



Dotfloor SPC – Frequently Asked Questions (FAQ)

1. What is Dotfloor SPC flooring?

Dotfloor SPC (Stone Plastic Composite) is a type of rigid core vinyl flooring made from a combination of natural stone powder and polymer. It is durable, waterproof, and designed for both residential and commercial spaces.

2. What are the key benefits of Dotfloor SPC?

- **100% Waterproof:** Suitable for kitchens, bathrooms, and basements.
- **Durability:** Resistant to scratches, dents, and stains.
- **Easy Installation:** Features a click-lock system for DIY-friendly installation.
- **Comfortable:** Provides a softer feel underfoot compared to tile or stone.
- **Low Maintenance:** Easy to clean with regular sweeping and mopping.
- **Eco-Friendly:** No formaldehyde and 100% recyclable.

3. What are the available thickness options for Dotfloor SPC?

Dotfloor SPC is available in multiple thickness options:

- **4.0mm** (standard residential use)
- **5.0mm–6.5mm** (premium residential and light commercial use)
- **8.0mm+** (heavy commercial use)

4. Is Dotfloor SPC easy to install?

Yes! Dotfloor SPC uses a **click-lock system** that requires no glue or nails, making it ideal for DIY installation. Simply click the planks together over a flat subfloor.

5. Can Dotfloor SPC be installed over existing floors?

Yes, Dotfloor SPC can be installed over most existing floors, such as:

- Concrete
- Ceramic tiles
- Plywood

Ensure the subfloor is flat, clean, and free of moisture before installation.

6. How do I maintain and clean Dotfloor SPC flooring?

- Sweep or vacuum regularly to remove dust and debris.
- Use a damp mop with mild soap or SPC-specific cleaners.
- Avoid harsh chemicals or abrasive pads that may damage the wear layer.

7. What is the wear layer, and why is it important?

The **wear layer** is the protective top layer of Dotfloor SPC that prevents scratches, stains, and general wear. Standard options include:

- **12 mil:** Ideal for residential use.
- **22 mil:** Suitable for heavy residential or light commercial use.
- **28 mil+:** Designed for heavy commercial use.

8. Is Dotfloor SPC flooring pet-friendly?

Yes, Dotfloor SPC is scratch-resistant and waterproof, making it perfect for homes with pets. It can withstand pet claws, spills, and accidents.

9. What is the warranty for Dotfloor SPC?

Dotfloor SPC comes with the following warranties:

- **Residential Warranty:** Up to 25 years.
- **Commercial Warranty:** 10–15 years, depending on product specifications.

10. Is Dotfloor SPC environmentally friendly?

Yes, Dotfloor SPC is free of formaldehyde and other harmful chemicals. It is 100% recyclable and safe for indoor air quality (low VOC emissions).

11. How does Dotfloor SPC compare to WPC or traditional vinyl?

Feature	Dotfloor SPC	WPC	Traditional Vinyl
Core Material	Stone Plastic Composite	Wood Plastic Composite	PVC-based
Waterproof	100% Waterproof	100% Waterproof	Water-resistant only
Durability	Highly durable	Durable Moderate	Durable Moderate
Thickness Range	4mm–7mm+	5mm–8mm	2mm–4mm
Application	Residential/ Commercial	Residential/ Light Commercial	Residential only

12. Does Dotfloor SPC come in different designs and colors?

Yes! Dotfloor SPC is available in a variety of:

- **Wood-look finishes** (oak, walnut, maple, etc.)
- **Stone-look patterns** (marble, slate, etc.)
- Custom designs are also available upon request.

13. How can I contact for Dotfloor?

- Contact our sales team at service@dotfloor.com

14. Can I get samples before placing a bulk order?

Yes, samples are available upon request. Contact us to receive Dotfloor SPC samples for quality and design evaluation.