

WARRANTY

IALTRUISTIC guarantees outdoor products a 3-month product warranty.

All purchased products come with a 3-month warranty starting from the date of delivery. If a product has manufacturing defects, the buyer may request a refund, partial reshipment, or full reshipment within the warranty period.

If any product reported to an authorized dealer is defective during the warranty period, IALTRUISTIC will choose to repair or replace any part of the corresponding accessory. This guarantee is applicable to the original owner or end-user and cannot be transferred to subsequent owners.

During the warranty period, the buyer must provide pictures and videos of the items that need to be guaranteed (including non-motion issues). If the inspection of related agencies confirms that there are defects, IALTRUISTIC provides the buyer with repair and replacement of any part of the corresponding accessories, or the inspection of factory make appropriate adjustments when any such defects are found. Requests for warranty can be sent to (email). All warranty applications must be accompanied by the original consumer buyer's proof of purchase (original sales receipt).

Please note that the warranty policy does not apply to the following cases:

1. For product damage, product leakage or labor costs caused by improper product installation, improper use, maintenance or replacement, as well as any direct, indirect, accidental or indirect damage, loss, injury or cost caused by the product, general irresponsible.
2. The damage caused by the buyer's accident, misuse or abuse is not covered by this warranty, and the customer's personal reasons such as inapplicability, dislike, regret, etc., are not covered by the after-sales warranty.
3. Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you.
4. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province.
5. Damage resulting from unauthorized modifications to the product, unless such modifications have received written approval from the seller;
6. Products not purchased through the IALTRUISTIC store;
7. Products that have their own separate individual warranty policies (such products shall be governed by their respective warranty terms).

In any case, the liability of compensation shall not exceed the purchase price of the product.

If you have any questions, please contact our after-sales service email:
GriffinTate_@outlook.com