THREE (3) YEAR LIMITED WARRANTY

Prolux warrants this product free from defects in material and workmanship for a period of three (3) years from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions, and exceptions:

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, please contact your authorized Prolux dealer you purchased the unit from. You may also contact Prolux at the address below. Non-durable parts including, without limitation, filters, accessories, brushes, belts, and electrical parts, which normally require replacement, are specifically excluded from warranty.

This warranty is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling, or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repair, service or alterations to the product or any of its parts, which have been performed by a repairperson not authorized by Prolux.

This warranty is extended to the original purchaser of the unit. It excludes all other legal and/or conventional warranties. In no event, is Prolux or its dealers liable for incidental or consequential damages of any nature whatsoever. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

*IMPORTANT: Before sending unit back for warranty work contact your authorized Prolux retailer you bought the unit from first. Unauthorized warranty claims may be sent back. Authorized Warranty claims: Prolux shall be responsible for all parts and labor and the customer shall be responsible for all shipping charges to and from the Prolux service center.

We are constantly striving to improve our products. Therefore, the specifications contained herein are subject to change without notice.

Contact Information for Prolux is service@proluxcleaners.com
Prolux Cleaners

3731 W South Jordan Parkway Ste 102-108
South Jordan UT 84009

801-382-7655

For your records:
Please record your Model Number:
Please record your Purchase Date:
Note: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim.
ProluxHigh-End Cleaners that Work!