Frequently Asked Questions

For product support, please email: customer_service@focagroup.com

1. What material is the medicine cabinet made of?

Most of our medicine cabinets are crafted from high-quality MDF, offering a smooth finish, reliable structure, and everyday durability. Some models may combine MDF with other materials depending on the design, so please refer to the specific product details for exact material information.

2. Is this medicine cabinet designed for recessed or surface mounting?

Our medicine cabinets are designed for surface mounting only. They are made to be installed directly onto the wall surface, making installation more straightforward without the need to cut into the wall.

3. Does the cabinet come with the hardware needed for installation?

Yes. Each medicine cabinet includes the necessary mounting hardware, so you can install it with greater convenience. We recommend checking that all parts are included before beginning installation.

4. How many people are needed to install the cabinet?

Most cabinets can be installed by 1–2 people. For larger or heavier models, having a second person assist is recommended for easier positioning and safer installation.

5. What is the weight capacity of the cabinet?

The weight capacity varies by model, generally ranging from approximately 200 lbs to 300 lbs. Please check the specific product information for the exact load capacity of the model you choose.

6. Does the medicine cabinet include a mirror?

Some models include mirrors, while others are designed without mirrors. Mirror quantity may also vary by model. Please review the product images and specifications to confirm whether the cabinet includes one or more mirrors.

7. What kind of mirror glass is used on the mirrored models?

For models with mirrors, the mirror is made with high-definition glass and features CRI $\geqslant$ 90, helping deliver a clear, natural reflection for daily grooming, skincare, and bathroom routines.

8. Are the shelves adjustable?

Some models come with adjustable shelves, while others have fixed shelving. Adjustable shelves allow you to customize the interior space for items of different heights, such as skincare bottles, toiletries, and daily essentials. Please check the specific model details for confirmation.

9. What is the maximum opening angle of the cabinet door?

The cabinet door opens up to 105 degrees. This provides wide, convenient access to the interior shelves while maintaining smooth and safe operation.

10. Does the cabinet door close quietly?

Yes. All models are equipped with soft-close hinges, allowing the doors to close smoothly and quietly. This helps reduce noise and creates a calmer, more comfortable bathroom environment.

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11. Is this cabinet suitable for everyday bathroom storage?

Yes. The cabinet is designed to help keep everyday essentials organized, such as toiletries, skincare products, grooming tools, and bathroom accessories. Depending on the model, interior shelf layout and storage capacity may vary.

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12. Are there different sizes available?

No. Each style is offered in one fixed size, with color options available depending on the model. Please check the product dimensions carefully before purchasing to make sure the cabinet fits your wall space.

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13. How do I choose the right size medicine cabinet?

Before purchasing, measure your available wall space, including width, height, and surrounding clearance. Also consider the door opening area to ensure the cabinet can be used comfortably after installation.

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14. Is the cabinet suitable for small bathrooms or powder rooms?

Many models are a great option for bathrooms, powder rooms, and vanity areas where extra storage is needed. For smaller spaces, we recommend selecting a size that provides enough storage without overwhelming the wall area.

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15. Why should I choose this medicine cabinet?

This cabinet combines practical storage, durable construction, convenient surface-mount installation, and smooth soft-close operation. Mirrored models also offer clear high-definition reflection, making them a stylish and functional upgrade for your daily bathroom routine.

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