CONSUMER WARRANTY CLAIM FORM

Form must be completed and submitted in order for Claim to be processed.

Today's Date _____

First & Last Name _____

Ship to Address (Street, City, State, Zipcode) _____

Daytime Telephone # _____ Email Address: _____

Best way to contact you? _____

Receipt Date _____

Location of Purchase _____

Alpine ITEM # which you may find in the box or the barcode on the item _____ Batch # which is located at the end of power supply (For pumps, tubing and the likes) _____

Detailed Explanation of Claim _____

_____

_____

Please Submit Completed Form To One Of The Following:

Email rconsumers@alpine4u.com

Fax (562) 529 8955

Mail Alpine Corporation, 6000 Rickenbacker Street, Commerce CA 90040

Important Instructions from Alpine Corporation:

1. If products are physically broken or damaged, you MUST submit Two (2) photos to start the claim process - 1 Zoomed out photo of the item; 1 Close-up of the specific problem area. PHOTOS WILL NOT BE ACCEPTED VIA FAX.

2. Send a copy of your receipt.

3. Your claim will not be proccessed until all the required information listed above, including photos (if applicable) & receipt, is received.

4. DO NOT DISPOSE OR RETURN PRODUCTS UNTIL INSTRUCTED BY AN ALPINE CUSTOMER SERVICE SPECIALIST

5. In the event that we have not achieved our usual standard of excellence, we may at our discretion, replace defective parts or replace the complete product, *WITHIN THE WARRANTY PERIOD* .

6. Warranty claims generally take 3 to 5 business days to process.

7. When requesting replacements after 30 days of purchase, you are responsible for the shipping charges. You will be asked to provide your Credit Card information to ship the replacements or parts.

8. If you have not heard from us within 7 business days, please contact our Customer Service Return Department at Rconsumers@alpine4u.com.

Please sign acknowleding Claim Terms X_____ Date:_____