

Thank you for choosing Sunnydaze Decor. We stand behind our brand and the quality of the items we sell. Replacement parts or products will be sent at our discretion within the 1-year warranty period. Proof of purchase, with the date of purchase as well as photos of the merchandise defect, must be provided. Photos are used to determine the cause of defects and for future quality control.

If you have any questions, comments or concerns, feel free to contact us by phone at 888-881-4668, by email: customerservice@serenityhealth.com, or via our contact us page at www.SerenityHealth.com/contact-us/

General Use & Care Manual: Outdoor Fountain

Information provided within this Use & Care Manual is not meant to cover every possible condition and situation that may occur. Please practice sound judgment and caution when using any product.

Always refer to the original product manual for specific information. When in doubt, we'll help you out. See contact information above.

LOCATION & OPERATION

Make the fountain a focal point. It's best to pick the location before you purchase a fountain. This way, you can pick the size, type, and style to suite your needs. Selecting a fountain with a predetermined location in mind will result in a more natural feeling as if the fountain was meant to be there instead of sticking out like a sore thumb. Other things to consider are a surface that will remain level, proximity to a power source (electrical outlet or solar panel placement), the types of plants in the area that might drop leaves or debris, and safety of children and pets.

Assemble the fountain as specified in the instruction manual included with the fountain. Be sure to fill the fountain with enough water to completely cover the pump before operating the fountain.

Water: Only use water in outdoor fountains; distilled water will help prevent mineral buildup but is not required. Tap water is okay to use but avoid heavily chlorinated water as the chlorine may damage the fountain and the pump. Only use water treatments that are designed for the material and finish of your fountain — carefully follow directions provided with any water treatment.

Check and refill your fountain with clean water often. Fountains will need to be filled more often when the air is dry and temperatures are warmer. Some fountains need additional water added after they are connected to their power source because the pump moves water to other tiers, bowls or basins.

KNOW YOUR FOUNTAIN FEATURES (varies by style)

Recirculating Water: All our fountains use a submersible pump that must be completely covered by water at all times. Many fountains have holes or grooves in the basin that allows water to get back to the pump — do not plug or seal these holes.

Lights: Some fountains feature built-in or replaceable lighting. If lights are built into the fountain, do not attempt to remove them as it will damage the fountain and may prevent water from flowing correctly. If lighting connects to an adapter, make sure the cords are connected and the seal ring is secure. Light connectors inside the fountain are safe to leave inside the fountain as they were designed for being submerged in water.

Splash Guard: Sponge-like polyurethane foam filter(s) may be glued onto parts of the fountain to control water flow or prevent splashing — do not remove these splash guards.

CLEANING X DO NOT USE BLEACH

Outdoor fountains should be cleaned every 4-6 weeks to keep it in tip-top condition. Regular cleaning will keep the water clear, keep the pump clean, and keep algae or white scale buildup at bay.

Fountain: Unplug the fountain, empty the water, and remove the pump. Wash the fountain with clean water, a soft sponge, and mild soap; equal parts water and distilled white vinegar also works well. If you prefer to use a cleaner designed for fountains, make sure it is compatible with the material and finish. Make sure all soap or cleaner is thoroughly rinsed off the fountain.

Pump: Always disconnect the pump from the power source before cleaning and servicing. Use a small soft-bristle brush and running water to remove buildup and debris.

WINTER CARE & STORAGE

Outdoor fountains are not designed to be used in freezing temperatures; empty the fountain and remove the pump before freezing temperatures hit. It is best to store the empty fountain indoors if possible. If your fountain is too heavy or large to move, take the proper precautions to protect it. Empty the fountain, remove the pump and store it in a heated area, thoroughly dry the fountain, and cover the fountain with an appropriately sized fountain cover (sold separately). If possible, lift the fountain and place it on boards or blocks to prevent the fountain base from freezing to the ground. If the cover has any loose sections that would be affected by windy winter weather, tie it down with rope or twine to keep the cover in place.

Any modification or failure to follow the recommended care will void the product warranty.