

## FIRST THINGS FIRST

Lay down your rug and place it under furniture as usual. Walk around and get comfortable! Your rug may not lie completely flat at first. No worries! It should relax in a week or so.

**Shag rugs:** Run a wide toothed plastic comb (or your fingers) through the fibers in a gentle upward motion to get that nice, fluffy texture.

**Synthetic rugs:** If needed, air out your rug either outdoors or in a well-ventilated room. Also, note that a slight sheen is normal, giving the look and feel of natural silk.



### Minor Color and Size Variations

Our rugs are individually crafted by skilled artisans. Colors may vary slightly depending on the angle and lighting. Because it is hand cut, your rug might have some slight variations in dimension as well.



### Shedding: It's Temporary

Shedding is normal for shag and hand-tufted rugs at first, and will decrease over time. Vacuum often using a low or upholstery setting. Turn off the rotating brush and raise to its highest setting.



### Spills 101

A party isn't a party until something gets spilled on the rug. Here's what to do when the inevitable happens.

#### All rugs

1. Cover the spill with a clean cloth and blot the spill. Repeat with a dry towel until completely absorbed.

#### All rugs except for natural fibers (jute, sisal)

2. Use a drop of carpet shampoo or clear hand-dishwashing liquid to make a soapy solution. Wet your cloth with this solution and continue to blot the stain. Then blot with plain water and let air dry.

