

Frequently Asked Questions

UCH Series Under Cabinet Electric Heaters

How often do I have to clean my heater and how do I clean it? How can I clean my product?

For optimal use, the heater should be cleaned at least every 6 months or as required. Refer to Owner's Guide Page 8 for cleaning instructions.

Where can this heater be installed?

The UCH heater is intended for installation in a recessed area such as the kickspace of a cabinet in the Kitchen, Bathroom, Laundry Room, RV, or the first step of a staircase. Refer to the Owner's Guide (pp. 4-6) for complete detail and required minimum clearances.

Can it be installed under a cabinet set on a carpeted surface?

Installing the heater on a carpeted surface is not recommended.



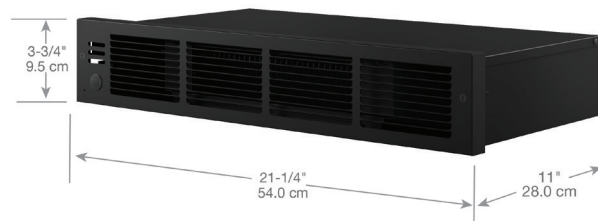
Does this product need to be on a dedicated circuit?

It is recommended to have a dedicated circuit for electric heaters. Refer to local electrical and building codes, or consult with a licensed/certified electrician to meet the safety requirements in your region.

What are the wall cut out dimensions?

For installation in an existing wall/cabinet, cut a rough opening 20-1/8 inches (51.1 cm) wide by 3-1/2 inches (8.9 cm) high. Opening must be at least 10-1/2 inches (26.7 cm) deep.

*The UCH Series heater **REQUIRES** A **MINIMUM** distance of 6 inches (15.2 cm) from adjacent surfaces. Heaters must be spaced at least 3 feet (0.9 meters) apart. Refer to Owner's Guide for complete detail.*



Can this unit be connected to a wall switch instead of a thermostat?

This unit is required to be installed with a thermostat. Refer to Owner's Guide for complete detail on the installation of the unit and a wall or built-in thermostat.

Do the heaters require a thermostat?

Yes. A thermostat is required for all fan heaters. An electronic or mechanical wall thermostat is recommended and can be purchased separately. A built-in thermostat kit, model UCHT is also available to purchase separately.

Do I need a single pole or a double pole thermostat for this heater?

Certain regions may require a single pole or a double pole thermostat to be installed with an electric heater, depending on the local electrical and building codes. Always refer to local codes or consult with a licensed/certified electrician. The UCH heater can be installed with either a single pole or a double pole thermostat. A single pole thermostat allows temperature control down to a low position, whereas a double pole thermostat provides the capability to turn the power OFF to the heater, as well as temperature control.

How is the thermostat kit installed?

Refer to the UCHT thermostat kit installation instructions that are included in the packaging.

Why does my heater smell when it runs for the first time?

Certain components of the heater, such as the heating elements, have residual oil on their surface from the manufacturing process. When the heater is operated for the first time, this residual oil burns and evaporates, resulting in a temporary smell. After installation, turn the thermostat for your UCH heater to the highest setting and let it run for at least 30 minutes.