

Warranty Instructions

Yeego Free-standing Display Showcase | SC Series

1 Year Whole Unit Limited Warranty	3 Years Covered Wear Parts / Replacement Parts Warranty	5 Years Compressor Limited Warranty
--	--	---

Limited Warranty Coverage

Coverage	Warranty Period	Covered Support
Whole Unit	1 year from the date of original purchase or delivery	If the product is found defective in materials or workmanship under normal use, Yeego will provide warranty support, replacement parts, repair guidance, or replacement at Yeego's discretion, subject to the terms below.
Covered Wear Parts / Replacement Parts	3 years from the date of original purchase or delivery	Covered wear parts or replacement parts will be provided if found defective under normal residential or commercial use. Labor, shipping, removal, and reinstallation are not included unless required by applicable law or confirmed in writing by customer service.
Compressor	5 years from the date of original purchase or delivery	A replacement compressor will be provided if the compressor fails due to a covered defect. Service labor, refrigerant handling, transportation, and related installation costs are the user's responsibility unless otherwise confirmed in writing.

What Is Not Covered

- Damage caused by failure to follow operating, installation, maintenance, or cleaning instructions.
- Damage resulting from the use of incompatible power sources, non-approved components, or unauthorized accessories.
- Damage caused by improper installation, relocation, modification, misuse, abuse, accidents, or abnormal operating conditions.
- Damage caused by unauthorized repairs or modifications without prior approval from Yeego customer service.
- Normal wear and tear, cosmetic scratches, surface aging, discoloration, or damage that does not affect product function.
- Claims made after the applicable warranty period has expired.
- Food, beverage, product loss, incidental damage, consequential damage, or business interruption losses.
- Labor, transportation, shipping, packaging, removal, and reinstallation costs unless specifically required by law or confirmed in writing.

Matters Needing Attention

- Please keep proof of purchase, including the sales receipt or order confirmation, to verify the warranty period.
- Before contacting customer service, review the Troubleshooting Guide to resolve common issues.
- If service is needed, contact customer service and provide the model number, purchase date, photos or video of the issue, and a brief description of the problem.
- After the free warranty period or for non-covered issues, paid maintenance service, parts, or shipping fees may apply.

Customer Service

Read This Guide Carefully Before Requesting Service

Warranty Claim Process

Step	Action
1	Gather proof of purchase, model number, purchase date, and photos or videos showing the issue.
2	Review the user manual and Troubleshooting Guide to confirm the issue is not caused by installation, power supply, ventilation, or operating settings.
3	Contact Yeego customer service with the required information. Customer service will evaluate the issue and provide next steps.
4	If the claim is approved, Yeego may provide replacement parts, repair guidance, or a replacement solution based on the warranty terms.

Customer and Product Information

User Information	Product Information
Name: _____	Product Model: _____
Telephone: _____	Purchase Date: _____
Address: _____	Order / Receipt No.: _____

Contact Us

Email: service@yeegolife.com

When contacting customer service, include proof of purchase, model number, purchase date, and clear photos or videos of the issue. Customer service will review the case and provide support according to this limited warranty.

Service Record

Maintenance Date	Fault Situation	Replacement Parts	Maintenance Unit	Technician

Revision Note: This warranty document reflects the updated coverage of 1 year whole unit, 3 years covered wear parts / replacement parts, and 5 years compressor limited warranty. It replaces earlier warranty wording for this document set.