

# Leisure Season

## **LIMITED WARRANTY**

For best performance it is recommended that products are set on a well drained and level surface, this particularly applies to the operation of the doors.

Leisure Season warrants our products against defects in materials and workmanship for a period of one year from the date of purchase. During the period of this warranty, Leisure Season will replace or repair any nonconforming part without charge to you. This warranty does not apply in the case of damage caused by insects, sprinklers, animals, improper or unreasonable use or misuse, neglect, alteration, accident, improper maintenance, improper installation, normal wear and tear such as scratched, scuffs, cracks, discoloration, vandalism, or acts of nature or any other event beyond the control of the manufacturer. This warranty is null and void if the product is altered or modified in any way or if it is not assembled in accordance with provided assembly instructions. Additionally, this warranty does not cover color change due to normal weathering of the product. For purposes of this warranty, normal weathering includes exposure to ultraviolet sunlight which would cause any colored or painted surface to fade, chalk, or darken.

## **CONDITIONS AND LIMITATIONS**

You must retain your bill of sale or provide other proof of purchase.

All structures must be properly set on a well drained and reasonably level surface.

In the unlikely event that your order is defective or parts are missing, please contact us within 10 days of receiving the item and we will send you the replacement parts at no cost to you. It will be your responsibility to install the replacement part. Labor charges and related expenses are not covered under this warranty. We may request supporting pictures of defective part to help us determine how best to resolve the issue.

Sincerely,

Leisure Season Customer Care  
Telephone # 416-877-3478

Email Questions To: [info@leisureseason.com](mailto:info@leisureseason.com)

Customer Service Department Hours of Operation: Monday - Friday between 9-5 EST.  
Please note that during peak periods you may be required to leave a message.  
All emails and messages will be returned ASAP.