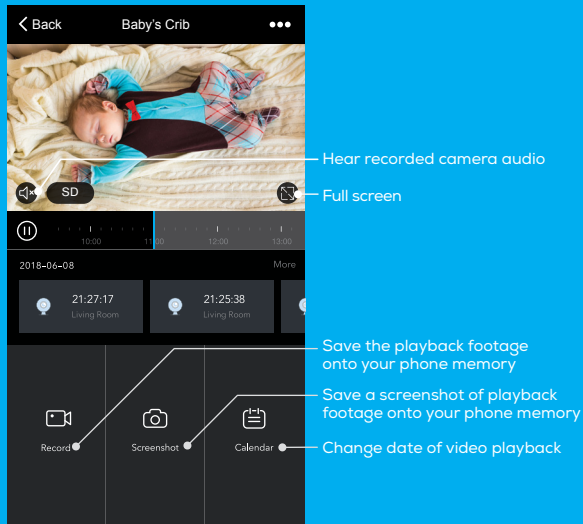
## Live View



The Live View interface shows a video feed of a baby in a crib. A lullaby menu is open, listing "Brahms Lullaby", "Hush Little Baby", "Rock a Bye Baby", and "Twinkle Twinkle". The "Brahms Lullaby" option is selected with a blue checkmark. A play button is overlaid on the video. At the bottom, there is a temperature display showing "Room Temperature: 73°F" and a grid of control icons: Alerts, Press & Hold to Speak, Direction, Record, Screenshot, and Playback.

- Choose lullaby
- Play lullaby
- Hear what's happening around the camera
- Full screen
- Temperature setting (see p.16)
- Activate push notifications to be notified of any movement or sounds (see p.17)
- Hold arrows or swipe screen to rotate camera view
- Press to activate the microphone and speak through the camera
- Save the live camera footage onto your phone memory
- Play back recorded footage (microSD card required)
- Save a screenshot of live video onto your phone memory

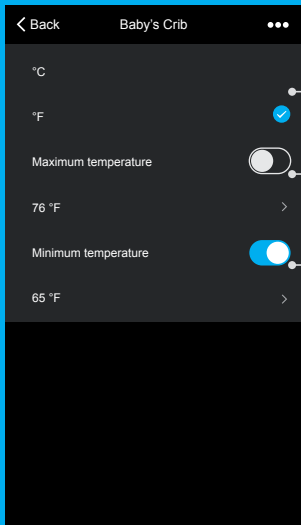
## Playback



The Playback interface shows a video feed of a baby in a crib. A playback progress bar is visible at the bottom, showing a timeline from 10:00 to 13:00. Below the video, there are thumbnails for recorded footage, including one for "21:27:17 Living Room". At the bottom, there is a grid of control icons: Record, Screenshot, and Calendar.

- Hear recorded camera audio
- Full screen
- Save the playback footage onto your phone memory
- Save a screenshot of playback footage onto your phone memory
- Change date of video playback

## Temperature Setting



Select Unit of Measure

Set maximum temperature

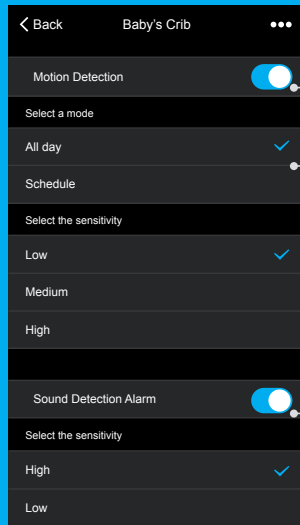
Set minimum temperature

Receive notifications if the baby's room becomes too cold or too hot.

If temperature is below **minimum temperature** you'll be notified it's too cold.

If temperature is above **maximum temperature** you'll be notified it's too warm.

## Alert Setting



Receive motion notifications

Schedule motion detection

Receive loud sound notifications

## Frequently Asked Questions

---

### 1. Can I share with family and friends?

Yes, you can share access to all Geeni devices—cameras, bulbs, plugs, etc.—with family and friends. In the Geeni app, press the “Profile” button and click on “Device Sharing”, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the Geeni app and registered an account.

### 2. Recording and microSD card usage:

Without a Micro SD card (optional, sold separately), the smart Wi-Fi camera can show live camera video, save screenshots or videos of the camera stream to your phone for later, and record still snapshots of motion alerts when notifications are turned on.

Installing a Micro SD card will further enable video recording and playback from your phone. When the card is installed, the camera will continuously record and play back video to your phone until the card is full (up to 64GB supported). Video is encrypted and only viewable through the Geeni app on your phone, so do not try removing the Micro SD card to view video.

### 3. How much footage can the camera record?

Depending on video quality, the camera will use around 1GB of storage per day. As the card fills up, the oldest footage will automatically be replaced by new video, so you don't have to ever worry about running out of storage space.

### 4. How many cameras can I control?

Geeni app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

### 5. My camera has a funny name. How do I rename it?

From your main device list, click on the camera that you want to rename, press the “...” button on the top right for advanced settings, and click “Modify Device Name”. You'll then be able to choose a more familiar name.

### 6. What should I do if the camera appears offline or unreachable?

Make sure your Wi-Fi router is online and in range and check that you have the latest Geeni functionality by clicking “Check for firmware update” in your device settings.

### 7. What's the wireless range?

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

### 8. If my Wi-Fi/Internet goes down, will Geeni still work?

Geeni products need to be connected to Wi-Fi in order to use them remotely.

## Troubleshooting

---

Cannot connect to your Wi-Fi network.

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

## System Requirements

---

- Mobile device running iOS® 9 or higher or Android™ 5.0 or higher
- Existing Wi-Fi Network

## Technical Specifications

---

- Camera: up to 1080p (1920 x 1080) at 15 frames / sec. H.264 encoding
- Field of View: 355° horizontal rotation, 100° vertical rotation
- Audio: Internal speaker and microphone
- Storage: supports up to 64GB microSD card (not included)
- Wi-Fi: IEEE 802.11N, 2.4GHz (not compatible with 5GHz Wi-Fi networks)

### FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

### Support:

If you encounter any issues, please call (888) 232-3143 (Toll Free) or email [support@mygeeni.com](mailto:support@mygeeni.com) for help. Support is available seven days a week.

To explore our full selection of products, visit us at: [www.mygeeni.com](http://www.mygeeni.com)  
© 2019 Mercurry Innovations • 45 Broadway 3rd FL, New York NY 10006

The illustrated product and specifications may differ slightly from those supplied. Geeni is a trademark of Mercurry Innovations LLC. Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android, Google Assistant, Google Play, and the Google Play logo are trademarks of Google Inc. Google is a trademark of Google LLC. iOS is a registered trademark of Cisco in the U.S. and other countries and is used under license.

**Made in China**

Can't connect? Need help?



DO NOT RETURN THIS  
PRODUCT TO THE STORE

Geeni support:

[support@mygeeni.com](mailto:support@mygeeni.com)

**(888) 232-3143 Toll-free (English Only)**  
or tap 'Support' for help in the Geeni app.